

The logo features a stylized sun icon composed of short, white, radiating lines positioned above the letter 'd' in the word 'tandigm'.

tandigm health<sup>SM</sup>

# A High Touch Approach to Coordinating Care Across the Risk Continuum

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FORMED IN 2014

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# The big idea.

Create a company to develop a new way to partner with primary care physicians to improve the value of care.

Independence 

 tandigm health SM



The background of the image is a dense grid of approximately 100 small, square portrait photographs of people of various ages, ethnicities, and genders. The portraits are arranged in a grid that covers the entire frame. The text 'We are transforming healthcare' is overlaid in the center in a large, yellow, serif font. The text is arranged in four lines: 'We are' on the first line, 'transforming' on the second line, 'healthcare' on the third line, and a fourth line that is empty. The text is centered horizontally and vertically.

We are  
transforming  
healthcare

passion quality first sense  
friendly impactful engaged  
get stuff done open culture  
evolving fast hardworking creative  
interesting teamwork supportive  
energetic data driven transparent  
happy innovative positive  
collaborative purpose  
challenging dynamic personal fun enthusiastic

**More than 1,000** local  
PCPs and specialists  
across the PA-5.

417

Primary Care  
Physicians

110,000

Keystone  
Patients

1,000

Humana  
Patients

100

Preferred Specialist  
Partnerships







# Engage. Enable. Empower.

**We engage** with education, support, and financial incentives around cost and quality, **we enable** with timely and actionable information, and **we empower** with new ways of delivering care.

# Creating Value in a Value-Based World

Providing a robust suite of population health services to drive value across the care continuum.

Care  
Programs

Provider  
Effectiveness

Data  
Analytics



# Care Programs



House Calls

High Risk Care Coordination (MVP)

Support & Surveillance

Behavioral Health

Discharge & Post-Discharge Support

Comprehensive Medication Management

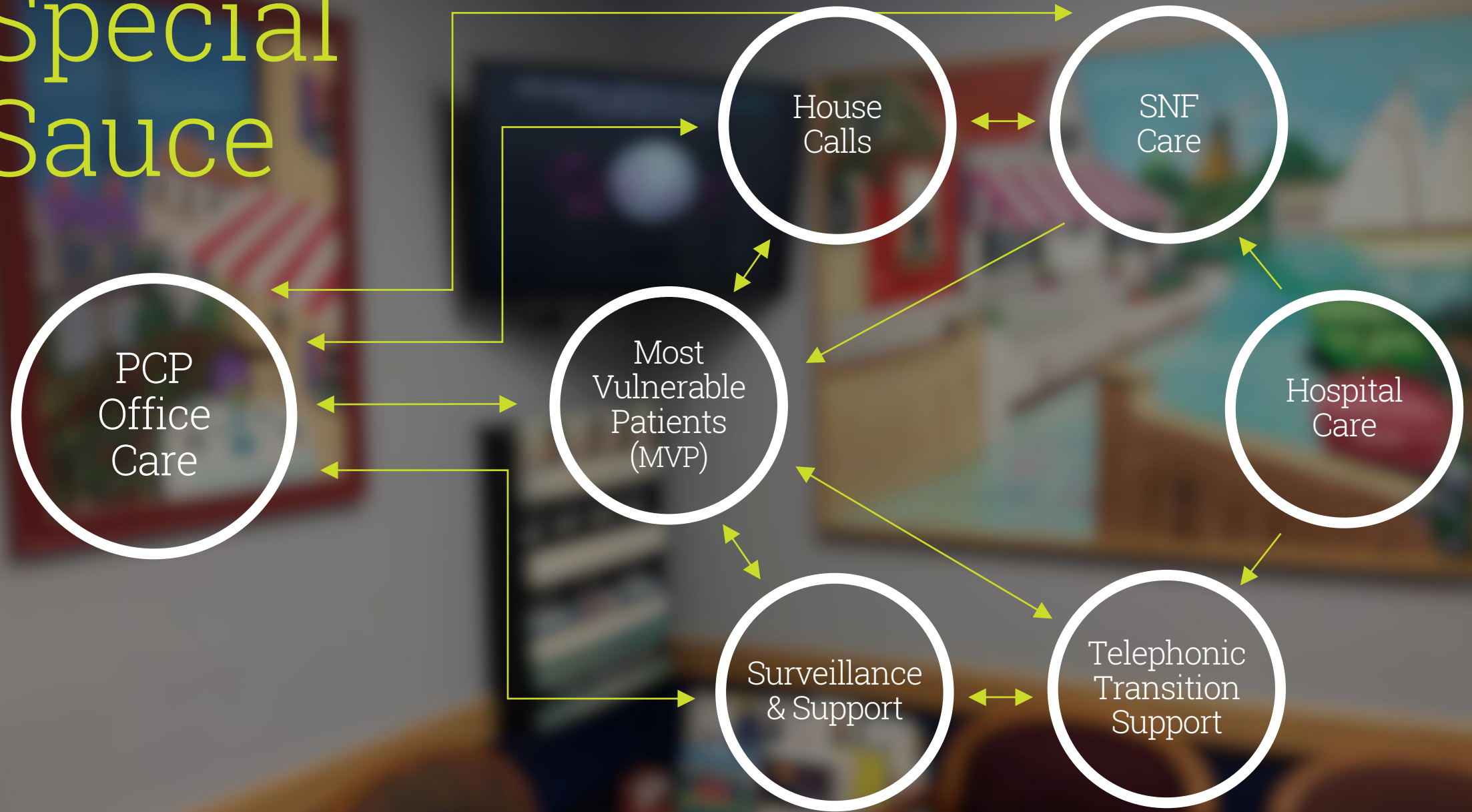
Preferred Skilled Nursing Facilities

E.D. Surveillance & Management

Preferred Specialist Partnerships

Bundled Navigation

# Special Sauce



FOR OUR HIGHEST RISK PATIENTS

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# We've got a solution.

