

St. Helena Hospital

Hospital P4P: The CMS/Premier Hospital Quality Incentive Demonstration Project

March 10, 2009

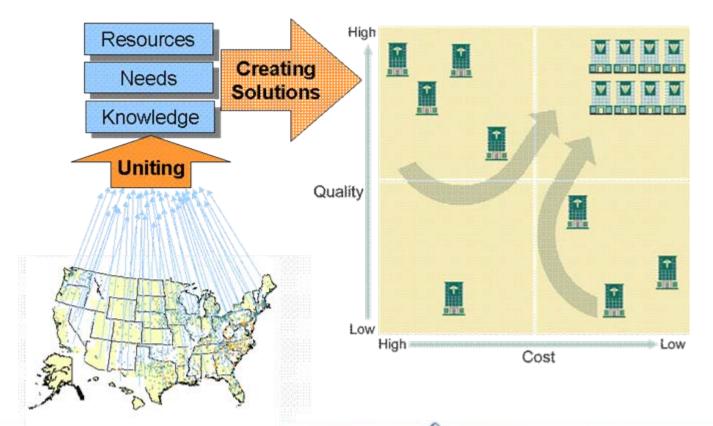


Mary B. Bergerson Regional Quality Director St. Helena Hospital



Nationwide knowledge to improve local healthcare

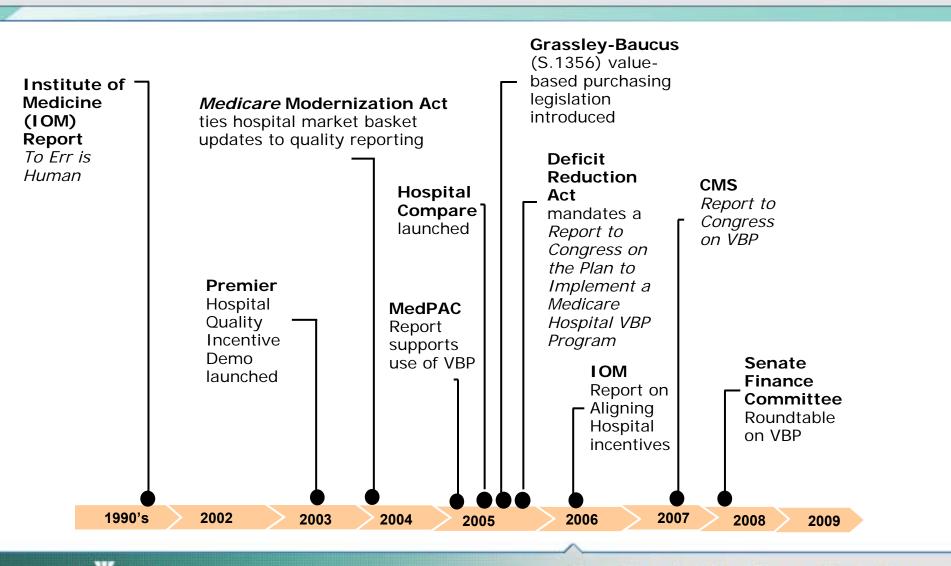
2,000 Hospitals gain the advantages of national scale by uniting through the Premier healthcare alliance





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Value-based Purchasing timeline



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CMS/Premier Hospital Quality Incentive Demonstration



- CMS and Premier partnership project
- First national Pay-for-Performance (P4P) demonstration
- Tests the hypothesis that <u>financial incentives</u> and <u>public recognition</u> can increase quality of care
- A three-year effort launched October, 2003
- Approximately 260 hospitals in 38 states

Rewarding delivery of widely accepted evidence-based clinical indicators

Acute myocardial infarction (AMI)

- 1. Aspirin at arrival
- 2. Aspirin prescribed at discharge
- 3. ACEI/ARB for LVSD
- 4. Smoking cessation advice/counseling
- 5. Beta blocker prescribed at discharge
- 6. Beta blocker at arrival
- 7. Thrombolytic received within 30 minutes of hospital arrival
- 8. PCI received within 90 minutes of hospital arrival
- 9. Inpatient mortality rate

Coronary artery bypass graft (CABG)

