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# **NQF National Priorities Partnership:** *Leveraging Our Collective Efforts*

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# NQF New Mission Statement

To improve the quality of American healthcare by

- setting national priorities and goals for performance improvement,
- endorsing national consensus standards for measuring and publicly reporting on performance, and
- promoting the attainment of national goals through education and outreach programs.

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# Why set national priorities?

- Current state of performance measurement is cacophony of well-meaning but uncoordinated signals
- National priorities will help to align strategies of “multiple groups” around common goals for improvement
- Drive fundamental change in delivery system!

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# Focusing Measurement on High-Leverage Areas

- NQF Efficiency Pilot Project– “skunk works”
- NQF National Priorities Partnership

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# NQF Efficiency Pilot Project

- Charge: Develop a comprehensive measurement framework to assess efficiency—quality and costs—across extended health care episodes
- Co-chairs: Elliott Fisher (Dartmouth) and Kevin Weiss (ABMS)
- Generic episode framework adapted to specific conditions

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# Rationale: Extended Episodes of Care

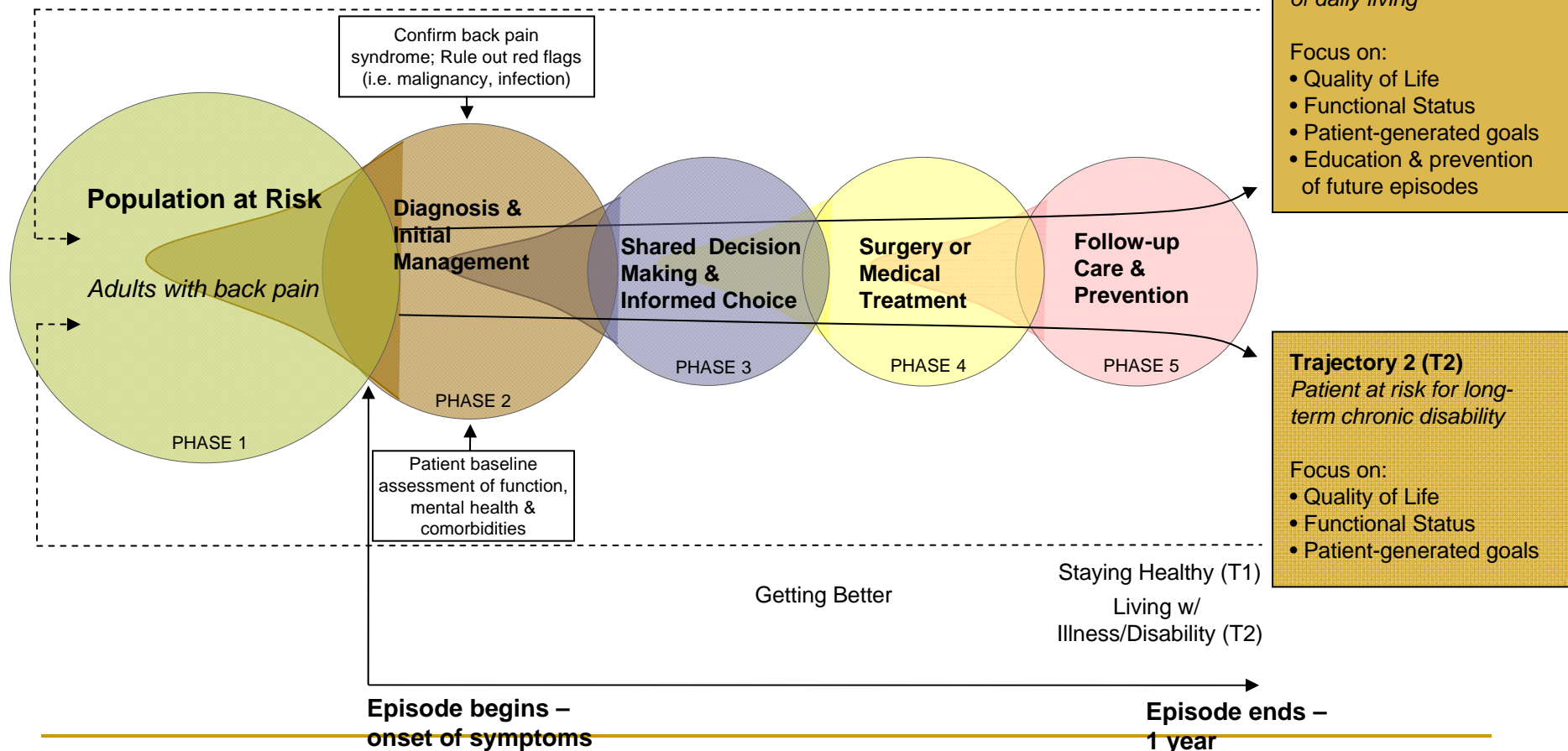
- Patient-focused way of thinking
  - Follows the natural trajectory of care
- Directed at value
  - Quality, costs & patient preferences
- Addresses care coordination
  - Care transitions & hand-offs
- Antidote to current encounter-driven finance system

# Common Language: Terminology\*

- “Quality of care”
  - IOM – safe, effective, patient-centered, timely, equitable
- “Cost of care”
  - Resource use: price + volume
- “Efficiency of care”
  - Quality + cost
- “Value of care”
  - Quality + costs + preferences

