

# The Role of Analytics in the Development of a Successful Readmissions Program

Pierre Yong, MD, MPH
Director, Quality Measurement & Value-Based
Incentives Group
Centers for Medicare & Medicaid Services

### **Background**

- Section 3025 of the Affordable Care Act added a new section 1886(q) to the Social Security Act, establishing the Hospital Readmissions Reduction Program.
- Payment adjustments began with discharges on October 1, 2012.

### **Purpose**

- Important part of CMS's continued efforts to link payment to the quality of hospital care.
- Strong financial incentive for hospitals to improve communication and care coordination efforts, and to better engage patients and caregivers, with respect to post-discharge planning.

### **CMS 30-Day Readmission Measures**

30-day Risk-standardized Unplanned Readmission Measures	Hospital Readmissions Reduction Program	Hospital Inpatient Quality Reporting Program
Acute Myocardial Infarction	X	X
Heart Failure	X	X
Pneumonia	X	X
Chronic Obstructive Pulmonary Disease	X	X
Coronary Artery Bypass Graft	X	X
Primary, Elective Total Hip and/or Knee Arthroplasty	X	X
Acute Ischemic Stroke		X
Hospital-Wide All-Cause Readmission (HWR)		X

9/15/2016

## Design of the Readmission Measures

- Developed and calculated using Medicare claims
- Includes Medicare FFS patients 65+ years of age admitted for condition or procedure of interest
- Outcome is defined as all-cause unplanned readmission within 30 days of discharge from the index admission
- Risk-adjusted for hospitals' patient case mix
- Reported as risk-standardized readmission rate (RSRR)

## Design of the Readmission Measures cont.

- Inclusion Criteria
- Discharged alive from a non-federal short-term acute care hospital with a qualifying condition or procedure of interest
- Aged 65 or over
- Enrolled in Medicare fee-for-service Part A and Part B for the 12 months prior to the date of admission, and enrolled in Part A during the index admission
- Not transferred to another acute care facility (conditionspecific readmission measures only)

## Design of the Readmission Measures cont.

- Exclusion Criteria
  - Without at least 30 days of post-discharge enrollment in FFS Medicare
  - Discharged against medical advice (AMA)
  - Additional exclusions apply to specific measures

### **Outcome**

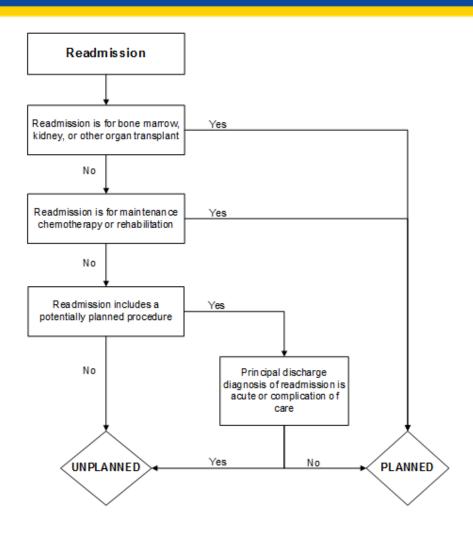
- The measure counts:
  - Any unplanned readmission to a subsection (d) hospital
  - Includes readmissions for all causes, as long as unplanned
  - Planned readmission algorithm excludes admissions like planned procedures, chemotherapy, and rehabilitation.
- In cases of multiple unplanned readmissions within a 30-day period, CMS only counts one.

9/15/2016 8

### **Planned Readmission Algorithm**

- Planned readmissions within 30 days of discharge from an index admission are not counted in the outcome.
- Any readmission within 30 days of discharge from an index admission that occurs after a planned readmission is not counted in the outcome.
- Algorithm was developed with expert and public input to identify and exclude admissions that are typically planned in advance.
- Algorithm is designed to capture readmissions that arise from acute clinical events requiring urgent rehospitalization within 30 days of discharge in the outcome.

