# Mini Summit IV:

# Value Based Care Programs for Patients with Complex Chronic Conditions

March 19, 2019



# Agenda

Case Study: Fresenius Value Based Care Programs for Patients with End Stage Renal Disease

Improving Care for ESRD Patients through VBC Programs

Panel Discussion: Partnering with Providers and Payors



# Case Study: Fresenius Value Based Care Programs for Patients with End Stage Renal Disease

Marty Leinwand

SVP Business Development

Integrated Care Group

Fresenius Medical Care North America

For Internal Purposes Only.

# **Fresenius Medical Care Mission:**

To deliver superior care that improves the quality of life of every patient, every day, setting the standard by which others in the health care industry are judged.



# **Fresenius Medical Care North America Core Capabilities**





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# **Fresenius Medical Care North America**





70%+ of total FMC revenue





# **Kidney Disease on the Rise**

- More than 30 million Americans have some stage of kidney disease
- 700,000 Americans currently have kidney failure, a group whose ranks are increased by 100,000 Americans every year
- Fueled by increased incidence of diabetes and hypertension, these numbers are projected to increase substantially over the next decade
- Medicare spent more than \$113 billion managing kidney diseases in 2016, more than 20% of all Medicare spending
- More than 100,000 ESRD patients are on transplant waiting lists, only about a fifth receive a kidney transplant each year



## Market Moving to Value Based Care

"There is no turning back to an unsustainable system that pays for procedures rather than value. In fact, the only option is to charge forward — for HHS to take bolder action, and for providers and payers to join with us."

-HHS Secretary Azar, March 5, 2018

"We have to be open to what I'm hearing coming out of (CMS), that they want to look at different ways for us being paid and how can we really try to create more opportunities for these patients to be better served."

-Rice Powell, Fresenius Medical Care CEO to Analysts, February 20, 2019



# Why FMC is Transitioning to VBC

- Focuses on the overall healthcare experience and outcomes of our patients
- Provides key funding mechanism for additional interventions and programs that improve quality and reduce cost
- > Creates better alignment with patients, physicians and payors
- Leverages our patient relationship, clinical data and deep expertise in renal disease
- Incents us to tackle challenges around increasing home dialysis treatments and kidney transplants



# Why Value Based Care Makes Sense for our Patients



- 56 year old male patient on dialysis since October, 2016
- History on non-adherence to treatment, missing 30% of scheduled dialysis sessions
- Low Albumin level
- Several ER visits and inpatient admissions over past 12 months

#### **Desired Outcomes**

- Improve treatment adherence
- Get Albumin level into normal range
- Reduce Avoidable ER Visits and Inpatient admissions

#### Interventions

- Screening for Depression and other Psychosocial barriers
- Enrollment in intensive 8-week MSW-led program
- Address patient's housing crisis and DME copay issues

- Outcomes -
- > Patient learned strategies to cope with multiple stressors
- Patient referred to BH services
- > Depressive symptoms reduced (based upon re-screening score)
- > Albumin level brought within normal range
- Housing and DME payment issues resolved
- Missed treatments reduced by more than half
- > ER visits and inpatient admissions reduced by more than half



# **Our Journey to Expanding our VBC Programs**





# **Care Coordination Model**

Collaborating to improve patient outcomes





### **Our 2019 Footprint for ESRD Seamless Care Organizations (ESCOs)**





# PY1 "All ESCO" Results Compared to Other VBC Programs



http://www.modernhealthcare.com/article/20171018/NEWS/171019867



# Profile of our ESRD "Payor Programs"

≻4 Large National Health Plans and a SoCal IPA

>7,500 Program Participants

>85% Medicare Advantage and 15% Commercial

>85% Two-Sided Risk on Total Cost of Care for ESRD Patients

>15% Upside Only Gainshare



# **Opportunity to Impact Costs**





\*USRDS 2018 Reference Table K.b: <u>https://www.usrds.org/reference.asp</u>

# **MA Payor Program Admissions Trend**



# **MA Payor Program Financial Outcomes**

#### Actual TCOC PMPM > \$1500 or 16.8% below "Unmanaged" Trended Baseline PMPM for CY 2018



Annual percentage reduction in TCOC: Comparison of Actual Total Cost of Care vs. Unmanaged Total Cost of Care, assuming a 1.5% annual cost trend applied to Baseline Costs.