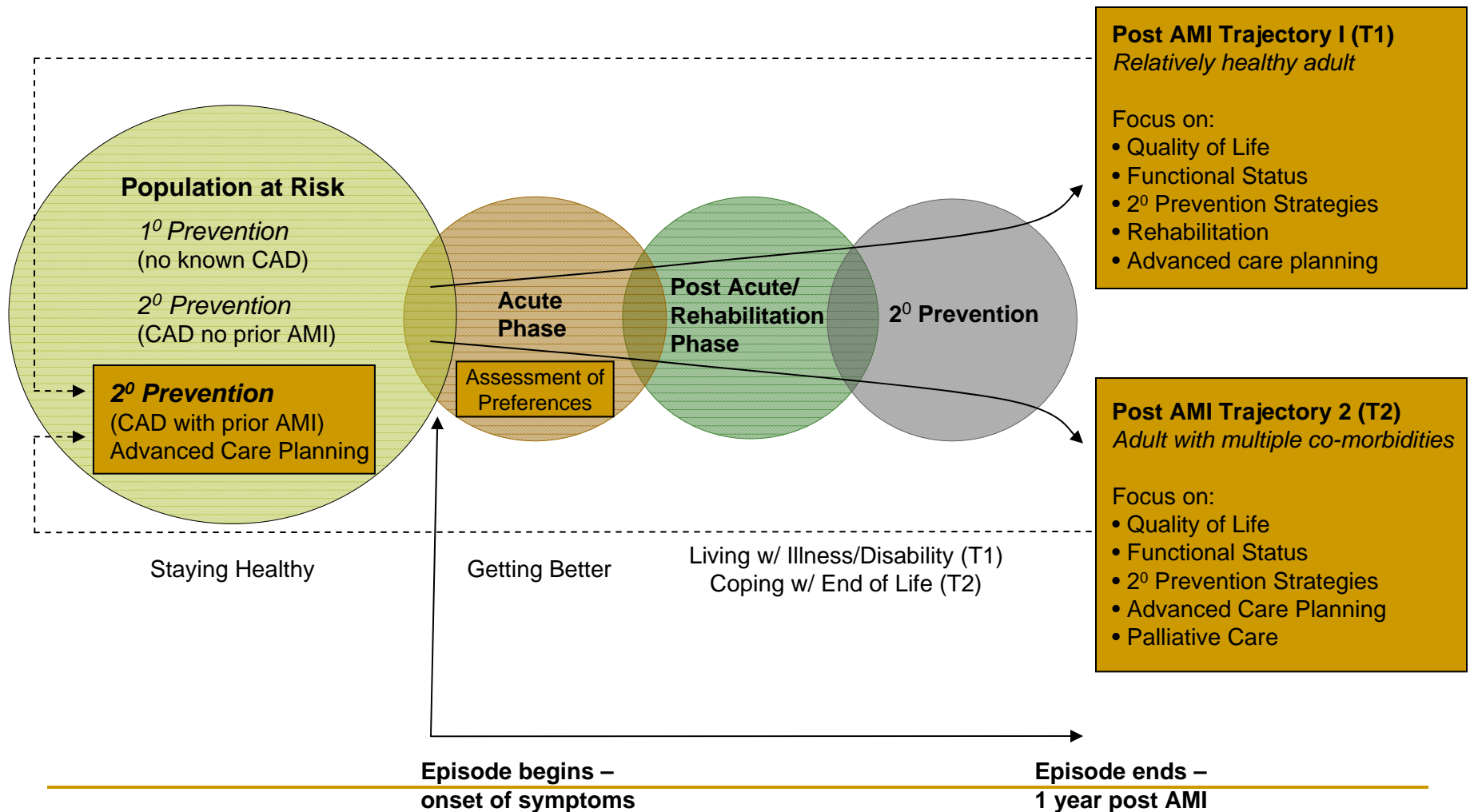
\*Drawn from IOM and AQA

# Episode Framework Applied to Low Back Pain





# Episode Framework Applied to AMI



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# NQF Care Coordination Framework

- Healthcare “Home”
- Proactive Plan of Care and Follow-up
- Communication
- Information Systems
- Transitions or Hand-offs

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## **NQF National Priorities Partnership: *Leveraging Our Collective Efforts***

- 27 national organizations (see appendix)
- Co-chaired:
  - Don Berwick, IHI
  - Margaret O’Kane, NCQA

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# Working Groups

- Reliable and effective management of episodes
- Index of key preventive services
- System level HAI
- Avoidable harms
  - Hospital level mortality
  - Index rate of serious harm
- Care coordination: outpatient focus
- Medication mgmt
- Patient activation/ shared decision-making
- End of life
- 10 most frequent types of overuse

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Questions/Comments  
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# APPENDIX



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# NATIONAL PRIORITIES PARTNERS

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**PARTICIPATING ORGANIZATIONS**

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# CONSUMERS

- National Partnership for Women and Families
- Consumers Union
- AARP
- AFL-CIO



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# PURCHASERS

- National Business Group on Health
- The Leapfrog Group
- Pacific Business Group on Health
- Chamber of Commerce

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# QUALITY ALLIANCES

- AQA
- Hospital Quality Alliance
- Quality Alliance Steering Committee
- Alliance for Pediatric Quality

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# HEALTH PROFESSIONALS/ PROVIDERS

- AMA's Physician Consortium for Performance Improvement
- American Nurses Association
- American Board of Medical Specialties
- National Association of Community Health Centers

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# ACCREDITATION/ CERTIFICATION

- Joint Commission
- National Committee for Quality Assurance
- Certification Commission for Healthcare Information Technology

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# PUBLIC SECTOR ORGANIZATIONS

- Centers for Disease Control and Prevention
- Centers for Medicare and Medicaid Services
- Agency for Healthcare Research and Quality
- National Institutes of Health
- National Governors Association

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# INSURERS & OTHER PRIVATE SECTOR

- America's Health Insurance Plans
- Institute for Healthcare Improvement
- Institute of Medicine