



Accreditation of Medi-Cal, Healthy Kids
and Healthy Families Program.



Using Incentives to Improve Quality In Medicaid Managed Care



L.A. Care
HEALTH PLAN®

Quality Improvement Interventions at L.A. Care



- Provider education and practice redesign
- Provider profiling and feedback
- Support for provider adoption and use of HIT
- Member education and reminders
- Disease management
- Community-based activities
- Incentives

Physician & Member Incentives



- Physicians
 - Preventive services
 - Quality improvement projects
 - Health information technology
 - Disease management
- Members
 - Wellness and preventive services

Hospital & Health Plan Incentives



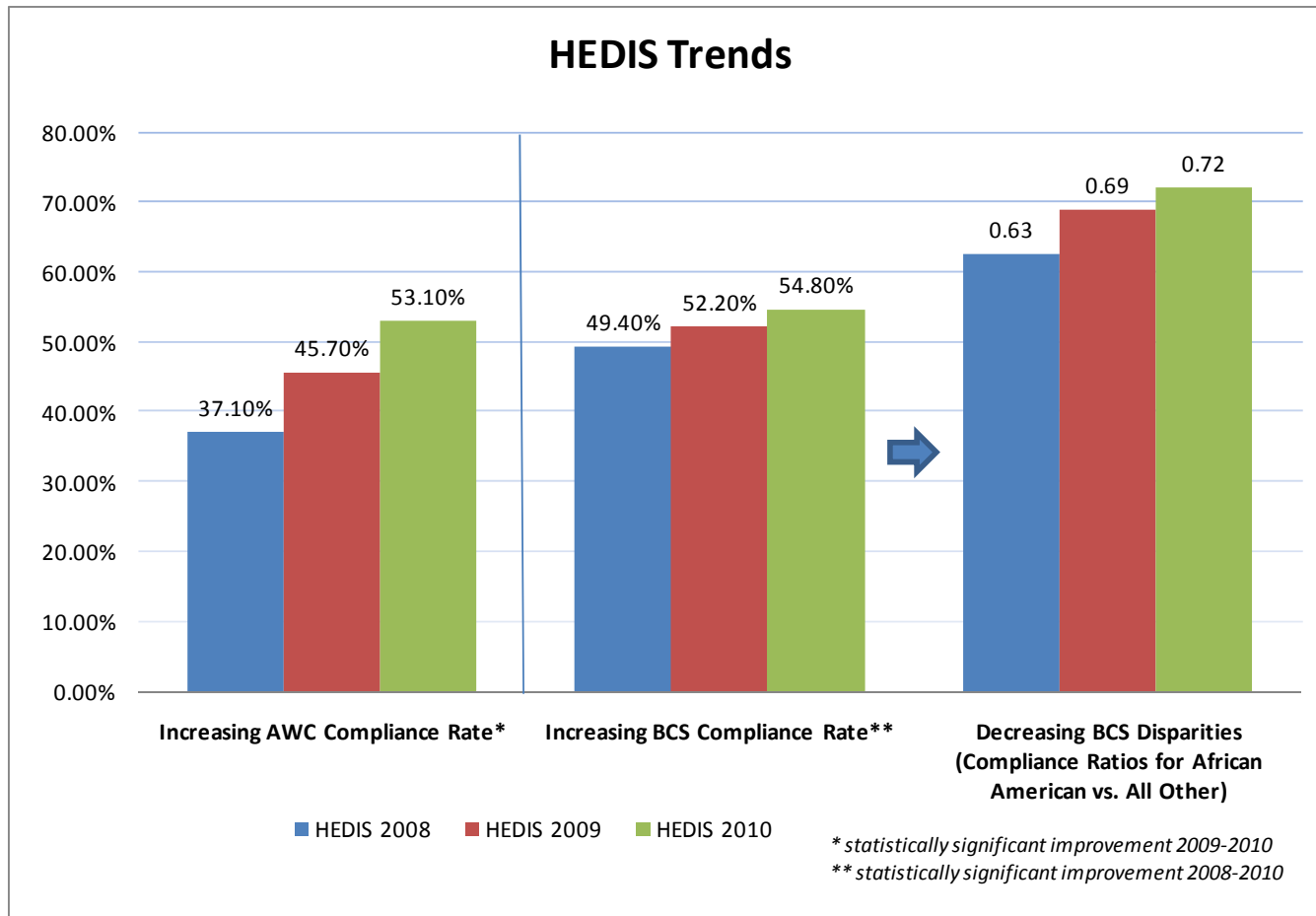
- Hospitals
 - Quality measurement and reporting
 - Reducing hospital acquired infections
 - Program to reduce readmissions
- Subcontracted Health Plans
 - HEDIS quality measures

Physician Group Incentives



- LA P4P
 - Performance measurement
 - Public reporting
 - Financial incentives
- Measures
 - Clinical quality (HEDIS)
 - Appropriate resource use
 - Patient experience (PAS)
 - Meaningful use of health information technology
 - Encounter data submission

HEDIS Trends



For a Healthy Life



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