

# Pharmaceutical Regulatory and Compliance Congress

## Current Trends in International Fair Market Value

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## Agenda

- I. Why FMV?
- II. FMV Methodology Options & Approaches
- III. One Company's Experience
- v. Challenges and Pitfalls of International FMV
- v. FMV Implementation Strategies
- VI. Q&A

## I. WHY FMV?

# International FMV: Why create consistent payment methodology?

- Regulators are focused on bribery
- Anti-corruption legislation
  - FCPA
  - UK Bribery Act
- Increased enforcement efforts
  - Corporate Risk
  - Individual Risk

- Impact on business
  - Exclusion from public contracts
  - Reputational damage
  - Damage to market valuations
  - Loss strategic business opportunities

# International FMV: Why create consistent payment methodology?

- Establish robust business process to minimize risks of improper influence / corruption
- Proactive approach includes a compliance program that also includes a FMV process for developing, assessing, and supporting FMV compensation of business partners
- Although a proactive approach cannot guarantee there will not be problems, they can greatly mitigate risk and place the Company in a better position to request leniency from the government should a violation occur
- Key processes to developing a proactive approach include:
  - Identifying third-party business partners that may be at higher risk
  - Understanding the Company's interactions with third-parties
  - Understanding the compensation structure
  - Establish robust process for reviewing business need and justification
  - Establish FMV compensation through a standardized and monitored process

# II. FMV METHODOLOGY OPTIONS & APPROACHES

#### Fair Market Value Evolution

No System



 No particular strategy, approach, or tracking mechanisms

Rate Card



Group similar activities

 Payments based on historical payments for similar transactions

FMV Process



- Inventory and group transactions
- FMV analysis, models, and tools
- · Validate with external data, where available
- Payments tracked and monitored

Global FMV Framework



- Multi-national need for governance at global, regional, country, and company levels
- Standardized processes and methods
- Oversight, testing, and monitoring

## Building a FMV Process

- –Define FMV and scope of services
- -Identify cross-functional team
- -Identify and analyze services
- -Business justification for services
- -Identify data for analysis
- -Perform FMV analysis
- -Document FMV conclusion

## Principles of Fair Market Value

#### **Understanding Basic Valuation Principles**

- Currently no specific set of procedures or calculation for setting FMV has been provided by regulatory agencies
- A comprehensive framework should be based on available guidance, as well as established valuation theory
- Valuation theory provides three broad approaches to analysis that relate to the goods or services that are being valued (e.g., cost, income, and market approaches)
- In most cases, one approach tends to emerge as the most appropriate methodology for the valuation analysis
- Other approaches, when feasible, should be used to corroborate analysis

# Principles of International Fair Market Value

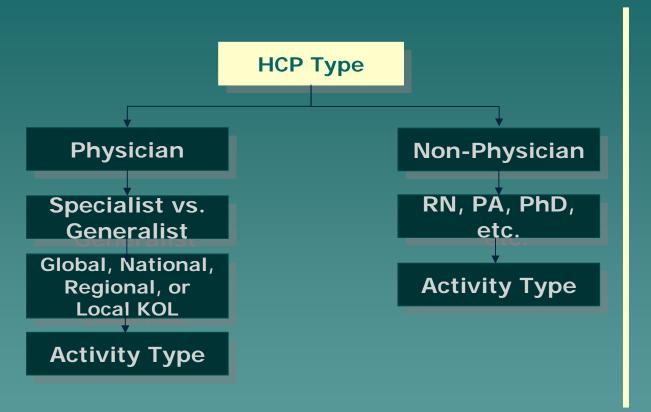
- Country's healthcare system and regulations
- Business environment and competitive pressures
- Frequency / speed of market changes in compensation
- Unique market challenges local country practices
- Nature of activities / services
- Typical structure of agreements and components
- Variability in pay for public vs. private employment
- Variability in pay across specialties
- Variability in pay across regions within the country
- Variability in pay for qualifications / stature / event

- How do you determine FMV?
  - Market data salary surveys, annual compensation, fringe benefits, and pay premiums
  - Hourly compensation what is the denominator?
  - Level of effort components prep, travel, and service times?
  - Geographic pay variability general physician vs. specialty
  - Historical transactions
  - Reference countries
- Cross border arrangements
  - Should rate be based on location of event?
  - Should rate be based on specialty?
- Mix of specialties at same event
  - Should rate be same for everyone?
  - Should rate differ based on specialty?
- Multiple, consecutive events should rate be reduced for 2<sup>nd</sup> event?
- KOL stature: regional / national / international
- Event / audience stature: regional / national / international

#### **Developing a Segmentation Strategy**

- Developing a segmentation strategy provides the basis for:
  - Identifying and tracking the types of HCP consultants used by the company
  - Managing the types of activities these individuals may be engaged to participant in
- Based upon the underlying specialization of a consultant and his or her expert level, structure should be robust enough to facilitate adding specialists as needed
- Segmenting activities is the basis for determining the appropriate "level of effort" for service and adds transparency to the process

**Example Segmentation Scheme** 



Activity Types

Advisory Boards

Speaker Programs

Consultant Meetings

Peer to Peer Meetings

Training & Education

Authorship and Publication

 An FMV payment structure should be built upon a segmentation scheme, which considers an HCP's specialty and expert level, as well as the type of service they are providing for the company

#### **Example Segmentation Scheme**

#### **Sample MD Segmentation Strategy:**

- Segment I
  - General Practitioners
  - Family Practitioners
  - Pediatricians
- Segment II
  - Cardiology
  - Neurology
  - Gastroenterology
- Segment III
  - Surgical Subspecialties
  - Oncologists

