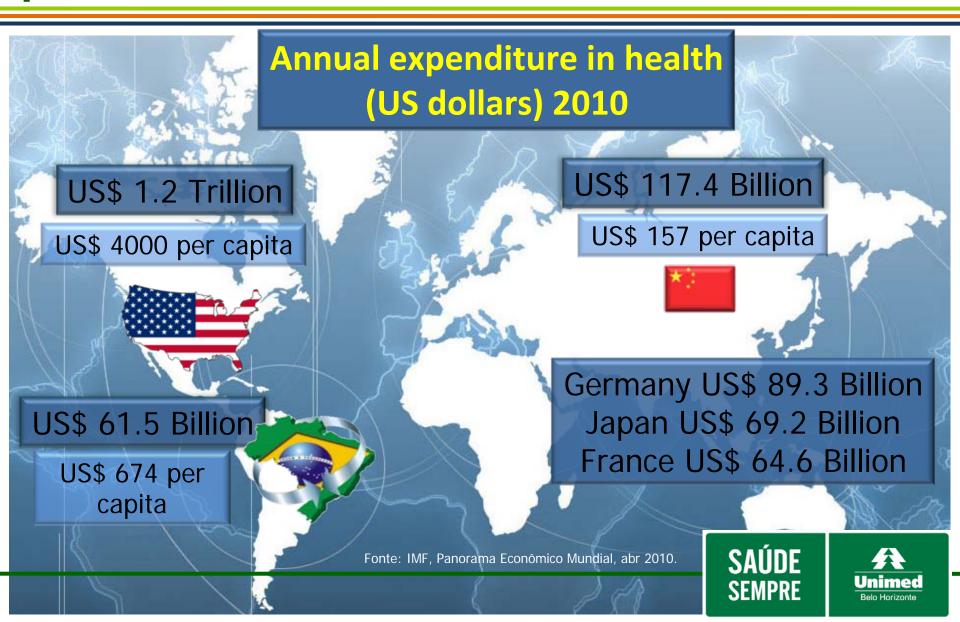


Pay for Quality in Brazil Unimed System

P4P Summit 2011 San Francisco



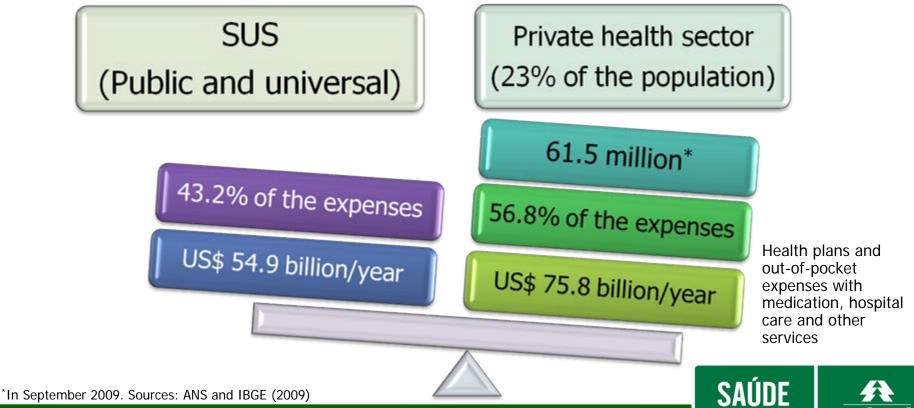
Brazil: 7th biggest GNP, 6th biggest private health market in the world



How is the Brazilian health sector organized?

The system is predominantly private and market-oriented

US\$ 130.7 billion = 8.4% of the GNP



SEMPRE



The Unimed System

- The world's biggest health cooperative model
- Founded in 1967
- 373 medical cooperatives
- 110,000 physicians
- 17 million clients and 73,000 companies served
- Consolidated billing of US\$17 billion (2010)



Unimed-Belo Horizonte (UBH):

Some of our figures

One of the 373 nonprofit medical cooperatives

970,000 clients in our portfolio, with 85% satisfaction

R\$ 1.57 bi annual gross income

5,000 physicians with 82% satisfaction

75% clients covered through their employers

50% of health plan market in BH

Owns 10 facilities 8 out-patient and 2 hospitals (352 beds)

40,000 clients monitored in P4Q health care programs

288
In contracted network: hospitals, labs and clinics



Improving quality care

More financial resources, aligned to quality



Pay for Hospital Accreditation (incentives to hospitals)

Chronic Disease P4Q (incentives to physicians)

Increased overall efficiency

Reductions in readmissions, length of stay and hospital-induced infections

Pay for information

Quality of ambulatory care (diabetes, renal failure, depression, childhood asthma

Continuing education and adoption of ongoing improvement measures

Health promotion and prevention (cancer screening – mammography, cervix cancer and colon cancer)

Patient satisfaction Patient satisfaction

2 P4Q Programs





Pay for Hospital Accreditation

Chronic Disease P4Q

US\$ 55.000 in incentives for

US\$ 50 million invested (5 years)

physicians (5 years)

46 providers accredited (labs, clinics and hospitals)

310 physicians

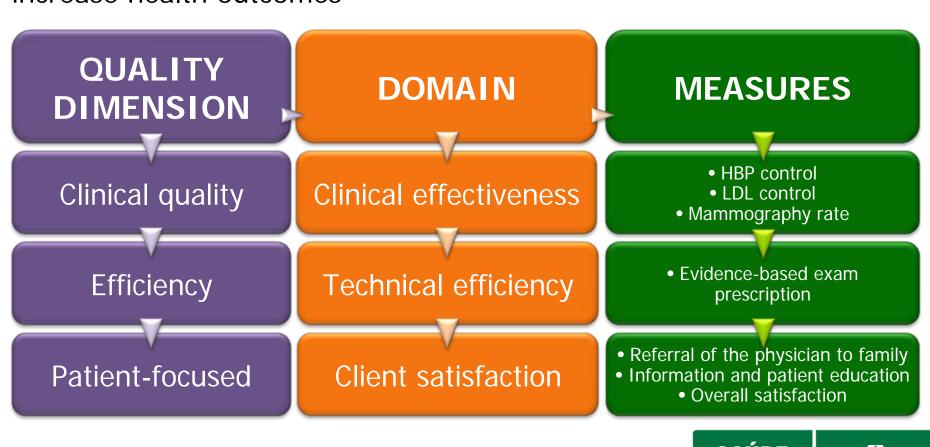
23 hospitals have been accredited, 7 highest level possible

40.000 patients benefited

Goals for 2011

Reach more physicians and patients

UBH is re-designing, refining and developing new approaches to increase health outcomes







UBH care delivery reform

Learn from models of high performance organizations:

Group Health Cooperative Geisinger Clinic Mayo Clinic Kaiser Permanente SaludCoop (Colombia)

➤ The message is clear:
Patient centeredness
Investments in primary care
IT (EMR and tools to support best practice)
Evidence-based medicine
And PAYMENT REFORM – P4Q)



