



**HealthBI**

# **Treating Mind and Body:**

## **How to Model Integrated Care Delivery for Behavioral Health and Physical Medicine in an Age of Value-Based Care**

**Leanette Hanegan**, Chief Health Integration Officer, Partners in Recovery

**Mark Stephan, MD**, Medical Director, Equality Health

**Sherry Westlake**, Vice President Sales, HealthBI



**HealthBI™**

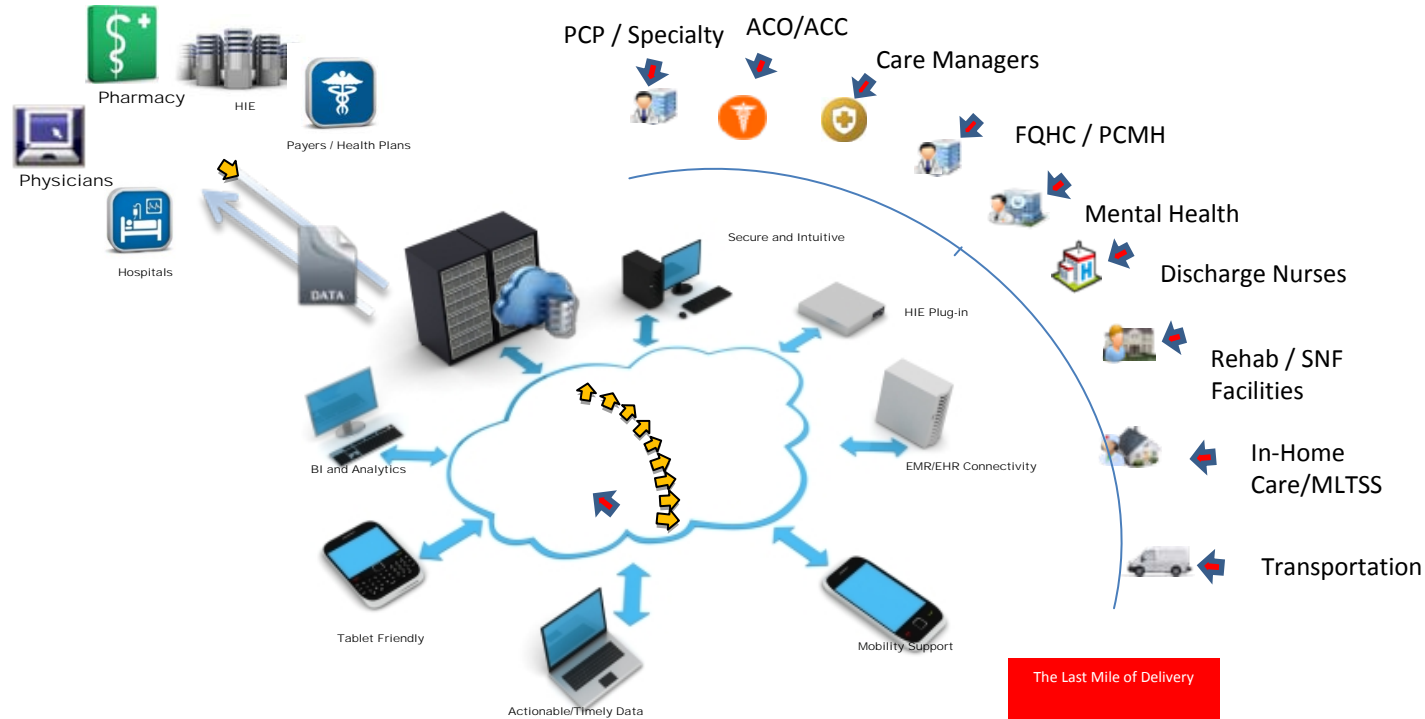
**Collaborate. Innovate. Transform.**

Sherry Westlake, VP Sales HealthBI

*“Is to create the ‘future state’ for payers and providers to work under risk contracts – to work together to cut waste and over-utilization from our national health bill and steer entire populations toward healthier outcomes.”*

- Scott McFarland, President

# Care Team Connection & Workflow





**Mark Stephan, MD**

Medical Director, Equality Health

**Dr. Leannette Henagan, CHIO, Partners in Recovery**

**Sherry Westlake, VP Sales, HealthBI**



# EQUALITY HEALTH

## Case Presentation

**Mark Stephan, MD**  
Medical Director  
Equality Health

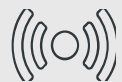
## Case Study

### Jovita

- ED visits for chest pain and uncontrollable hypertension
- R/O MI one-night admissions
- Polypharmacy



