



# ALIGNING UTILIZATION REVIEW TO REVENUE CYCLE

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# ALIGNING UR TO REVENUE CYCLE

## CURRENT ISSUES & PAIN POINTS

- Constantly changing regulatory climate
- Need to continuously monitor patients' status (OBS, OUTPT, INPT, DC-ready)
- Documentation completion and physician attestation/certification for inpatients prior to pt discharge



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## CURRENT ISSUES & PAIN POINTS

- Readmissions
- Avoidable Days/avoidable tests
- Inpatient Only procedures
- Commercial Payors jumping on the CMS bandwagon



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## CURRENT ISSUES & PAIN POINTS

- Short-stay oversight and RAC/MAC claw-backs
- Late inpatient discharges
- Slow throughput and backed up EDs
- Transfer DRGs and EXPENSIVE medications
- ICD 9 to ICD 10 for 2015.....



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## UR Nurse Knowledge Base includes:

- Solid comprehension of Medicare regulations & conditions of participation
  - ✓ Observation
  - ✓ Condition code 44 ~ CMS MLM SE0622
  - ✓ 2 Midnight ~ 2014 IPPS Final Rule - 1599
  - ✓ Inpatient-Only procedures ~ Addendum E for CY OPPS
  - ✓ Discharge Planning – CMS COP 42 CFR 482.43
- Working understanding of coding and DRG groupers – MS DRG, APR-DRG, AP-DRG



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## UR Nurse Knowledge Base includes:

- Medical necessity in the context of documentation review – severity of illness and intensity of care
  - ✓ Milliman and Interqual help with queries but no longer with meeting medical necessity
  - ✓ Solid, seasoned understanding of patients' clinical pathways and subsequent needs approaching discharge or transfer
- Excellent communication skills and appeal writing ability



# ALIGNING UR TO REVENUE CYCLE

UR Nurse Collaborates with:

- Registration staff
- Patient Account staff
- HIM/Medical record department staff
- Physician Advisors, ED physicians, Hospitalists, Attendings and mid-level providers
- Nurses, Social Work, Case Managers, Ancillary services & Diagnostic testing departments



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## UR Nurse Collaboration:

- Managed Care/Insurers/Payers
- Financial Analysts

## UR Nurse Committee Participation:

- Utilization Committee
- Denials/LOS Committee
- Managed Care Committee
- Frequent Readmit Patients (a good committee to have!)