- 1. Aspirin prescribed at discharge
- 2. CABG using internal mammary artery (Test)
- 3. Prophylactic antibiotic received within one hour prior to surgical incision
- 4. Prophylactic antibiotic selection for surgical patients
- 5. Prophylactic antibiotics discontinued within 24/48 hours after surgery end time
- 6. Inpatient mortality rate
- 7. Post operative hemorrhage or hematoma
- 8. Post operative physiologic and metabolic derangement

Heart failure (HF)

- 1. Left Ventricular Systolic (LVS) assessment
- 2. Detailed discharge instructions
- 3. ACEI or ARB for LVSD
- 4. Smoking cessation advice/counseling

Pneumonia (PN)

- 1. Percentage of patients who received an oxygenation assessment within 24 hours prior to or after hospital arrival
- 2. Initial antibiotic selection for Community Acquired Pneumonia
- 3. Blood culture collected prior to first antibiotic administration
- 4. Influenza screening/vaccination
- 5. Pneumococcal screening/vaccination
- 6. Antibiotic timing, percentage of pneumonia patients who received first dose of antibiotics within four hours after hospital arrival
- 7. Smoking cessation advice/counseling

Hip and knee replacement

- 1. Prophylactic antibiotic received within one hour prior to surgical incision
- 2. Prophylactic antibiotic selection for surgical patients
- 3. Prophylactic antibiotics discontinued within 24 hours after surgery end time
- 4. Post operative hemorrhage or hematoma
- 5. Post operative physiologic and metabolic derangement
- 6. Readmission within 30 days to any acute care facility

Surgical

Italics = outcomes measure

PREMIER

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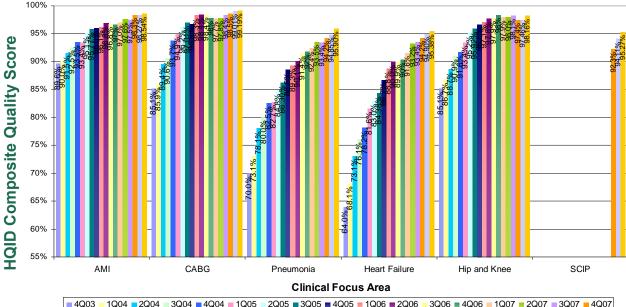
Dramatic and Sustained Improvement

Avg. improvement across all 5 clinical areas for median CQS (19 quarters) 18.66% Clinical Improvemen

Area	(percentage points)
AMI	8.9%
CABG	14.1%
Pneumonia	25.9%
Heart Failure	31.4%
Hip & Knee	13.0%

CMS HQID Composite Quality Score

CMS/Premier HQID Project Participants Composite Quality Score: Trend of Quarterly Median (5th Decile) by Clinical Focus Area October 1, 2003 - June 30, 2008 (Years 1, 2, & 3 Final Data; Years 4 and 5 Preliminary Data)



4Q03 _ 1Q04 _ 2Q04 _ 3Q04 _ 4Q04 _ 1Q05 _ 2Q05 _ 3Q05 _ 4Q05 _ 1Q06 _ 2Q06 _ 3Q06 _ 4Q06 _ 1Q07 _ 2Q07 _ 3Q07 _ 4Q0 1Q08 _ 2Q08



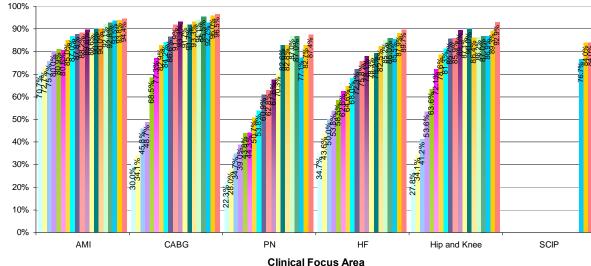
More Patients are Receiving *Every* quality measure

from 4Q03 to 2Q08 in all clinical areas (19 quarters) 100% 55.05% 90% 80% Clinical Improvement 70% Score Area (percentage points) 60% 50% AMI 23.7% **Appropriate Care** 40% CABG 66.5% 30% 20% Pneumonia 65.1% 10% Heart Failure 54.9% AMI Hip & Knee 65.1%