### **Planned Readmission Algorithm**



## Calculation of Risk-Standardized Readmission Rate

- The numerator of the ratio is the number of readmissions within 30 days predicted on the basis of the hospital's performance with its observed case mix.
- The denominator of the ratio is the number of outcomes expected on the basis of the nation's performance with that hospital's case mix.

### **Excess Readmission Ratio**

- Measure of relative performance
- Calculated as ratio of predicted to expected readmissions
- Used to determine the payment adjustment
- To enter the payment adjustment:
  - ERR must be greater than 1
  - Case size must be greater than 24

## Formula for Calculating Aggregate Payments for Excess Readmissions

#### FORMULAS TO CALCULATE THE READMISSIONS ADJUSTMENT FACTOR FOR FY 2017

Aggregate payments for excess readmissions = [sum of base operating DRG payments for AMI x (Excess Readmissions Ratio for AMI-1)] + [sum of base operating DRG payments for HF x (Excess Readmissions Ratio for HF-1)] + [sum of base operating DRG payments for PN x (Excess Readmissions Ratio for PN-1)] + [sum of base operating DRG payments for COPD) x (Excess Readmissions Ratio for COPD-1)] + [sum of base operating DRG payments for THA/TKA x (Excess Readmissions Ratio for THA/TKA-1)] + [sum of base operating DRG payments for CABG x (Excess Readmissions Ratio for CABG-1)].

\*We note that if a hospital's excess readmissions ratio for a condition is less than/equal to 1, there are no aggregate payments for excess readmissions for that condition included in this calculation.

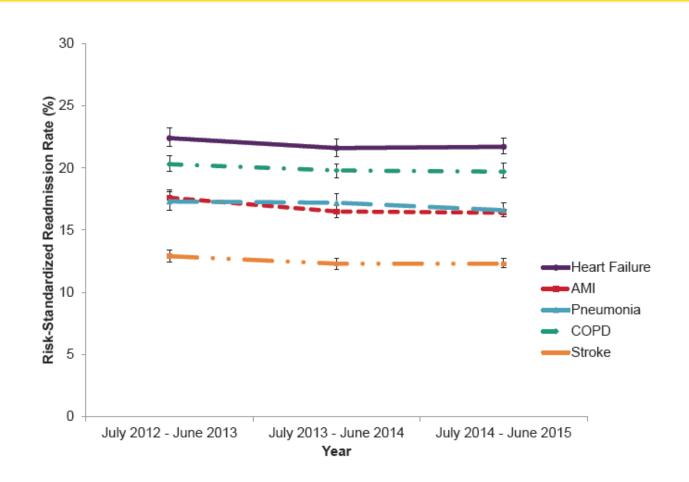
Aggregate payments for all discharges = sum of base operating DRG payments for all discharges.

Ratio = 1- (Aggregate payments for excess readmissions/Aggregate payments for all discharges).

Proposed Readmissions Adjustment Factor for FY 2017 is the higher of the ratio or 0.9700.

\*Based on claims data from July 1, 2012 to June 30, 2015 for FY 2017.

## Trends in Condition-Specific Readmission Rates



## Trends in Procedure-Specific Readmission Rates

FIGURE 1. Trend in the median hospital RSRR (%) for CABG, July 2012-June 2015.

