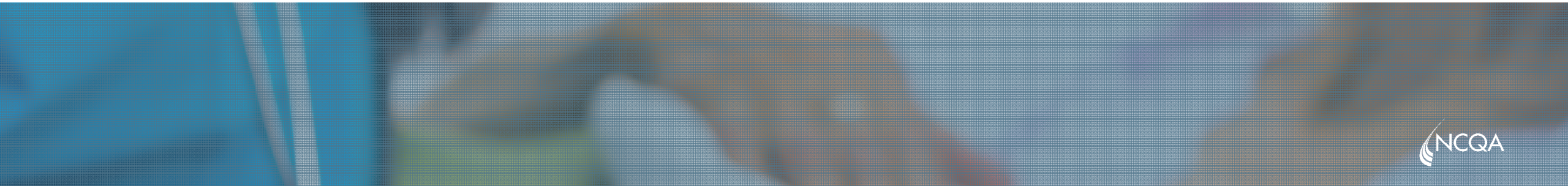
Quality Measurement and P4P: What's Known, New, and Next

Peggy O'Kane, NCQA President

P4P Conference

March 9, 2017

What we know



Health Care 2017

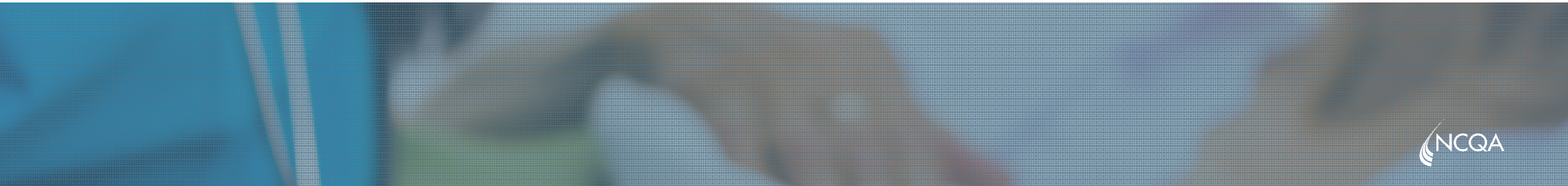
If ignorance is bliss, we should be ecstatic

Costs will continue to matter

Cost-shifting cannot keep growing

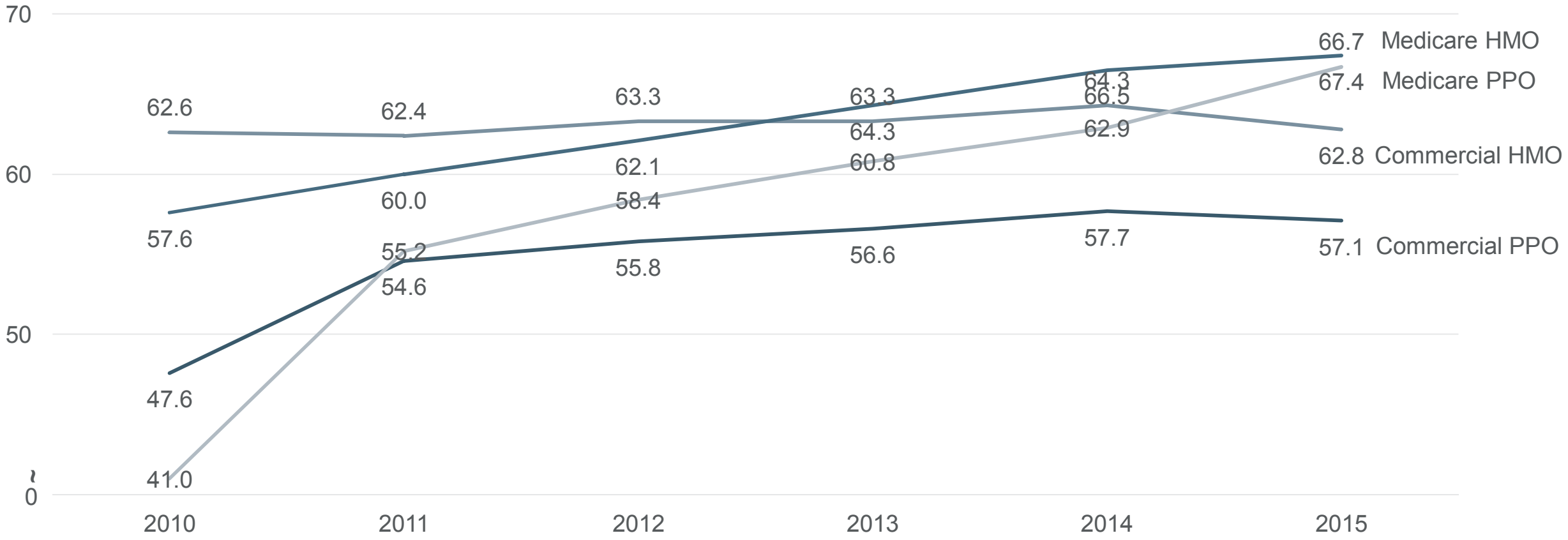
States will be more active and important