# Impact of Scale on Success of VBC Programs

Why Does Scale Matter:

- Can spread "insurance" risk over larger population
- > Greater patient concentration makes larger investments in in-market resources feasible
- > More opportunities to innovate with our nephrology and payor partners
- > More opportunities to analyze and compare best practices across markets
- Fresenius Clinics have larger number of VBC program patients
  Impact on clinic processes and culture
- > Nephrology practices have larger number of VBC program patients
  - Halo effect on all nephrology patients



#### **Prerequisites for Succeeding with VBC Programs**

- > Appetite for Risk
- > Aptitude for Improving Care
- Innovative Spirit
- Understanding of Regulatory Environment
- High Collaborative IQ
- Focus and Determination



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# One Size Does Not Fit All

**Commercial vs. Medicare Population:** 

- Commercial Patient Turnover Rate 2x Medicare Patient Turnover Rate
  Reduces savings opportunity
- Commercial Admissions/1000 lower than Medicare Admissions/1000
  Reduces savings opportunity
- Commercial Medical Cost Trend > Medicare Medical Cost Trend
  > Using prospective cost trend becomes more problematic
- Health Plan is "spending" client funds for ASO line of business
  Probably requires shorter reconciliation period
- > Patient attribution process for Commercial patients can be more difficult



# **Key Decisions Regarding VBC Program Structure**

- > Risk Model:
  - Upside Only Share of Program Savings
    - With or without Base Fee
    - > Base Fee at risk?
  - > Two-Sided Risk (Savings/Losses)
    - > Sub-capitation
    - > Upside/Downside Risk with Cap/Floor
  - Percent of Premium
- Covered Medical Expenses
  - Total Cost of Care
  - Exclusions
  - Stop Loss (Individual or Aggregate)



# **Key Decisions Regarding VBC Program Structure**

- Patient Attribution Methodology
  - > Exclusions
- Baseline Costs
  - Selecting the right historical baseline period
  - To Re-base or Not to Re-base
- Medical Cost Trend
  - Established prospectively or retroactively
- > Quality Metrics and Adjustments
  - Gating Metrics: Potential Loss of All Risk Payments
  - Ladder Metrics: Quality Score determines share of eligible risk payments paid to Provider
- Financial Reconciliation Process



## Where do we go next?

...Today I want to lay out what it would look like to pay for kidney health, rather than kidney disease—and pay for Americans with kidney disease to actually get good outcomes...

First, we need more efforts to prevent, detect, and slow the progression of kidney disease.

Second, we believe patients with kidney failure deserve more options for treatment, from both today's technologies and those of the future.

*Third, we're going to look at how we can deliver more organs for transplants and develop wearable and implantable artificial kidneys, so we can help more Americans escape the burdens of dialysis altogether.* 

-HHS Secretary Azar, March 4, 2019 (to National Kidney Foundation)



# **Upstream and Downstream Opportunities**



# **Improving Outcomes**

Terry Ketchersid, MD, MBA SVP and Chief Medical Officer Integrated Care Group Fresenius Medical Care North America

# Agenda

>Selecting Quality Measures

**Gating Metrics vs. Quality Adjustors to Savings Payments** 

➢ Tracking and Reporting

>Importance of Innovation



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# **Measure Selection Framework**

Scientifically Sound

**Clear Specifications** 

Feasible and Usable

Relevant

Achievable







## **MA Star Measures**

- Improving Bladder Control
- Statin Therapy for Patients with Cardiovascular Disease
- Statin Use in Persons with Diabetes

#### **ESCO Quality Measures**

• Diabetic Eye Exam: Prevailing Rate in ESRD ~ 10%. Benchmark (90<sup>th</sup> percentile) = 68%

#### **ESRD Quality Incentive Program**

- Bone Mineral Metabolism Measure: Phosphorus, PTH, or Calcium?
- Percentage of patients with calcium > 10.2



# Ι<u>Λ</u> V Quality **t** Value **L** Cost **Gating Measures**



# ESCO Example: Hypothetical Shared Savings





# **Shared Savings**



CMS keeps at least 25%

If the ESCO clears the minimum threshold, the ESCO keeps a percentage of the remaining 75%

That percentage is based on the ESCOs Quality Score.