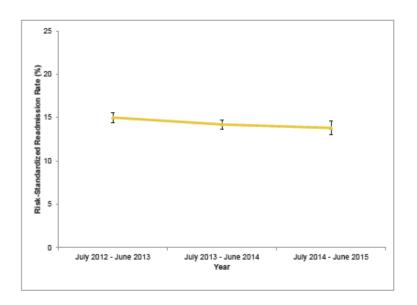
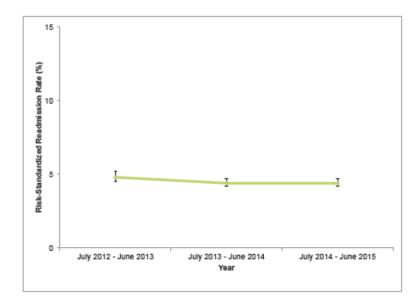
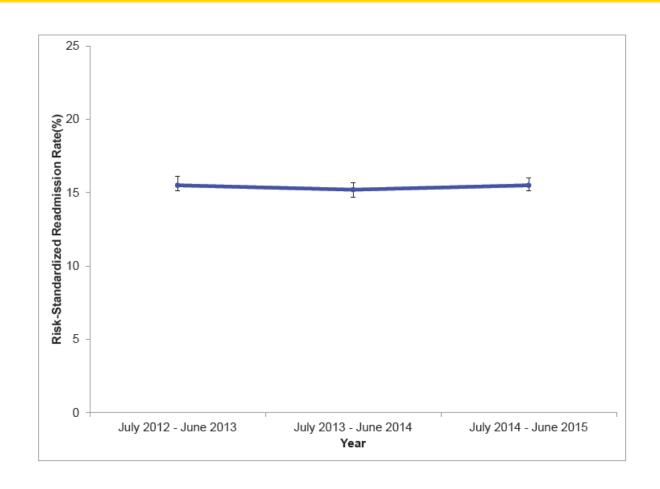


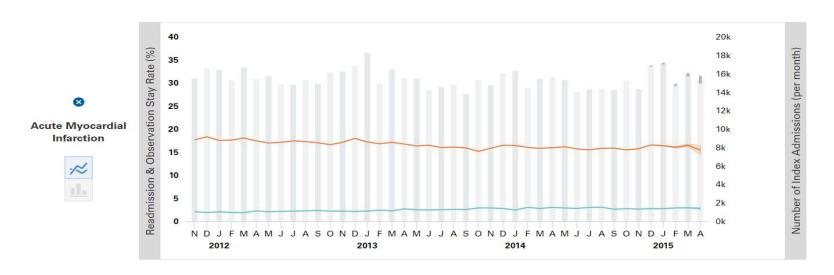
FIGURE 2. Trend in the median hospital RSRR (%) for THA/TKA, July 2012-June 2015.



## Trends in Hospital-Wide Readmission Rates



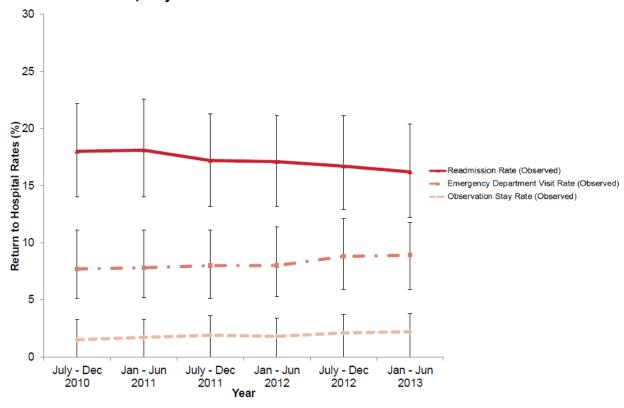
## Chartbook Observation Stays/Readmissions over Time



- Examining the national admission count (grey bars), readmission rates (orange line), and observation stay rates (blue line) monthly can provide critical information about the current quality of healthcare.
- Using our interactive data visualization, we are able to zoom in and out of different time periods and examine up to three cohorts (AMI, heart failure, and pneumonia) at once.
- This allows CMS to be able to see quickly what is happening with readmissions and observations stays.

## Chartbook Observation Stays Analyses

Trends in the median hospital's observed readmission rate, ED visit rate, and observation stay rate for the AMI readmission cohort, July 2010 – June 2013



Analyses from 2014 Medicare Hospital Quality Chartbook

### Savings

- Hospitals with excess readmissions for any one of the conditions are subject to payment adjustment.
- Payment adjustment applies to all Medicare admissions for that year, not just readmissions.
- Payment adjustment is applied as a percentage reduction to the base operating DRG amount paid on each Medicare fee-for-service claim.