What we've done well



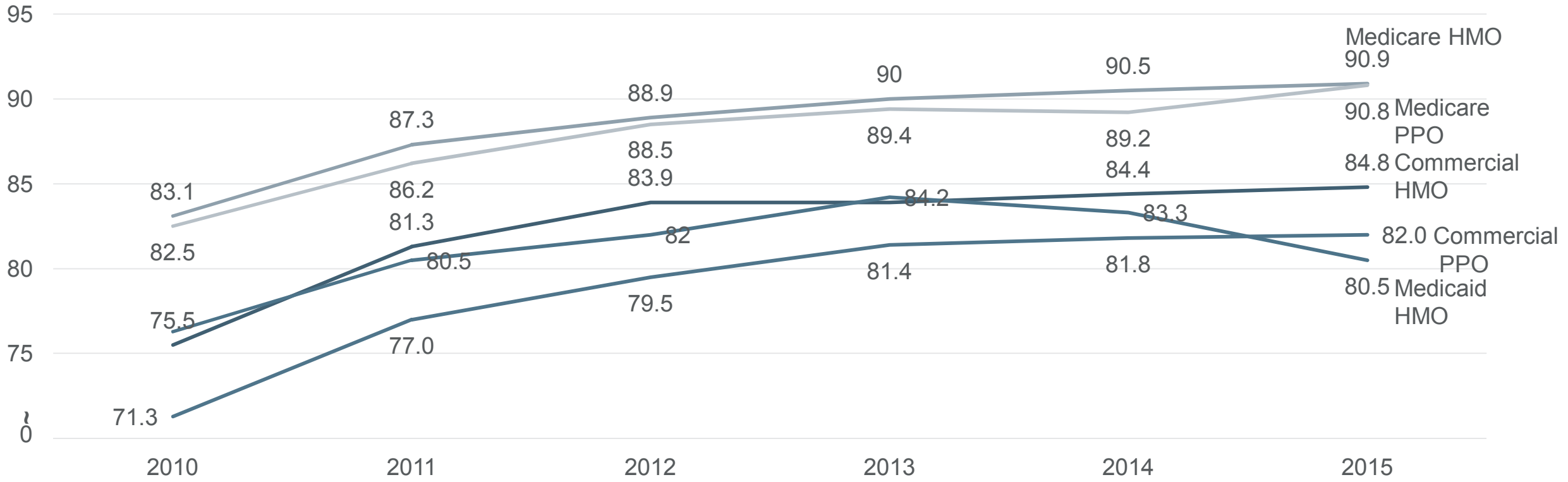
Success: Better prevention

Colorectal Cancer Screening (HEDIS rates)



