

**The Ninth Annual  
Pharmaceutical Regulatory  
Compliance Congress and Best  
Practices Forum**

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**This presentation represents my own personal opinion  
and is not the official position of Bristol-Myers Squibb**

# OIG Compliance Guidance (2003)

- OIG guidance highlights potential risk areas for a pharmaceutical manufacturer
  - Purchasers
  - Physicians and other health care professionals
  - Sales agents
- Separation of grant-making functions from Sales & Marketing
- Adherence to PhRMA Code substantially reduces risk

# Key Elements of the BMS Compliance Program

- Written Standards of Conduct
- Chief Compliance & Ethics Officer
- Education and training programs
- Communication and complaint processes
- Auditing and monitoring Sales & Marketing
- Investigating non-compliance and misconduct
- Corrective actions (coaching and disciplinary action as necessary, up to and including termination)

# Settlements and CIAs (\$ in Millions)

• 2001 TAP	\$ 875
• 2003 Astra-Zeneca	\$ 355
• 2004 Pfizer	\$ 430
(Warner Lambert/Parke-Davis Division)	
• 2004 Schering-Plough	\$ 345
• 2005 Serono	\$ 704
• 2005 Eli Lilly	\$ 36
• 2006 Schering-Plough	\$ 435
• 2006 InterMune	\$ 36.9
• 2007 Cell Therapeutics	\$ 10.5
• 2007 Medicis	\$ 9.8

# Settlements and CIAs (\$ in Millions)

• 2007 Pfizer (Pharmacia) (Pharmacia & Upjohn)	\$ 34.7
• 2007 Purdue Frederick	\$ 634.5
• 2007 Sanofi-Aventis	\$ 190
• 2007 Jazz Pharmaceuticals	\$ 20
• 2007 Bristol-Myers Squibb	\$ 499
• 2007 Merck	\$ 670
• 2008 Otsuka	\$ 4
• 2008 Biovail	\$ 25
• 2008 Merck	\$ 58
• 2008 Cephalon	\$ 425

# BMS Settlement

- In September 2007 after a long running healthcare law investigation, BMS entered into a civil settlement with the government and paid a \$499 million fine.
- Government allegations:
  - Payments (consulting fees) and lavish entertainment were used to influence health care professionals (HCP) prescribing habits
  - Promotion of Abilify for “off-label” uses - pediatric and dementia-related psychosis
  - Pricing-related practices
- Negotiation of a Corporate Integrity Agreement (CIA)

# CIA Basics

## ➤ Key Issues:

- Address off-label promotion and activities that could drive off-label use, e.g. call planning and incentive compensation
- Kickback issues
- Data calculation and price reporting

