

The Quality Colloquium at Harvard University
Pre-Conference Symposium Patient Safety Officer Certificate Training
Sunday, August 19, 2007

Course Faculty

- Paul Barach, MD, MPH
- Davis Balestracci, MS
- Becki Kanjirathinkal, MS, RN, CPHQ, CMQ/OE, CPHRM
- Julie K. Johnson, MSPH, PhD

Who Should Attend?

- Patient safety officers and teachers who want to organize comprehensive quality improvement education programs for health care delivery systems
- Practitioners who plan to conduct practice assessment, improvement, and cost reduction projects.
- Administrators who wish to champion the facility's quality efforts from a clinical foundation.

Learning Objectives:

The goals of the Pre-Conference Symposium on Patient Safety are to give participants the understanding and tools necessary to conduct state-of-the-art clinical practice improvement projects around key patient safety issues. During a brief didactic session, participants will learn the current state of safety in the US how to translate national research into actionable improvement activities in his/her local setting. Participants will learn how to identify key safety problems and use quality improvement methods to design solutions that address clinical as well as non-clinical processes. By the end of this training, participants will create a safety action plan that will outline key activities for local implementation at their institutions.

Course Description:

This is a practical, in-depth course for health care professionals who want to understand patient safety issues in the context of his/her local setting and want to improve, and teach how to improve the quality and safety of clinical and non-clinical processes. The course will be geared to those that have no training but will also cater to those that have varying levels of knowledge and training in the fields of safety and quality. At the end of the course, participants will have 90 days to complete the on-line assessment module. Completion of the 4 elements of the training will earn the participants a certificate of Patient Safety Officer training completion.

The curriculum training includes:

1. Pre-course reading (6 hours)
2. The Pre-Conference Symposium on Patient Safety (6 hours)
3. Select elements of the Harvard Colloquium meeting (10 hours)
4. Post meeting on-line assessment (1.5 hours)

Pre-Conference Patient Safety Symposium, August 19, 2007:

- 12:30 – 1:00** Introductions and Overview of Session
Paul Barach and Julie Johnson
- 1:00 – 1:45** Mental models and framing
Julie Johnson
- 1:45 – 2:00** Break (Refreshments available)
- 2:00 – 3:00** Background on Patient Safety and Patient Safety Core Curriculum
Paul Barach
- 3:00 – 3:30** Overview of Patient Safety Tools and Methods of Analysis
Julie Johnson
- 3:30 – 4:00** Small Group Exercise: Conducting a Root Cause Analysis
Julie Johnson and Paul Barach
- 4:00 – 4:15** Break (Refreshments available)
- 4:15 – 5:00** Applied Statistics and Data Analysis Tools
Davis Balestracci
- 5:00 – 5:30** Disclosure of Adverse Events: What Do You Do When Bad Things Happen?
Becki Kanjirathinkal and Paul Barach
- 5:30 – 6:00** Creating a Patient Safety Plan and Understanding External Drivers of Patient Safety
Becki Kanjirathinkal and Paul Barach
- 6:00 – 6:30** Small Group Exercise – Mapping the Pre-Conference Patient Safety Symposium to the rest of the Colloquium sessions
Julie Johnson and Paul Barach
- 6:30** Concluding comments, questions and post-test logistics
- 6:45** Adjourn