Fiscal Year (FY)	Number of Hospitals Subject to Adjustment	Estimated Savings for Medicare
FY 2013	2,214	\$280 million
FY 2014	2,225	\$227 million
FY 2015*	2,638	\$424 million
FY 2016	2,666	\$420 million

<sup>\*</sup> Two additional readmission measures were added for FY 2015.

### **Measure Re-evaluation**

- Annually enhance measures by responding to stakeholder input and incorporating advances in science or changes in coding
- Validate model performance and corresponding risk-adjustment variables in recent one-year and combined three-year time periods
- Update measures' SAS analytic package
- Evaluate impact of SDS adjustment

### **ICD-10 Transition**

- Currently incorporating ICD-10 codes for use in defining the cohorts, risk adjustment, and planned readmission algorithm
- Continuing to monitor hospital coding practices and update measure specifications using ICD-10 data

9/15/2016 22

## Future Measure Development for HRRP

- Socioeconomic status (SES)
- Hospital-wide readmissions

9/15/2016 22

## SES Analyses Multi-variable Model (Heart Failure)

	Univariate Model		Multivariable Model	
Variable	Odds Ratio	P-Value	Odds Ratio	P-Value
Dual Eligibility	1.22	<.0001	1.08	<.0001
AHRQ Index	1.15	<.0001	1.08	<.0001
Race	1.17	<.0001	1.08	<.0001

Range of Odds Ratios for Clinical Factors in Multivariable Model (0.994,1.182)

Analyses presented to NQF

## Model Performance Unchanged with Addition of SES

#### **C-Statistics for Each Model**

Measure	Variables Included in the Model C-Statistic	
	Current*	0.608
Heart Failure Readmission	Current + Dual Eligibility	0.609
	Current + AHRQ Index	0.609

Analyses presented to NQF

## Absolute Change in RSRRs with SES Adjustment (Heart Failure)

Percentile	Current Model Adjusted for Dual Eligibility	Current Model Adjusted for AHRQ SES Indicator
Maximum	0.21 %	0.30%
95%	0.11%	0.21%
75%	0.06%	0.11%
Median Percentage	0.02%	0.04%
25%	-0.01%	-0.05%
5%	-0.10%	-0.24%
Minimum	-0.41%	-0.97%

Analyses presented to NQF

### **Chartbook SES Analyses**

FIGURE I. Distributions of AMI RSRRs (%) for hospitals with the lowest and highest proportions of Medicaid admissions, July 2012-June 2015.

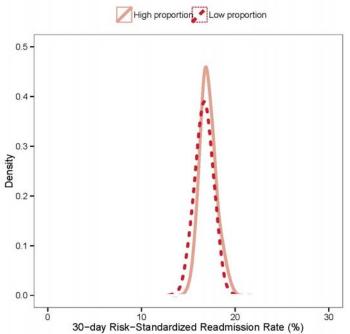
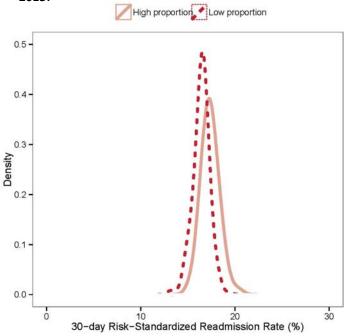


FIGURE 2. Distributions of AMI RSRRs (%) for hospitals with the lowest and highest proportions of African-American patients, July 2012-June 2015.



