Early Findings and Lessons from Resumption of RAC Implementation

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Major early rollout issues

- 1 request for records every 45 days-regardless of whether the 1% limit was requested in the initial request.

- Automated denials – demand letters will be the first notice of a pending recoupment.

- DRG underpayments are now posted on HDI's webpage.

- Severity of illness/intensity of services – present in the documentation from the provider and nursing.

- Defense reviews –what is being done to ensure an enhanced understanding of what is required to be documented to support billable services?

2

Questions and Answers

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