# Care Integration



ADT

CARE COORDINATION

CareEmpower™

RECIPIENTS

RISK STRATIFY

TRANSITIONAL CARE TEAM

AMBULATORY CARE TEAM



PROVIDER



FAMILY



PATIENT



BEHAVIORAL SERVICES



EQUALITY HEALTH





# Arizona Pioneering – Targeted Investment Program



**Integration of  
physical and  
behavioral  
health care**



**Increase efficiency  
of service delivery  
for members with  
behavioral needs**



**Improve health  
outcomes for  
Medicaid  
members**



Partners in Recovery  
*Choices in Health*

## Paradigm Shifts for Providers and Patients

Dr. Leannette Henagan, DBH, LCSW CHIO, Partners in Recovery

# Partners in Recovery Mission

PIR was created in 2009 by three longstanding behavioral health providers in Maricopa.

130 years combined experience:  
innovative & recovery-oriented services

## Mission

**“Transforming Lives Through Passion, Innovation and Action.”**

## Vision

**“All people have an opportunity to choose where and how they will live, learn, work, and play”**

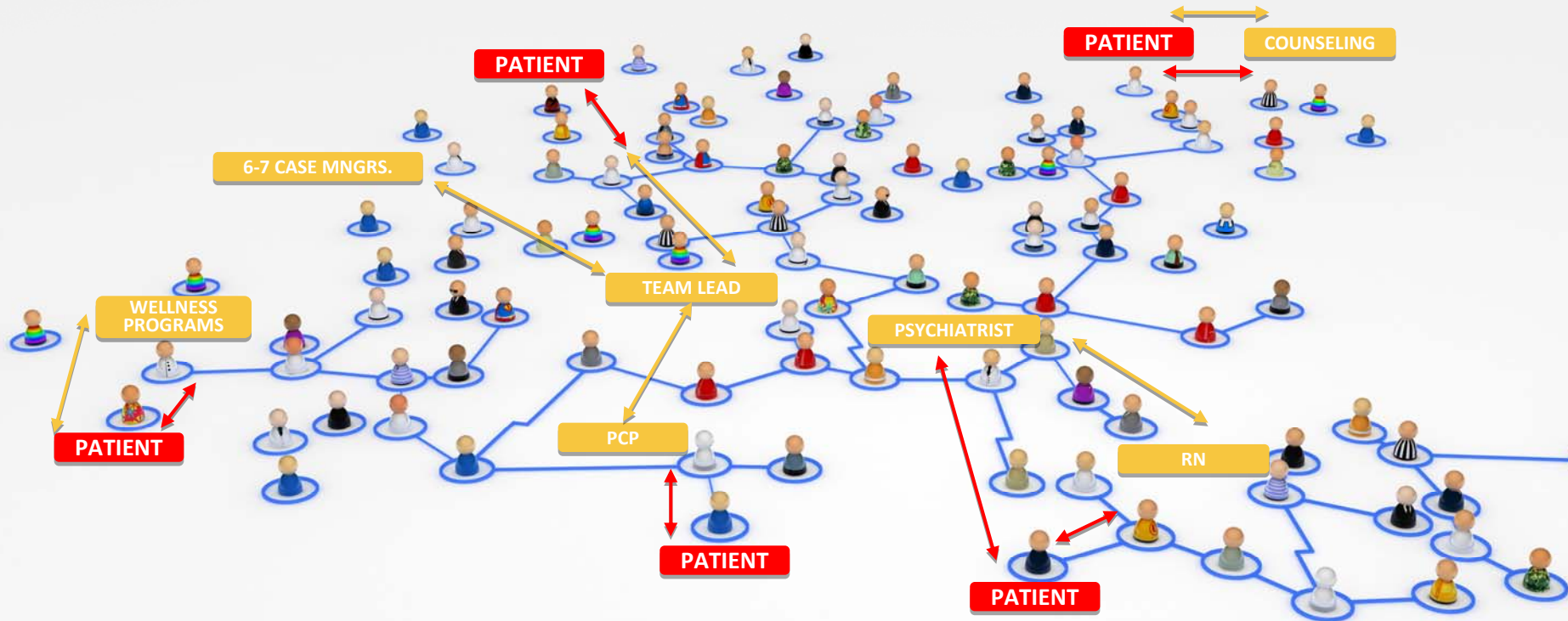


# How Did We Get Here

- Facility build out
- Licensing changed
- Uptraining of staff
- New Clinical & Operational work Flows
- Provider collaboration