CMS Chartbooks available at: <a href="https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HospitalQualityInits/OutcomeMeasures.html">https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HospitalQualityInits/OutcomeMeasures.html</a>

### Chartbook SES Analyses cont.

FIGURE 3. Distributions of heart failure RSRRs (%) for hospitals with the lowest and highest proportions of Medicaid admissions, July 2012-June 2015

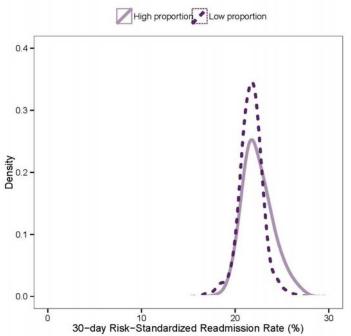
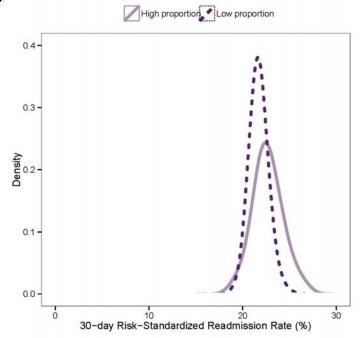
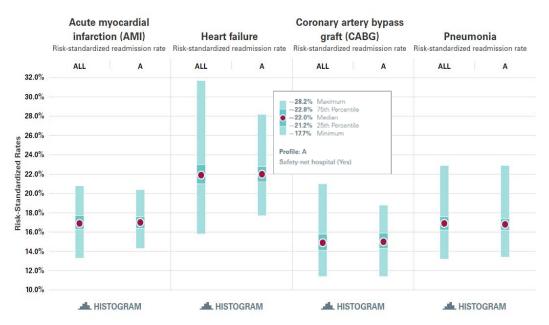


FIGURE 4. Distributions of heart failure RSRRs (%) for hospitals with the lowest and highest proportions of African-American patients, July 2012-June 2015



### Chartbook SES Analyses cont.



A = Safety-net hospitals

- Another data visualization can give side by side comparisons for different subsets of hospitals.
- In this example, we are able to look at four different readmission measures (AMI, heart failure, CABG, and pneumonia) and see the performance range for all hospitals and for safety-net hospitals.
- Here you can see that safety-net hospitals achieve similar ranges of performance compared with all hospitals.
- Additionally, we could also look at small volume, and non-safety-net hospitals at the same time.

### **Summary of SES Findings**

- Modest relationship between patient-level SES and readmission in CMS readmission measures
- Addition of SES does not significantly change model performance or change hospital results
- More substantial hospital component of risk for SES and race variables, in contrast to clinical variables
- Safety net hospitals are able to achieve high performance rates (e.g., low readmissions) comparable to non-safety net hospitals

## Design of the Hospital-Wide Readmission Measure

- Composite of five separate models (specialty cohorts)
  - Better discrimination and predictive ability
  - Accounts for differences in hospitals' case mix and service mix
  - Admissions are assigned to cohorts based on Agency for Healthcare Research and Quality (AHRQ) Clinical Classification Software (CCS) category (grouping of related ICD-9 diagnosis/procedure codes)
  - Readmissions are eligible to be considered new index admissions

### **Ongoing Work**

#### NQF

 Conducting a 2 year pilot on risk adjustment for SES/SDS for quality measures

#### IMPACT Act

 Office of the Assistant Secretary of Planning and Evaluation at HHS charged with conducting research and issues recommendations on the use of SES/SDS factors in risk adjustment for quality measures

9/15/2016

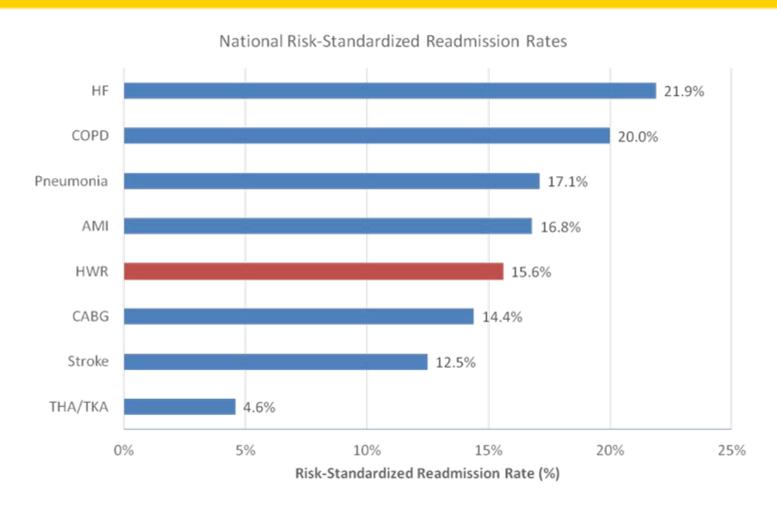
## Design of the Hospital-Wide Readmission Measure cont.

