

Health Disparities: P4P, the Medically Underserved and Safety Net Providers

Moderator

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Panel

Rich Bettini, CEO
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Community Health Plan of Washington, and
Chair, Association for Community Affiliated Health Plans

Outline

- What are CHCs?
- CHC Experience with Quality & Disparities
- NACHC P4P Initiative & Quality Center
- Selected Experiences
 - CHC Perspective
 - Waianae Coast (HI): Rich Bettini
 - Health Plan Perspective
 - Washington State: Darnell Dent
- Summary

What are CHCs?

Mission:

- To provide high quality, comprehensive and affordable health care that is coordinated, culturally and linguistically competent, and community directed for all medically underserved people

What are CHCs?

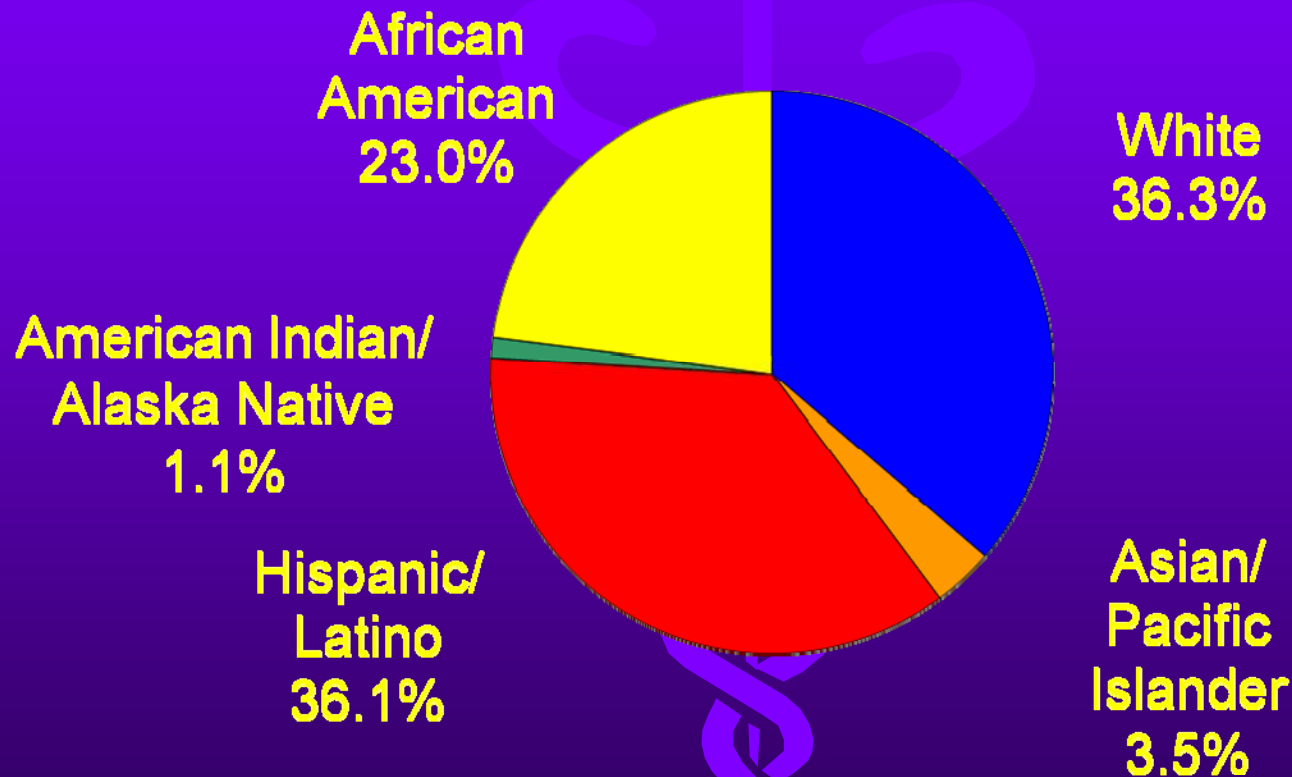
- Not-for-profit community-based practices with user majority governance
- Comprehensive range of primary care and preventive services for all life cycles
- Located in designated medically underserved areas (urban and rural)
- Convenient day, evening & weekend hours
- Open to all regardless of ability to pay

What are CHCs?

- aka FQHCs (Federally Qualified Health Centers); receive limited Federal grant support to subsidize uninsured
- 1150 CHCs with over 6300 sites serving over 17 million people (urban & rural), 40% uninsured, 37% Medicaid/SCHIP: the largest primary care safety net system in the US

Two-Thirds of Patients Are Members of Racial/Ethnic Minority Groups

CHC Patients in US by Race/Ethnicity, 2006



Quality Management in CHCs

- Long history since Table 5 BCRR (1978)
- Patient Satisfaction Surveys – Annually (mid 80's)
- Clinical Outcomes Measures (late 80's)
 - Many became HEDIS clinical measures
- Quality Improvement Plans – Annual grant requirement (since early 90's)
- Joint Commission Accreditation

CHC Experience with Health Disparities

- Health Disparities Collaboratives (since '98):
 - Diabetes
 - Asthma
 - Depression
 - Prenatal care
 - Cancer
 - Cardiovascular
 - Prevention
 - Redesign
- Outcomes:
 - Studies consistently show performance levels equal to or greater than academic health centers

NACHC P4P Initiative

1. P4P Workgroup created 2006 *(Joint recommendation of Health Policy Committee & Clinical Committee of Board)*
2. Charge:
 - Assess P4P environment (M'care & M'caid)
 - Survey PCAs & Affiliated Health Plans (ACAP)
 - Develop strategy to prepare CHCs & PCAs for P4P
3. Progress:
 - Completed surveys: States, PCAs, Health Plans
 - Developed linkages: AQA, NQF, PCPCC
4. "Quality Center" launched Dec 07 as focal point

Selected Experiences

CHC Perspective:

- Waianae Coast (HI): Rich Bettini

Health Plan Perspective:

- Washington State (WA): Darnell Dent

Summary

- CHCs have a long tradition of performance measurement & demonstrated improvement on health disparities
- Collaboration with area health plans improves local sharing of best practices
- NACHC Quality Center will facilitate further sharing and improvements among safety net providers and health plans on a national level