

The Quality Initiative

A Public Resource on
Hospital Performance

August 2003



Honoring Our Commitments

- Our commitments:
 - To give the best care we know how to give
 - Foster a relationship of caring and trust with each patient
 - Foster a relationship of caring and trust with the communities we serve
- The dilemma:
 - The public gets little information on quality
 - Hospitals are inundated with requests for data



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Objective

Create a shared national strategy for quality measurement and public accountability

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Goals

- **Share** useful information with the public
- **Prioritize** measurement areas
- **Standardize** measurement specifications
- **Facilitate predictable** measurement reporting
- **Reduce** duplication

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Agreement

- **Voluntary reporting - Start with 10 measures of 3 conditions**
 - Acute myocardial infarction
 - Congestive heart failure
 - Pneumonia
- **Add patient perception of care measures**
- **Add more clinical measures - IOM priority conditions**
- **Support performance improvement**

Starter Set of Clinical Measure

- AMI (heart attack)
 - Aspirin at arrival
 - Aspirin at discharge
 - Beta-Blocker at arrival
 - Beta-Blocker at discharge
 - ACE Inhibitor for LVSD
- Heart Failure
 - Left ventricular function assessment
 - ACE Inhibitor for LVSD
- Pneumonia
 - Initial antibiotic timing
 - Pneumococcal vaccination
 - Oxygenation assessment

IOM Priority Areas of Focus

- Care Coordination
- Self-Management/
Health Literacy
- Asthma
- Cancer Screening
- Children w/ Special Health
Care Needs
- Diabetes
- End of Life Care for those
with major organ failure
- Frailty with Old Age
- Hypertension
- Immunizations
- Ischemic Heart Disease
- Major Depression
- Medication Management
- Nosocomial Infections
- Pain Control in
Advanced Cancer
- Pregnancy and Childbirth
- Severe and Persistent
Mental Illness
- Stroke
- Tobacco Dependence
- Obesity

Partners

- **AHA, AAMC, FAH**
- **CMS**
- **AHRQ**
- **JCAHO**
- **National Quality Forum**
- **AFL-CIO**
- **AARP**
- **Nat'l Assoc of Children's Hospitals**
- **The Disclosure Group**
- **AMA**

New Developments

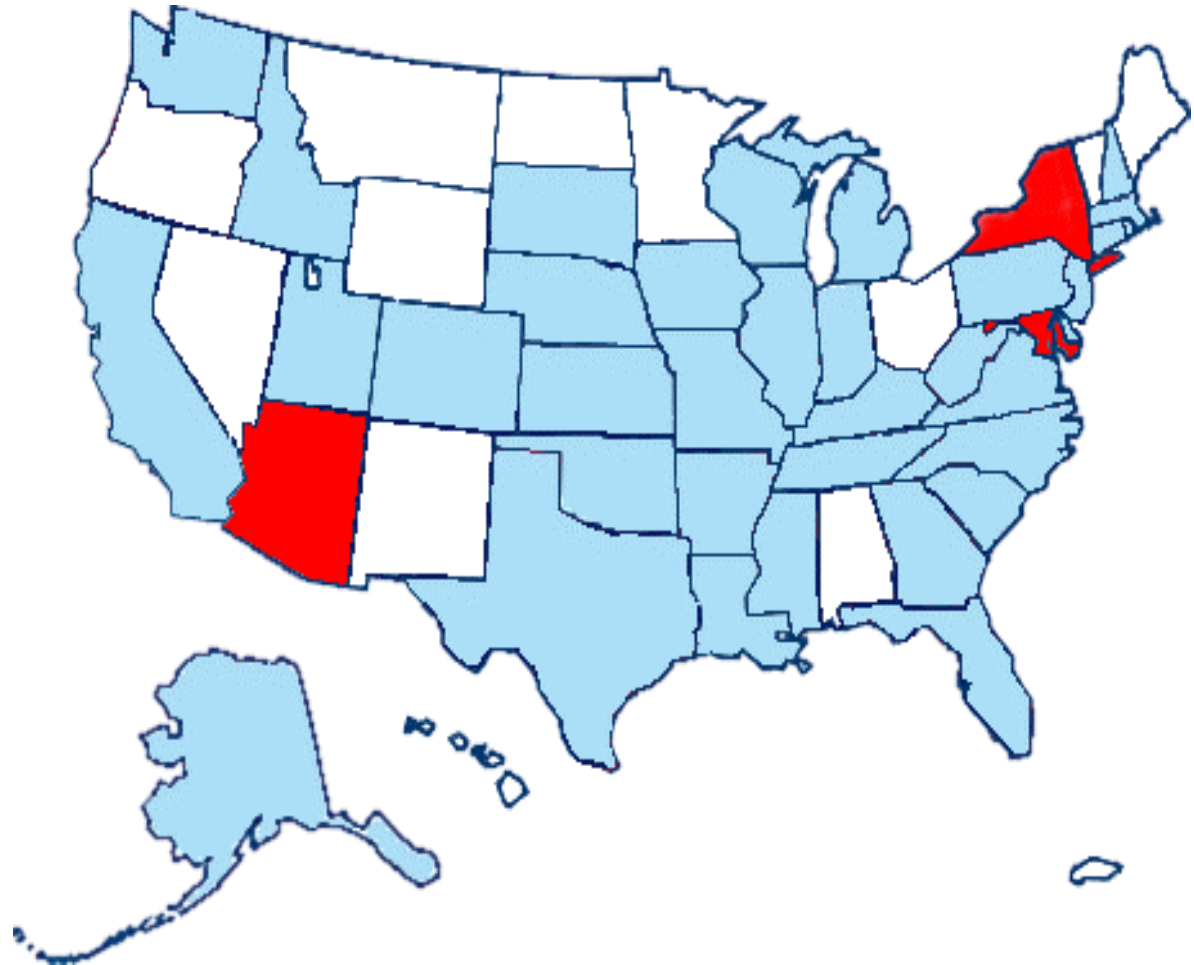
Participation - Hospitals

	<u>Pledged</u>	<u>Eligible</u>	<u>%</u>
	<u>Participants</u>	<u>Hospitals</u>	
Total Hospitals	1503	4,279	35.1%
Number of Beds	323,559	840,494	38.5%
Admissions	14,157,731	34,233,973	41.4%

Public Release of Data

- **September 2003 as information for health professionals ----
www.cms.hhs.gov**
- **Summer 2004 as information for the public ---- www.medicare.gov**

Endorsements



State Hospital Associations Endorsing the Initiative

State Hospital Associations Engaged in CMS Pilot Project

Next Steps

Patient Perspectives of Care

- Needed to round out quality picture
- Hospital CAHPS tool created by CMS and AHRQ
- Being pilot tested in AZ, MD, NY
- AHA View --- should address 8 aspects of care, including patient perspectives on safety

AHA View

Patient Perspectives of Care

- Allow hospitals to incorporate into existing patient surveys
- Flexibility in administration, **but comparability first**
- Continuous data collection
- Conduct survey within 45 days of discharge
- Adjust for patient differences

Strategic Issues

- **Broaden agreement on single data collection and reporting**
 - Necessary so hospitals can accommodate more measures
- **Add measures**
 - Start with IOM priorities, but get broad input
 - Move ahead rapidly, but only after attain consensus on measures
- **Increase hospital participation**

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