Tandigm Care Solutions provides care as often and as fast as needed to prevent unnecessary ED or hospital utilization.

House Calls

Most Valuable  
Patient (MVP)

Support &  
Surveillance





FOR LESS-AT-RISK PATIENTS

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# Right place, right time.

Coordinating care using nurses in the patient's home and in the doctor's office.


A man with a beard and glasses is smiling while talking on a black phone. He is in an office environment with a desk, papers, and a laptop visible in the background. The text 'SURVEILLANCE & SUPPORT' is overlaid on the image.

SURVEILLANCE & SUPPORT

# Staying connected.

Support with phone calls to ensure patients are managing their illnesses and connecting with their care team.



A close-up, slightly blurred photograph of a woman's face and hand holding a smartphone to her ear. She is smiling, showing her teeth. The background is out of focus, showing some greenery and a building.

POST DISCHARGE SUPPORT

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# Coordinating the care.

Our telephonic nurses are the glue  
that holds the programs together.

Skilled Nursing  
Facilities

Transitions of  
Care

Comprehensive  
Medication  
Management

Palliative  
Care





SKILLED NURSING FACILITIES

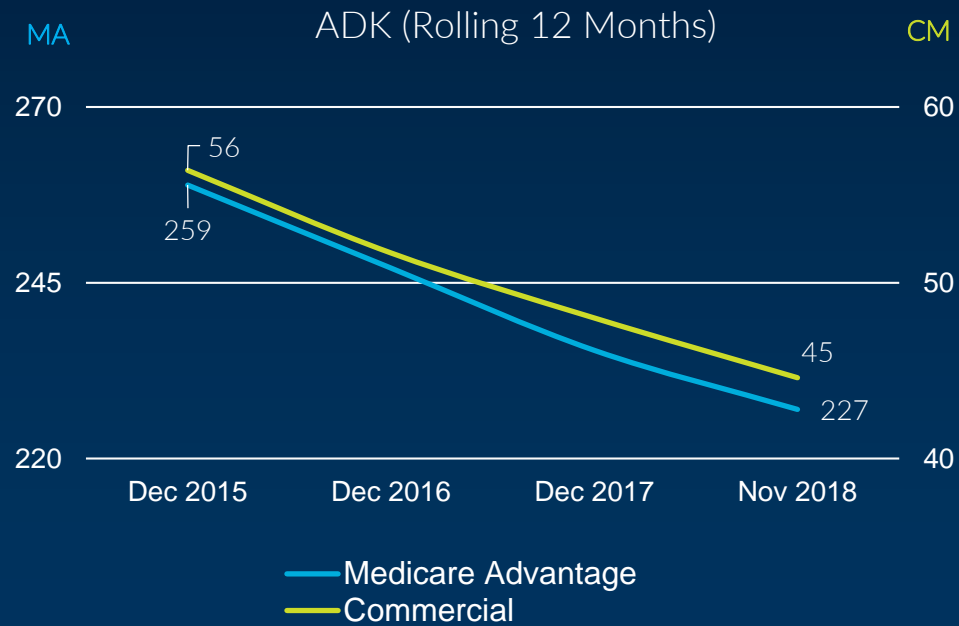
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More equals less.

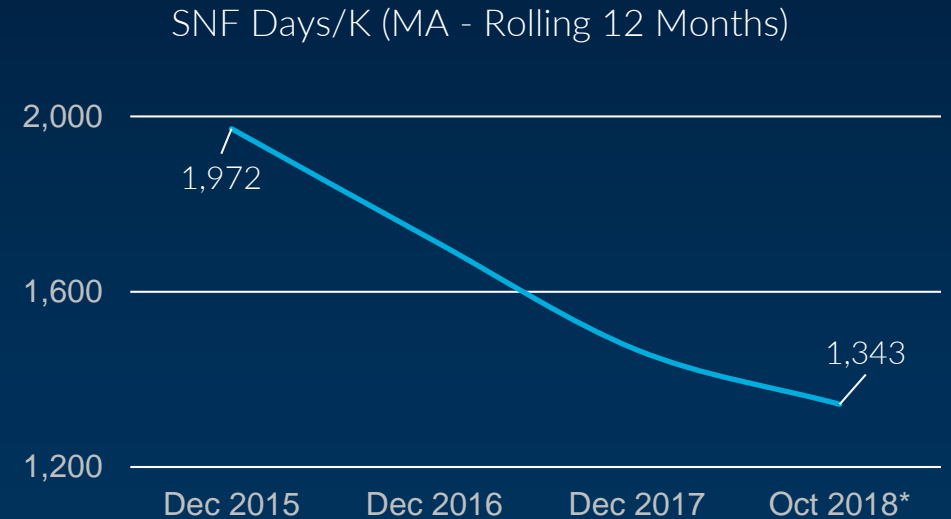
By seeing patients more frequently, we are shortening SNF lengths of stay while also decreasing readmissions.

# Getting Results

2,000 fewer Admissions than 2015



20,000 less SNF Days



Q + A





Health is  
on the way.™