# **Tracking and Reporting**

Accurate Attribution

► Timely Access to Data

Meaningful Feedback Loop



# **Transportation Example**



# **Surfacing Data**







# **Fresenius Transparency Report**



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ESCO Market-1	Trend	HD Members with a Catheter for > 90 days	In-Center HD Treatment Adherence	Hospital Admissions PMPY	30-day Readmissions PMPY	ER Visit/ 1,000	Total Quality Score (TQS) % Achievement	Calcimetic Utilization	Projected Shared Savings (Ranking)
San Diego	0	5.8%	98.3%	1.11	.29	141.5	86.6%	21.6%	2
Gulf Shore	0	5.7%	97.0%	1.29	.33	164.5	83.3%	30.9%	13
Portland	0	9.5%	96.9%	1.32	.35	198.1	89.3%	26.4%	16
Massachusetts	1	8.1%	97.7%	1.61	.48	158.9	87.8%	29.1%	17
Central Texas	3	9.3%	96.3%	1.4	.37	179.2	82.4%	20.9%	24
Central Illinois	4	11.0%	95.8%	1.47	.42	169.4	87.8%	21.4%	20
Minneapolis	-3	10.8%	96.1%	1.52	.41	149.7	85.1%	26.3%	3
Central North Carolina	-2	12.4%	96.2%	1.41	.43	175.5	86.6	28.8%	15
Delaware	-2	9.3%	95.5%	1.48	.46	158.9	85.7%	32.5%	8
Louisiana	-1	7.7%	94.3%	1.39	.39	239.4	84.8%	27.9%	21











# **Total Quality Score From 2017 to 2018**



# **The Clinical Interventions Lab**

**Established 2016** 



LAB PILOTS



 $DATA \rightarrow INSIGHT \rightarrow ACTION$ 



**CLINICAL INNOVATIONS** 



# Lab Pilots



# **FMCNA 2019 ESCO Footprint**



# **Domains & Attributes Project**

Domains and Attributes were developed to categorize Fresenius patients in value-based care programs The variables allow the Lab to create cohorts that are comparable

Patient	Clinic	Market	Nephrologist
Age	Chair Utilization	Cohort	JV Clinic
Environmental Factors	Clinic Size	ESCO Financial baseline	Practice Size
ESCO eligibility categories	Urban vs Rural	HCC Score	Home Mix
Ethnicity	5 Star	Mitigation	ICH CAHPS
Race	Catheter Rate	Nephrologist	EDW
Vintage	CM Vacancy	PCP	Access Site of Service
BMM Outcomes	Employee Turnover	Admission rate	Engagement
Treatment Adherence	Growth Rate	ER visit rate	
Vaccinations	ICH CAHPS	Readmission rate	
Lifestyles/Buxton Data	QIP	IP Contracts	
Access Mix- AVG/AVF/CVC	Quality Outcomes	Azura Utilization	
Transplant	BSI	ER Avoidance Rate	
	Crit-Line		
	Clear Guard		



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# **Data Insights**



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# **Clinical Innovations**

In conjunction with FMC Ventures

An imaging tool that evaluates tissue oxygenation

Can we predict the formation of foot ulcers?

An interactive digital health tool to discover and monitor behavioral health disease

Meeting an unmet need in the ESRD space?

A mobile app that connects patients with registered dieticians

Could adherence to the restrictive renal diet improve?

# Data





# Questions?



Mini Summit

# Value-Based Care Programs for Patients with Complex Chronic Conditions

# Panel Discussion: Partnering with Payors and other Providers

Mini Summit: Value-Based Care Programs for Patients with Complex Chronic Conditions



**Rajesh Davda, MD** Medical Senior Director Network Performance Evaluation and Improvement Cigna Healthcare

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MEDICAL CARE



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