Avg. improvement

Evidence-based Care Improvements

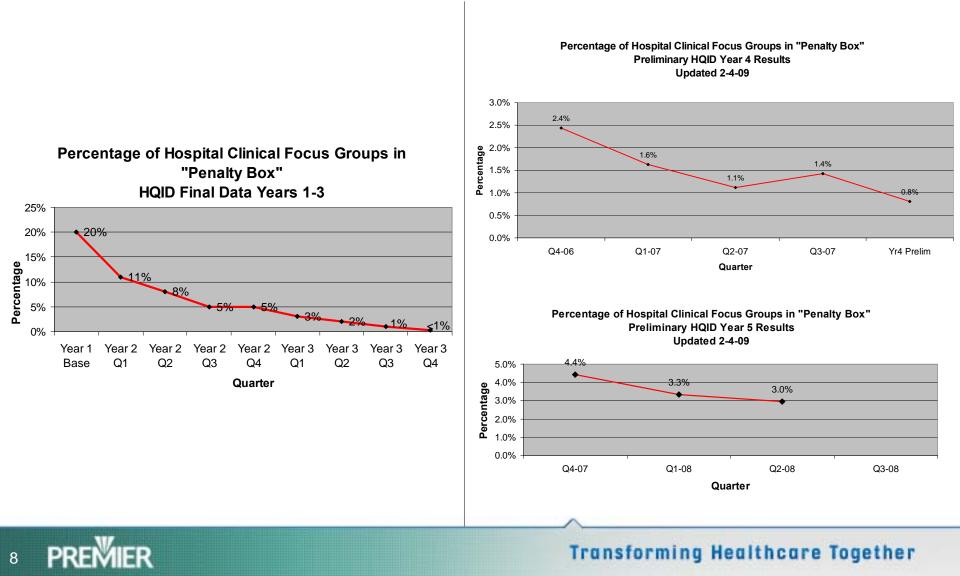
CMS/Premier HQID Project Participants Appropriate Care Score: Trend of Quarterly Median (5th Decile) by Clinical Focus Area October 1, 2003 - June 30, 2008 (Year 1, 2, and 3 Final Data; Year 4 and 5 Preliminary)



■ 4Q03 ■ 1Q04 ■ 2Q04 ■ 3Q04 ■ 4Q04 ■ 1Q05 ■ 2Q05 ■ 3Q05 ■ 4Q05 ■ 1Q06 ■ 2Q06 ■ 3Q06 ■ 4Q06 ■ 1Q07 ■ 2Q07 ■ 3Q07 ■ 4Q07 ■ 1Q08 ■ 2Q08



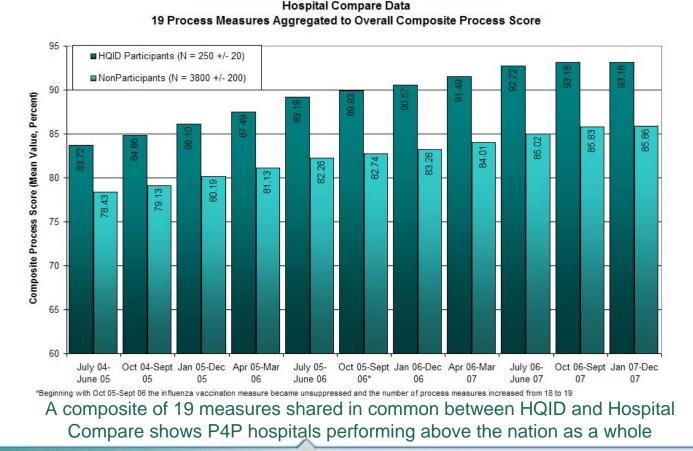
Substantial Improvement by Lower Performers



In Broader Comparison, HQID Hospitals Excel

National Leaders in Quality Performance

- HQID participants avg. 6.8% higher than Non-Participants
- Avg. improvement for HQID participants = 9.7%
- Avg. improvement for Nonparticipants = 7.4%
- New England Journal of Medicine publication by Lindenauer et al. (February 2007) found that hospitals engaged in P4P achieved quality scores 2.6 to 4.1 percentage points above other hospitals due solely to the impact of P4P incentives.



