DAILY WORK FLOW OF A PHYSICIAN ADVISOR

Dr. Maria Johar System Physician Advisor



AT THE START OF THE DAY



WELL CONNECTED.

WHY WERE WE HIRED IN THE FIRST PLACE???

- Dollar Retention by Denial Reduction
 - * prevention
 - * management



PRIORTIZATION



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Multi faceted role

- Teacher
- Negotiator
- Defender
- Consultant
- Revenue Enhancer

WELL CONNECTED.

- Advocate
- Liaison
- Innovator
- Learner
- Supporter

MORNINGS

- 7am 8am
- System VPMA meeting
 - Consultant
 - Facilitator
 - Regulator
 - Learner

8am onwards

- Orientation of New Physicians

- Rules
- Process
- Focus
- Escalation process
- Tips and tricks for compliance

SPÉED LIMIT

Prevention is key!!

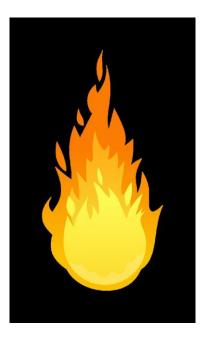


FOLLOW UP

- Observation cases approaching 48 hrs
- Inpt PET scans
- Peer to peer
- Escalated Cases
- Outlier cases

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- 15 to 20 days
- 10 to 15 days





AFTERNOON



Meeting with Departments

ED and Hospitalists Ancillary depts EPIC prep and implementation

MID-AFTERNOON

- Floor Rounds
 - UR department
 - Appeals
 - Billing, CDI



2 PM - 4PM

- Chart review
- Return phone calls
- Review OR cases (IOP)
- CJR / Watchman/ EPIC Projects
- Physician Phone calls for cases
- Listen, Learn and Educate
- Reports

REFUEL

Learn and Support

Finally Friday Rac Relief Payor websites/ updates Webinars free and paid Read news articles Sign up for subscriptions Browse the net RAC and Mac Review and Evaluate



WELL CONNECTED.

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EVENING

- 5:30 pm onwards
 - Special projects
 - Meeting with doctors
 - Build relationships
 - Providing valuable information
 - Listen and Learn





Everything we do must be

 Either to decrease Denials

- Or Denial Management





AT THE END OF DAY



WELL CONNECTED.