- Specialty Cohort Assignment
  - Surgery/Gynecology: Admissions for eligible surgical procedures
- If an admission does not have an eligible surgical procedure, then it is assigned to one of the following specialty cohorts:
  - Cardiorespiratory: Pneumonia, COPD, heart failure, & related conditions
  - Cardiovascular: AMI, atherosclerosis, & related conditions
  - Neurology: Stroke, multiple sclerosis, & related conditions
  - Medicine: Patients not included in any of the other four specialty cohorts

## Design of the Hospital-Wide Readmission Measure cont.

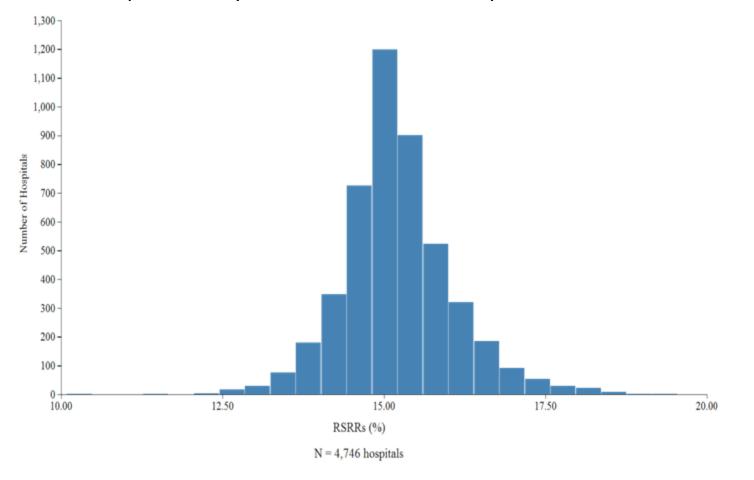
- Exclusion Criteria
  - Admitted to Prospective Payment System (PPS)-exempt cancer hospitals
  - Without at least 30 days post-discharge enrollment in FFS Medicare
  - Discharged against medical advice (AMA)
  - Admitted for primary psychiatric diagnoses
  - Admitted for rehabilitation
  - Admitted for medical treatment of cancer

## Results of the Hospital-Wide Readmission Measure



## Results of the Hospital-Wide Readmission Measure cont.

Distribution of Hospital 30-Day HWR RSRRs Between July 1, 2014 and June 30, 2015



9/15/2016

### **HRRP Contacts**

General Inquiries:

HRRP@lantanagroup.com

Measure Methodology Inquiries: <a href="mailto:cmsreadmissionmeasures@yale.edu">cmsreadmissionmeasures@yale.edu</a>

QualityNet Help Desk:

qnetsupport@hcqis.org

### **HRRP Program Resources**

#### **General Program Information:**

https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic
 %2FPage%2FQnetTier2&cid=1228772412458

More Program and Payment Adjustment Information

•<u>http://cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/Readmissions-Reduction-Program.html/</u>

#### Readmission Measures

•https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic %2FPage%2FQnetTier3&cid=1219069855273

#### IPPS Final Rule (FY 2017)

•<u>https://www.cms.gov/Medicare/Medicare-Fee-for-Service-</u> Payment/AcuteInpatientPPS/FY2017-IPPS-Final-Rule-Home-Page.html

#### Initiatives to Reduce Readmissions

https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic
 %2FPage%2FQnetTier4&cid=1228766331358

### **THANK YOU!**