HQID hospitals have higher quality ratings than national hospitals overall

HQID Participants Compared to National Group Trend





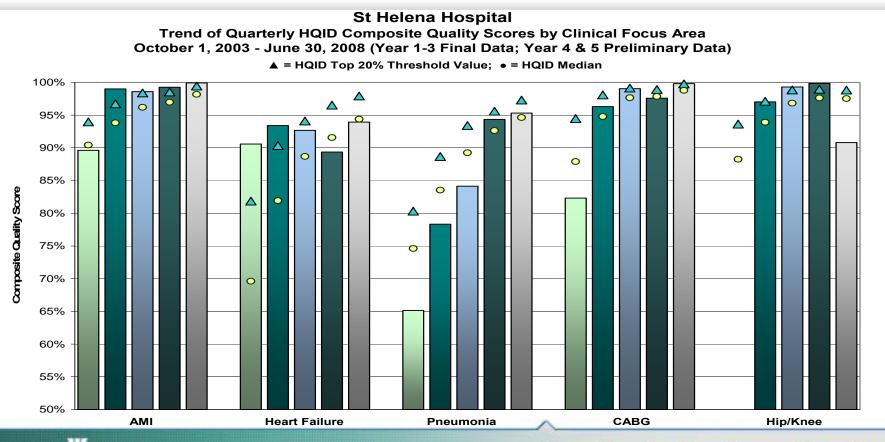
- Established in 1878, St. Helena serves a five county region and 200,000 residents in largely rural northern CA
- 158 inpatient beds treating 75,000 inpatient & outpatient visits annually
- Medical staff of 125 with 920 total employees
- 63% revenue from Medicare and Medicaid





Continuous Improvement in Composite Quality Scores

Continuous improvement from Year 1 to Year 5 Year to Date (YTD) HQID data for the Composite Quality Score (CQS), a combination of clinical quality measures and outcome measures.



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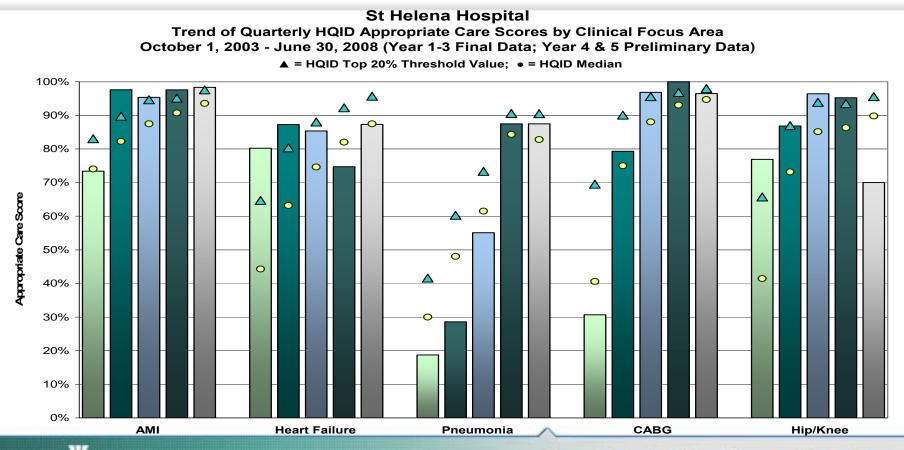
Consistent Top Performer

- Top Performer in Heart Failure for Years 1 and 2
- Top Performer in AMI in Years 2 and 3
 - Tracking for Top Performer in Years 4 and 5
- Top Performer in Hip/Knee Replacement for Year 3

 Tracking for Top Performer in Year 4
- Tracking Top Performer in CABG for Year 5
- Significant improvement in Pneumonia
 - 65% in Year 1 to 94% Year 4
 - Tracking for Top Improver Award in Years 4 and 5
- Tracking to receive Attainment Award for all clinical areas in Year 4 and all except Hip/Knee Replacement for Year 5

More Patients are Reliably Receiving Evidencedbased Care

The appropriate care score (ACS), also referred to as "perfect process or "all or nothing" to designate when a patient receives all possible care measures within a clinical area, showed improvement across time.

