Evolving Legal Requirements for Medical Errors, Apologies, and Disclosures

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"Be not afraid of mistakes and thus make them crimes."

Confucius



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Ethical responsibility (AMA, ACP)

- JCAHO Disclosure Requirements
- None have the force of law



- Dichotomy between tort system and patient safety movement
 - Patient Safety Movement about system inadequacies
 - Legal System (tort, licensure/regulatory) about fault of the provider



Medical Malpractice Action Elements of Proof

- Applicable standard of care (expert)
- Breach of that standard (expert)
- Injury
- Proximate cause between breach and injury (expert)



Providers advised not to disclose/ apologize based upon fear of having such statements introduced against them in a civil, administrative or criminal matter

- "Prior out of court statement"
- "Admission against interest"
- Overcomes "hearsay" exception



Apology or "Admission" can be used to:

- Establish <u>prima</u> <u>facie</u> case (i.e., duty, breach & causation)
- No expert testimony needed
- Case law varies widely gamble for providers



- States have begun to enact "apology" laws which address disclosure
- 29 states to date (<u>See</u> Appendix)
- Seek to protect providers who acknowledge sympathy to patients for unanticipated outcomes
- Render apologies inadmissible



Two general categories of Apology Laws

- 1. Protects apologies and acknowledgement of fault
 - <u>Colorado law</u> addresses <u>all</u> civil actions
 - > arising out of "unanticipated" outcome(s) of medical care and precludes admission of all statements
 - Expressing apology, fault, sympathy
 - Commiseration, compassion or a general sense of benevolence
 - Made by a health care provider (individual or institution)
 - > Or employee of health care provider



2. Protect the Apology but not Fault Acknowledgement

- <u>Indiana Law</u> addresses all civil tort actions and precludes admission of communication of sympathy
 - Includes gesture, act, conduct or a writing expressing
 - Sympathy
 - Apology
 - General sense of benevolence
 - Does not include a statement of fault which is part of that communication



Mandatory Disclosure – 5 States

- Pennsylvania
- Florida
- Vermont
- Nevada
- New Jersey



Example: Pennsylvania

- Medical facility, through appropriate designee, shall provide written notice to patient affected by a serious event
- This notice is discoverable does not constitute an admission or acknowledgement of liability



Disclosure Not Simple Issue:

- Who must legally disclose?
- Who decides?
- What?
- When?
- How oral/written?



Failure to Disclose Legal Consequences

- Compliance Issue
- Licensure Sanctions
- Tort Liability



- Know State Law
- Involve Board of Directors, Senior Management, Legal Counsel
- Establish Policies and Procedures
- Revise Compliance Plan
- Revise Medical Bylaws or Policies and Procedures



APPENDIX List of States with Apology Laws

- -Colorado Revised Statute §13-25-135 (2003)
- -Oregon Rev. Stat. § 677.082 (2003
- -Massachusetts *ALM GL* ch. 233, §23D (1986)
- -Texas Civil Prac. and Rem. Code §18.061 (1999)
- -California Evidence Code §1160 (2000)
- -Florida Stat §90.4026 (2001
- -Washington Rev Code Wash §5.66.010 (2002)

Tennessee Evid Rule §409.1 (2003)
Ohio ORC Ann §2317.43 (2004)
Georgia Title 24 Code GA Annotated 24-3-37.1 (2005
Wyoming Wyo. Stat. §1-1-130
Oklahoma 63 OKL. St. §1-1708.1H (2004)
Maryland MD Court & Judicial Proceedings Code Ann. §10-920 (2004)
Delaware HB 412 (2006)

(Continued)



APPENDIX List of States with Apology Laws

- -North Carolina General Stat. §8C-1, Rule 413
- -Hawaii HRS §Sec. 626-1 (2006)
- -Maine MRSA §2908 (2005
- -South Dakota H.R. 1148 8th Leg., (S.D. 2005)
- -West Virginia HB 3174 (2005)
- -Arizona A.R.S. §12-2605 (2005)
- -Louisiana R.S. §3715.5 (2005)
- -Missouri HB 393 (2005
- -New Hampshire RSA §507-E:4 (2005

-Connecticut Public Act No. 05-275 Sec.9 (2005)

-Virginia Code of Virginia §8.01-52.1 (2005)

-Vermont S 198 Sec. 1. 12 V.S.A. §1912 (2006)

-Montana H.R. 24 59th Leg., (Mont. 2005)

-South Carolina Ch. 1, Title 19 Code of Laws 1976, 19-1-190 (2006)