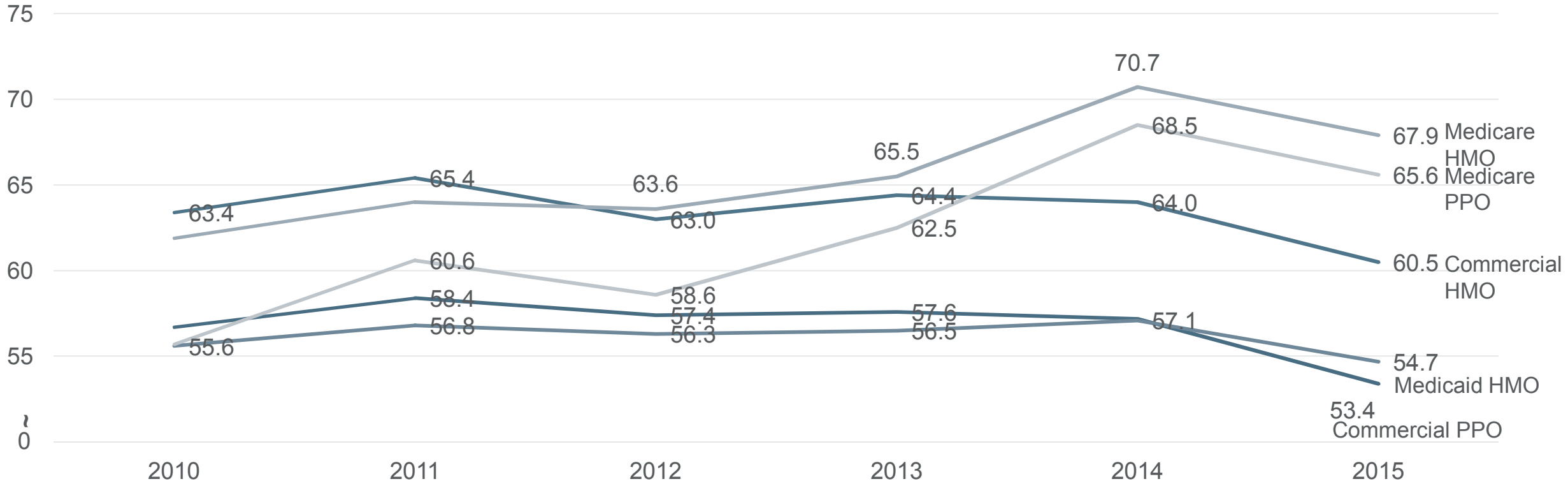
Success: Better management of chronic conditions

Persistence of Beta-Blocker Treatment After a Heart Attack (HEDIS rates)



Success: Better management of chronic conditions

Controlling High Blood Pressure (HEDIS rates)



Success: Medicare Star Ratings

2017 Health Plan Star Ratings

49% plans have 4-5 stars

31% in 2012 (P4P's launch)