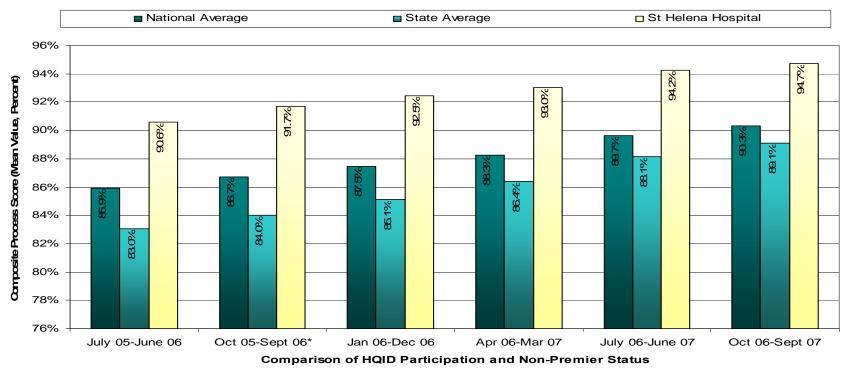


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Performing Above the National Average

A composite of 19 process measures shared between HQID and Hospital Compare shows St. Helena Hospital performing above the nation as a whole.

St. Helena Hospital Compared to National Group Trend Hospital Compare Data 19 Process Measures Aggregated to Overall Composite Process Score



*Beginning with Oct 05-Sept 06 the influenza vaccination measure became unsuppressed and the number of process measures increased from 18 to 19



Improvement and Savings

Avg. cost improvement across all clinical areas \$1,063

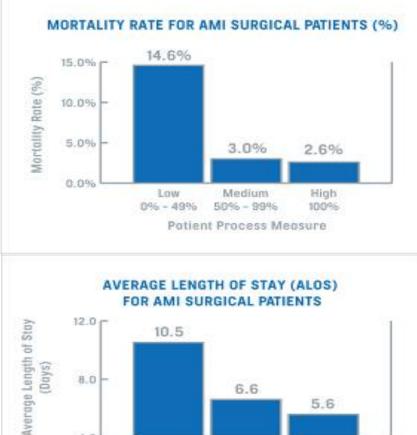
Clinical Area	Improvement
AMI	\$1,599
CABG	\$1,579
Pneumonia	\$811
Heart Failure	\$1,181
Hip Replacement	\$744
Knee Replacement	\$463

Avg. improvement in mortality across four clinical areas 1.87%

Clinical Area	Improvement
AMI	2.27%
CABG	0.95%
Pneumonia	2.39%
Heart Failure	1.86%

If all hospitals in the nation were to achieve this improvement, the estimated cost savings would be greater than \$4.5 billion annually with estimated 70,000 lives saved per year

Findings: Mortality, Complications, Length of Stay and Costs all go down for Heart Attack (AMI)



High

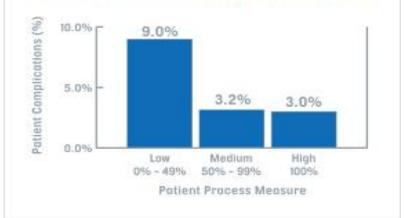
100%

Medium

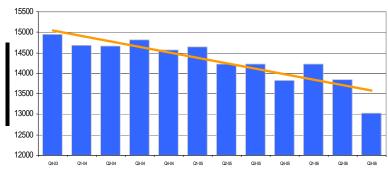
51% - 99%

Patient Process Measure

AMI SURGICAL PATIENTS WITH COMPLICATIONS (%)







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4.0

Low

0% - 50%

Conclusions

1. Creates a performance improvement engine

- Public reporting
- Financial incentives
- 2. Aligns incentives within hospitals
- 3. Re-aligns payment incentives in Medicare
 - From rewarding more procedures *to* rewarding quality procedures
- 4. Improved quality is associated with saving lives and reducing costs



Policy Recommendations

1. Create a positive incentive to improve performance.

- All unallocated funds must be used to reward top performers and improvers
- There must be an annual actuarial assessment to identify savings, which should be used to fund a bonus pool
- Phase in so that hospitals can realistically achieve the benchmarks

2. Align physician and hospital interests.

- Assure alignment between physician and hospital measures
- Hospitals should be able to share money from the bonus pool with their physicians

3. Set benchmarks based on real world evidence from the CMS/Premier HQID project.

4. VBP should be irrevocably tied to public reporting.

- The Hospital Compare Web site must be more user friendly
- Hospital Compare should include reporting of the hospital's performance in delivering *all* recommended quality measures for each clinical condition
- All new measures should be tested and publicly reported use in a VBP program

5. Government should direct attention and resources to lower performing hospitals

- QIOs should be directed to focus attention on non-performing hospitals