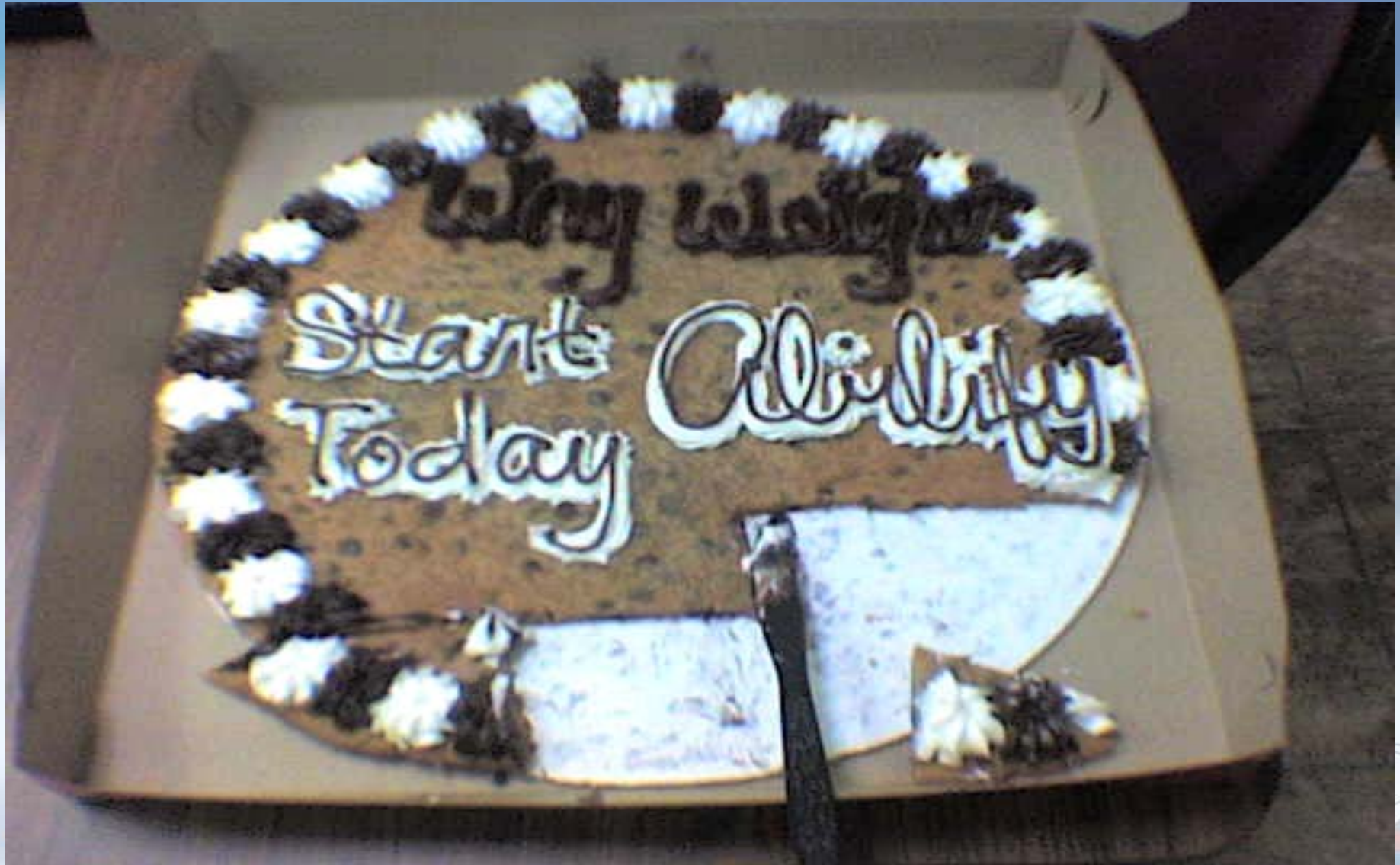
## ➤ Scope:

- US Pharmaceuticals and individuals who provide support for promotional and product services and government pricing and contracting functions  
(Covered persons)

## ➤ Term: Five years (9/26/07-9/25/12)



# Digital Age





# Track 1 New Hire Training

- 12 hours of training
- Must be completed within 30 days of employment
- On-line modules:
  - Meals and Entertainment
  - Standards of Business Conduct & Ethics
  - PDMA Sample Certification
  - Adverse Events
- U.S. Pharmaceuticals Compliance Field Handbook
  - 2009 PhRMA Code
  - Standards of Business Conduct & Ethics
  - Code of Conduct



# Track 2 New Hire Training

- Two-hour Compliance workshop
  - Policies and procedures
- Opportunity to focus on Compliance issues
  - Reprints
  - Call Plans
  - Medical Information Request Forms



# Home Office and Field Monitoring

- Verbatim reviews
- Medical Information Request Form (MIRF)
- Compliance staff ride-alongs with sales representatives
- Call plan development (*i.e.*, target lists)

# Key Ongoing Activity

- IRO review of Promotional & Product Service Systems
- Continued screening, certification and training for new “covered person” employees
  - Training required to be completed within 30 days.
- Vendor Management for Code of Conduct certification and screening
  - Assuring contract language is being incorporated into new and existing contracts.
- Audit & Monitoring Programs
  - Medical Information Requests Form (MIRF) process
  - Verbatims
  - Field Force Monitoring (30 rep rides per reporting period)
  - IME Grants review

# Keep the OIG Fully Informed

- Periodic compliance reports and updates to OIG
- Certifications from the Chief Compliance and Ethics Officer and Senior Management
- An Independent Review Organization will report its findings to the OIG.

# Compliance Message

- When in doubt, consult the U.S. Pharmaceuticals Compliance Field Handbook
- Teams to help you:
  - Sales and Marketing
  - Law
  - Compliance
- Use the US Healthcare Law Resource Center:
  - <http://onebms.bms.com/ushclcompliance>
- BMS Helpline: 1-800-348-5526

