

National Patient Safety Goal Non-Compliance Levels: Full Surveys 1/1/03 through 12/31/03

NPSG Recommendation	Ambulatory	Behavioral	Gen. Hosp.	Psych Hosp.	Lab	LT (Opt.2)	LTC (full)	Home Care	All Programs
1.a Two patient-specific identifiers	7.3%	3.7%	3.8%	4.9%	3.1%	3.7%	3.3%	6.1%	4.5%
1.b Time out before surgery	6.0%	0.0%	8.9%	1.4%	0.1%	0.0%	0.5%	0.6%	2.8%
2.a Read-back verbal orders	5.5%	2.0%	7.4%	9.1%	1.9%	4.1%	4.8%	6.4%	5.0%
2.b Standardize abbreviations	19.6%	4.0%	23.5%	14.7%	3.6%	16.2%	26.8%	20.4%	15.4%
3.a Restrict concentrated electrolytes	2.5%	0.0%	3.0%	0.0%	0.0%	0.7%	0.0%	0.3%	1.0%
3.b Standardize drug concentrations	1.5%	0.0%	0.6%	0.0%	0.0%	0.7%	0.0%	0.1%	0.3%
4.a Preoperative verification process	2.3%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%
4.b Mark the surgical site	4.3%	0.0%	6.2%	0.7%	0.1%	0.0%	0.0%	0.0%	1.9%
5.a Infusion pump free-flow protection	1.0%	0.0%	0.3%	0.0%	0.1%	0.7%	1.0%	2.4%	0.8%
6.a Maintain & test alarm systems	2.8%	0.3%	1.4%	1.4%	0.3%	2.2%	1.0%	1.5%	1.2%
6.b Alarms set properly & audible	2.8%	0.0%	2.1%	0.7%	0.3%	0.4%	0.5%	4.6%	1.9%
Total surveys (1/1/03 - 12/31/03)	397	694	1249	143	1026	271	209	1168	5157

National Patient Safety Goal Non-Compliance Levels: Random Unannounced Surveys 1/1/03 through 12/31/03

NPSG Recommendation	Ambulatory	Behavioral	Gen. Hosp.	Psych Hosp.	Lab	LT (Opt.2)	LTC (full)	Home Care	All Programs
1.a Two patient-specific identifiers	23.5%	9.4%	14.6%	0.0%	N/A	N/A	28.6%	4.3%	12.8%
1.b Time out before surgery	5.9%	0.0%	22.9%	0.0%	N/A	N/A	0.0%	0.0%	7.0%
2.a Read-back verbal orders	17.6%	3.1%	10.4%	0.0%	N/A	N/A	9.5%	12.8%	9.9%
2.b Standardize abbreviations	23.5%	0.0%	35.4%	85.7%	N/A	N/A	57.1%	12.8%	26.2%
3.a Restrict concentrated electrolytes	5.9%	0.0%	4.2%	0.0%	N/A	N/A	4.8%	0.0%	2.3%
3.b Standardize drug concentrations	5.9%	0.0%	0.0%	0.0%	N/A	N/A	0.0%	0.0%	0.6%
4.a Preoperative verification process	5.9%	0.0%	6.3%	0.0%	N/A	N/A	0.0%	0.0%	2.3%
4.b Mark the surgical site	5.9%	0.0%	31.3%	0.0%	N/A	N/A	0.0%	0.0%	9.3%
5.a Infusion pump free-flow protection	5.9%	0.0%	0.0%	0.0%	N/A	N/A	9.5%	6.4%	3.5%
6.a Maintain & test alarm systems	5.9%	0.0%	0.0%	0.0%	N/A	N/A	0.0%	2.1%	1.2%
6.b Alarms set properly & audible	5.9%	0.0%	2.1%	0.0%	N/A	N/A	33.3%	0.0%	5.2%
Total surveys (1/1/03 - 12/31/03)	17	32	48	7	N/A	N/A	21	47	172