#### **Alignment of Service Areas:**

- Key Service Areas:
  - Physician Training
  - Advisory Boards
  - Product Development
  - Sales/Employee Training
  - Training Material Development
  - Marketing Activities (white papers, physician materials)
  - Research/Publication Services
- A robust segmentation strategy will help mitigate risks for overpaying one HCP type vs. another; it will also assist in accurately accounting for the total level of effort associated with a particular activity

#### **Model for Calculating FMV Payments**

- ♦ A <u>base hourly rate</u> should be determined by considering:
  - How the HCP's expert level is addressed (i.e., KOL vs. non-KOL)
  - The compensation levels for the HCP segment
- ◆ The total <u>level of effort ("LoE")</u> for an activity may be determined by considering:
  - The aggregate time spent by the HCP in conducting the activity
- These two elements should comprise the FMV calculation for a specific activity

**Econometric Considerations for the FMV Calculation** 

Use of Established Theories of Competition

•In certain circumstances, a market for physician services may not be fully efficient, which results in upward compensation trends for HCPs, such as thought leaders at the forefront of his/her therapeutic area.

#### Other Considerations During the Analytical Process

#### KOL Tiering

- Use a core set of criteria to determine the expert level of a KOL
- Use a two- or three-tiered system (i.e., KOL vs. non-KOL, etc.)
- The same criteria should be used within a division

#### Travel Considerations

- The opportunity cost associated with travel time may be different than that associated with service time or preparation time
- Consider options for travel that include a fixed rate or reduced rate to distinguish from service and preparation time

#### **Considerations for Exceptions**

- Develop formal evaluation criteria to determine whether a physician's expertise warrants an exception
- Criteria should be focused on demonstrating the physician's uniqueness and potential demand:
  - Consider the "level of effort" and the underlying replacement value of that individual
- Implement defined approval matrix and documentation requirements for exceptions supporting a consistent process

## Key Take Aways

- Global FMV framework standardized process
  - Ensures consistency for governance
  - Enhanced efficiencies data gathering and supporting documentation
  - Easier to test and monitor
  - Easier to update
- Define FMV and scope
- Determine company involvement and outside consultants
- Get key stakeholders involved and keep them involved
  - Business strategy
  - Finance and contract management
  - Compliance
  - Legal advisors
  - Valuation advisors
  - Others?
- Pilot study test FMV methodology
- Education and training

#### III. ONE COMPANY'S EXPERIENCE

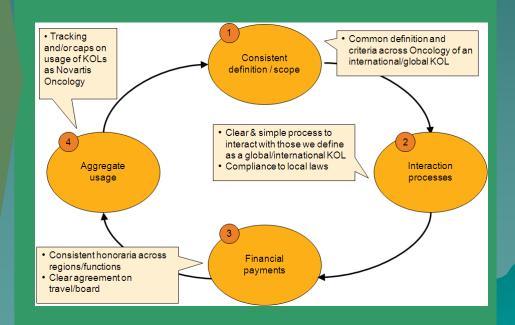
#### Novartis Oncology: Initiative Overview

## Medical Expert (ME) Management – Why go here?

- Lack of a standardized process across the BU led to:
  - Inconsistent interactions with MEs,
  - Lack of transparency regarding relationships/communication, and
  - Inconsistent financial payments.
- These deficiencies can cause following risks:
  - Legal,
  - Compliance,
  - Reputational, and
  - Suboptimal commercial utilization.
- Several, recent interactions were noted as the driver for this project.

#### What did we do?

We looked to solve the problem across 4
areas; considering as scope all international
speaking/consulting arrangement with HCPs
across commercial/medical:



#### **NVS Lessons Learned**

- Many countries have an informal or unvalidated "FMV" number, which is currently used
- Nobody wants to change current practices
  - All agree on the need;
     nobody agrees on how to solve
  - View that FMV methodology is too complicated

- Experience akin to "herding cats"
  - Developing FMV was easy compared to gaining agreement
- Never underestimate the need for broad stakeholder management commitment
  - And time it takes to get it!

# IV. CHALLENGES AND PITFALLS OF INTERNATIONAL FMV

## International FMV Challenges

- –Availability of external data
- –FMV expertise
- -Frequency / speed of market changes
- -Industry / stakeholder involvement
- -Domestic company competitive advantages
- -Industry association restrictions

# V. FMV IMPLEMENTATION STRATEGIES

## Implementing an FMV Strategy

#### Considerations for Implementing a New FMV Process

- Include stakeholders during the analytical process, which will facilitate buy-in and understanding for a new FMV rate structure and process
  - Those who identify and hire HCP consultants
  - Those who calculate and determine payments to HCPs
- FMV payment structures should consider operational and business needs
  - Contracting requirements
  - Communication of assumptions to facilitate any discussions with contracted HCPs and other business partners
- Preserve as much consistency with current process, as much as possible (i.e., submission of contracts, approval matrix, etc.)

## Implementing an FMV Strategy

#### Challenges to Implementing a New FMV Process

- Differing compensation arrangements that may exist with HCPs across several functional areas within each business unit
  - Does the company have defined criteria for defining KOLs?
  - How does a physician's KOL status vary across divisions?
- Differences from historical honoraria rates
- Varying degrees of technical skill for end-users; a technology platform should reflect the skill set of FMV endusers
- Efficient support system to address ad hoc questions from to support users

## Question & Answers?