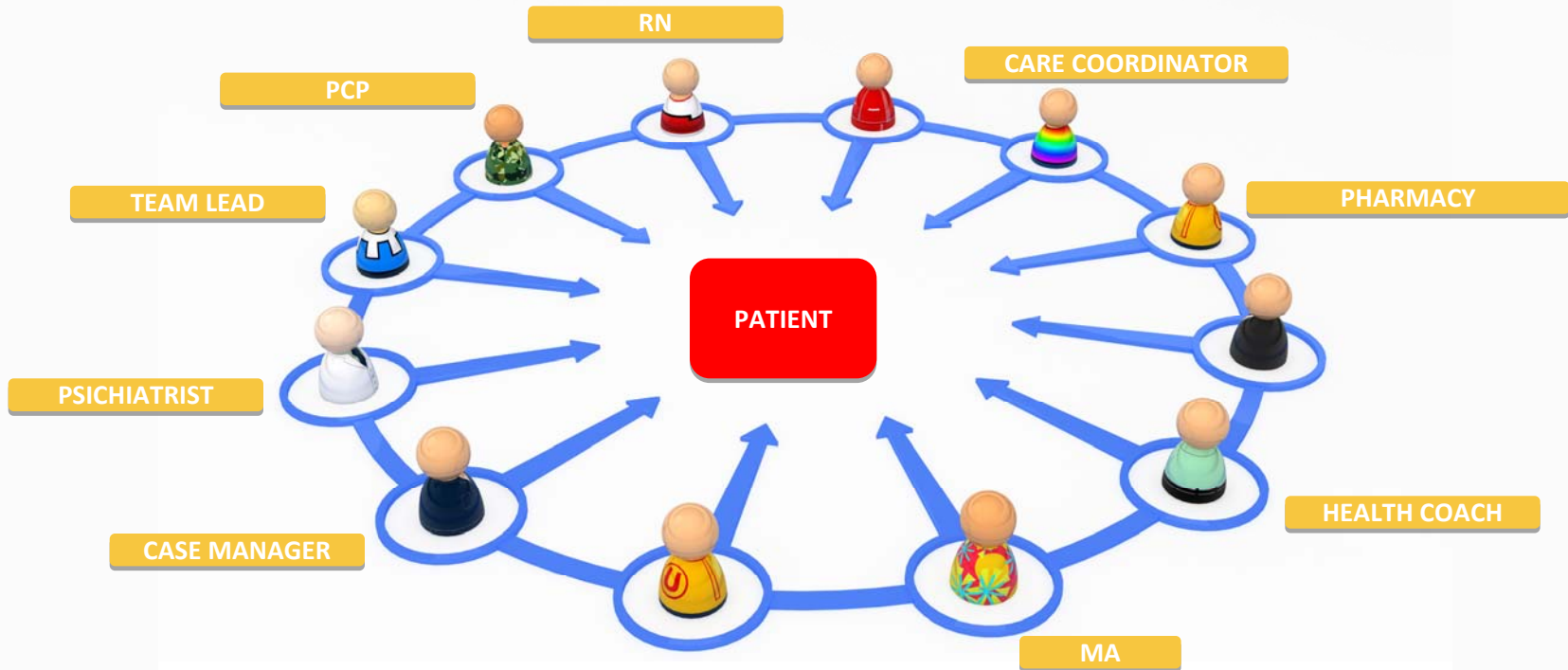


# How Did We Get Here



Staffing model (BEFORE) – Traditional Clinical Team

# How Did We Get Here



Staffing model (AFTER) – Collaborative Care Team

# Redefining Healthcare Goals

- Identification of high-risk populations
- Support Integrated Care Teams
- Clinical Decision Support
- Improve Quality, Patient Experience
- Reduce cost



# Statistics

**32%**

Increased in  
completed  
wellness  
care  
activities

- ✓ Diabetic Eye exams
- ✓ HbA1c3 labs
- ✓ Colorectal Screening
- ✓ EPSDT Well Visit (18-25 year olds)
- ✓ PAPs
- ✓ Mammogram
- ✓ Chlamydia screening

“ ...Without data sharing technology tool, we would have not been able to achieve our *integrated health goals or incentives*. The platform has been successful for our 2 main objectives: Better access to care for our patients, and Reducing our costs for care delivery ”

# Case Study - Story of Lola

## 51 ED Visits in last 12 months

- Consistently seen by Pain Management
- Med Reconciliation
- The Family Factor
- Decrease cost
- Increase in routine care
- Increase in health literacy
- Increase in patient activation



# Questions & Answers



Visit us for. Live Demonstration **BOOTH #2**



**HealthBI**

A smarter way to navigate value-based care.

[HealthBI.com](http://HealthBI.com)

# Appendix Slides

