



# Preferred Partnership

**Value-Based Payment & Pay for Performance  
Summit**

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# Preferred Partnership Overview

## What is Preferred Partnership?

- Partnership with four health systems in Puget Sound, St. Louis & Charleston to drive:
  - Improved *Quality* and *Member Experience*
  - More *Affordable* Coverage
- Partnership Includes:
  - *Providence-Swedish* & their partners
  - *UW Medicine* & their partners
  - *Mercy Health Alliance* & their partners
  - *Roper St. Francis Health Alliance* & their partners

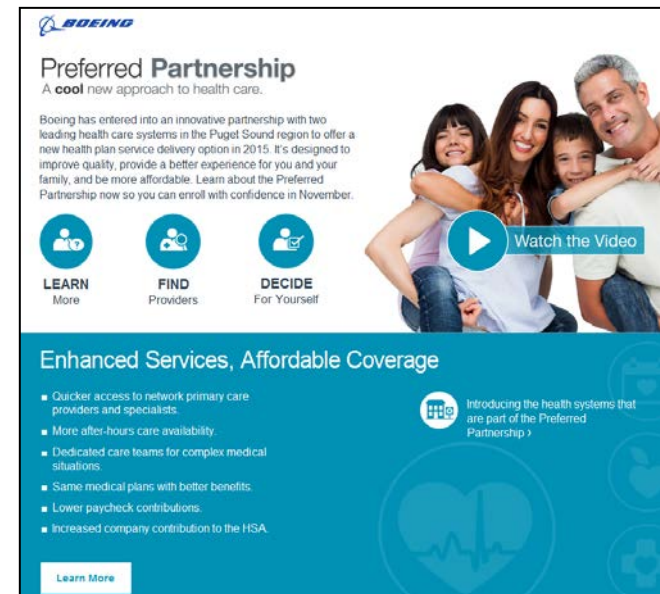
## Key Issues for employees:

- Lower out-of-pocket Expense and Improved Care Delivery
- Must receive care in the Partnership Network to get the highest benefit level
- Emergency Care is always covered at the highest benefit level
- Primary Care Provider (PCP) is encouraged but not required

### More Affordable Coverage

- Lower Paycheck Contributions for TMP/Select
- Higher Company-Funded HSA for Adv+
- \$0 Primary Care Office Visit Copays\*
- \$0 Generic Prescription Drugs\*

\*After deductible on Advantage+



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### Preferred Partnership

A cool new approach to health care.

Boeing has entered into an innovative partnership with two leading health care systems in the Puget Sound region to offer a new health plan service delivery option in 2015. It's designed to improve quality, provide a better experience for you and your family, and be more affordable. Learn about the Preferred Partnership now so you can enroll with confidence in November.

**LEARN** More

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**DECIDE** For Yourself

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### Enhanced Services, Affordable Coverage

- Quicker access to network primary care providers and specialists.
- More after-hours care availability.
- Dedicated care teams for complex medical situations.
- Same medical plans with better benefits.
- Lower paycheck contributions.
- Increased company contribution to the HSA.

Introducing the health systems that are part of the Preferred Partnership >

Learn More

[healthpartnershipoptions.com](http://healthpartnershipoptions.com)

# Key Quality and Service Elements

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## Quality Improvement

### Contractual Measures

- Clinical Outcomes
- Preventive Screenings
- Health Status
- Member Satisfaction

### Care Transformation

- Embedded Medical Home (IOCP)
- Reduction in Readmissions
- Care at Appropriate Place of Service
- Leverage EMRs

## Member Service

- Quicker Access to PCPs and Specialists
- Treatment Decision Support
- After Hours Care
- Call Center for Triage, Scheduling and Issue Resolution
- ACO Website for Medical Records, Provider Search
- Enhance Mobile Technology

# ACO Build Elements

## Member Experience

- Boeing Website – Cost Models, Provider Search, FAQ
- Provider Website – Provider Search, Health Records
- Call Centers – Scheduling, Issue Resolution, etc.

## Data

- Timely delivery to ACO

## Partnerships with other Facilities

- Geographic Coverage
- Risk/Savings Sharing
- Balance Access vs. Care Integration

## Integration Opportunities

- Insurance Carriers
- Well Being Programs
- Onsite/Near-site



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# Early Learnings

## Significant Work Effort – *internal and external*

- Contracting
- Network Configuration
- Data Flow and Vendor Integration

## Early Communication

- Provider Search Functionality
- Plan Design Incentives
- Member Experience
- External Communication

## Care Transformation

- Embedded Medical Home
- Multi-Year Approach
- Transition of ‘Centralized Programs’ (e.g. Disease Mgmt.) to ACO
- Onsite/Near Site Opportunities

