

## Role Play Exercise: “A Hand-off During the JCAHO Site Visit”

*Please record cultural, communication, and environmental barriers that interfere with successful patient hand-off practices in patient care.*

<b>Barriers</b>	<b>Observations/Thoughts</b>
<b>Cultural</b> (e.g., not prioritizing hand-offs, following proper procedures, unprofessional behavior, etc.)	
<b>Communication</b> (e.g., vague terms, incomplete information, lack of verification, etc.)	
<b>Environmental</b> (e.g., distractions and obstacles interfering with completing proper hand-off procedure)	
<b>Other</b>	
<b>Facilitators</b>	<b>Observations</b>
What went well in this scenario?	