14 5-star plans

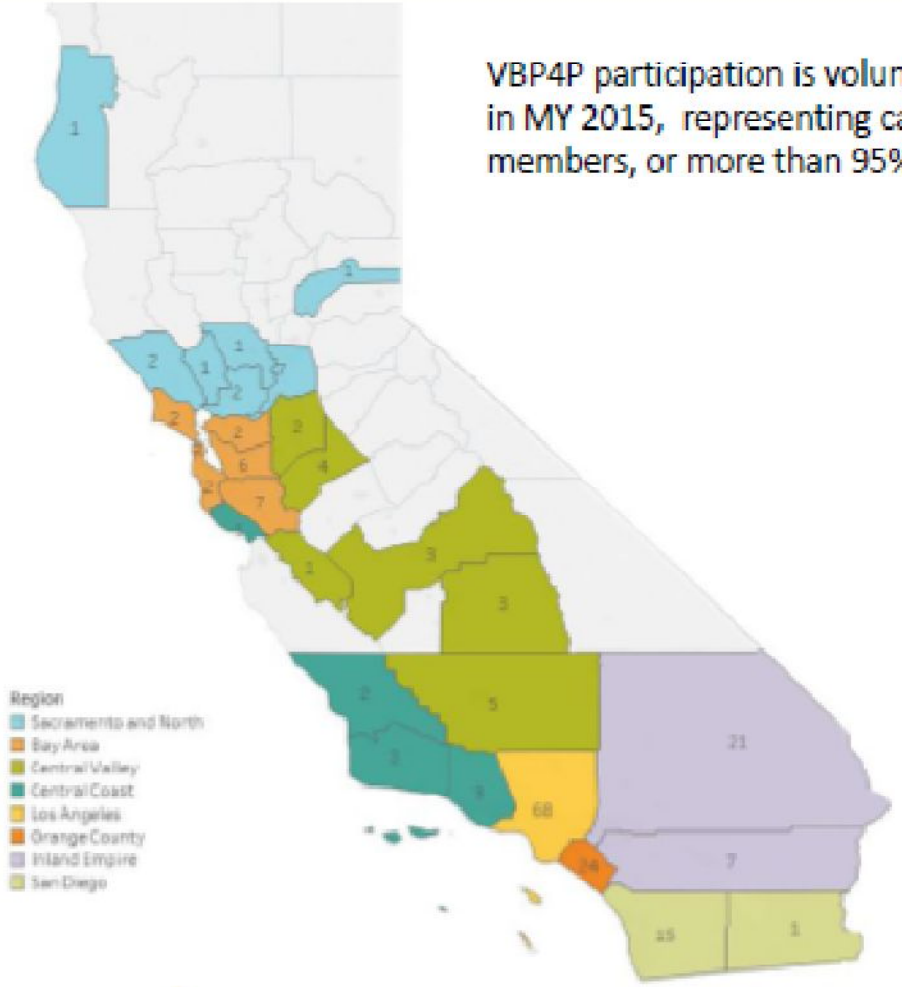
12 in 2016

Avg. premium ~4% lower

13% lower than before ACA

Kudos, California!

IHA physician-level reporting



VBP4P participation is voluntary—200-plus physician organizations (PO) participated in MY 2015, representing care delivered to 9.6 million commercial HMO/POS members, or more than 95% of California's commercial HMO/POS enrollment.

202 Physician Organizations		
Region	**# PO**	**Enrollment**
Sacramento and North	15	1,119,592
Bay Area	24	2,083,007
Central Valley	18	121,349
Central Coast	9	601,163
Los Angeles	68	2,758,981
Orange County	24	849,835
Inland Empire	28	1,189,788
San Diego	16	905,342
Total Enrollment (12/31/2015)		9.6 million

Integrated Healthcare Association

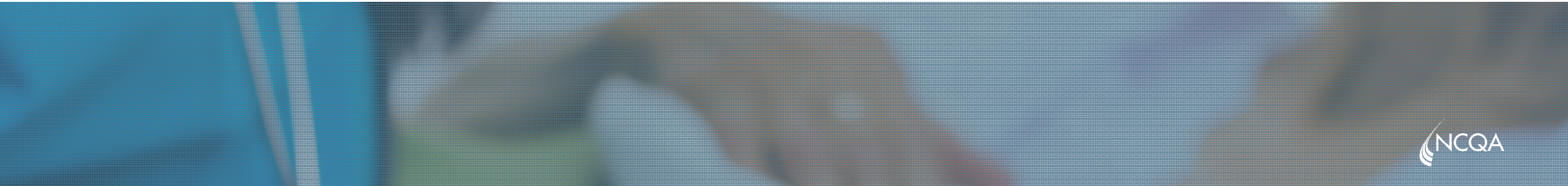
© 2016 Integrated Healthcare Association. All rights reserved.

But we have challenges…

Vulnerable, resource-intensive populations

Acute exacerbation of chronic illness

What’s next



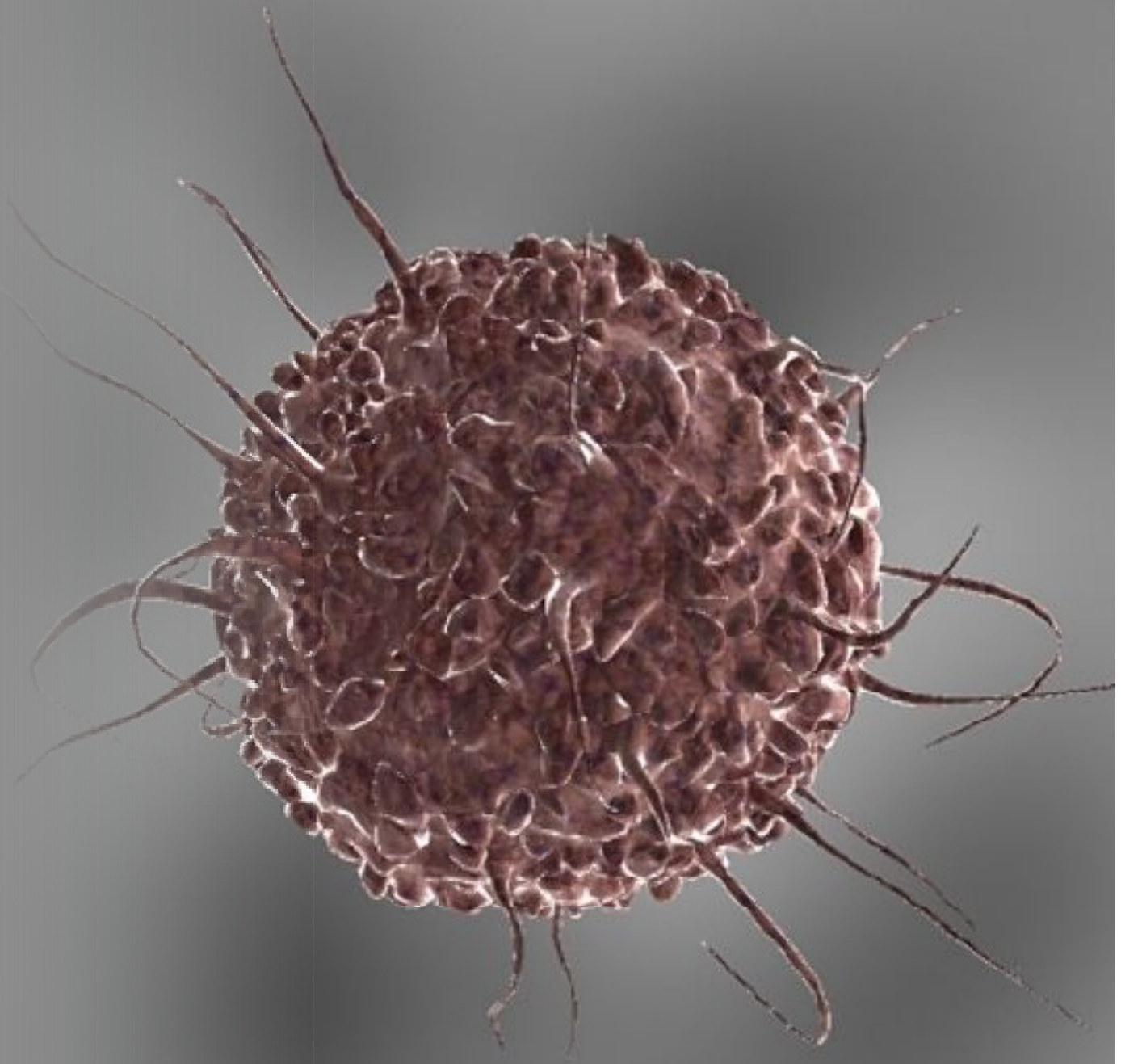
Focus on acute, expensive, high-risk pops.

E.g., frail elderly

Address complex illnesses that have acute flare-ups

E.g., atrial fibrillation, Crohn's Disease

Finally penetrate cancer care



Update accreditation

Reflect health plans' roles as supply-chain managers

Evolve measurement

Measure from clinical workflow, not separate processes

Be uniform, but not duplicative

- Eligible provider
- Group
- CIN/ACO
- Facility/health plan

Questions