



IPPS 2014 Final Rule:

The 2-Midnight Rule and Implications for Documentation

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Objectives and Agenda

Objectives:

- Help hospitals understand best practices for operating under 2014 IPPS
- Review key points of 2014 IPPS Final Rule
- Recommended best practices



Valid Admissions – What Changed?

OLD "Rules"

- Expectation of 24 hour stay
- Physician order a best practice

NEW "Rules"

- Expectation of 2 midnight stay
- Physician order required

Medical Necessity Certification



2014 IPPS: 2 Midnight Rule

CMS states in 2014 IPPS:

•"Our previous guidance also provided for a 24-hour benchmark, instructing physicians that, in general, beneficiaries who need to stay at the hospital less than 24 hours should be treated as outpatients, while those requiring care greater than 24 hours may usually be treated as inpatients. Our proposed 2-midnight benchmark, which we now finalize, simply modifies our previous guidance to specify that the relevant 24 hours are those encompassed by 2 midnights. While the complex medical decision is based upon an assessment of the need for continuing treatment at the hospital, the 2-midnight benchmark clarifies when beneficiaries determined to need such continuing treatment are generally appropriate for inpatient admission or outpatient care in the hospital."

Page 50945 2014 IPPS



Conditions of Participation

COPs Must Be Followed

• "We did not propose and are not finalizing a policy that would allow hospitals to bill Part B following an inpatient reasonable and necessary self-audit determination that does not conform to the requirements for utilization review under the CoPs."

Page 50913, 2014 IPPS

- •482.30 (c)(1) The UR plan must provide for review for Medicare and Medicaid patients with respect to the medical necessity of:
 - (i) Admissions to the institution;
 - (ii) The duration of stays; and
- (iii) Professional services furnished, including drugs and biologicals.



Concurrent UM Still Matters

"Use of Condition Code 44 or Part B inpatient billing pursuant to hospital self-audit is not intended to serve as a substitute for adequate staffing of utilization management personnel or for continued education of physicians and hospital staff about each hospital's existing policies and admission protocols."

Page 50914, 2014 IPPS





Best Practice Recommendations to Comply with 2014 IPPS Requirements



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Admission Review – Key Considerations

- Physician's Order
- Expectation of 2 Midnight Stay
- Medical Necessity
- Documentation & Certification



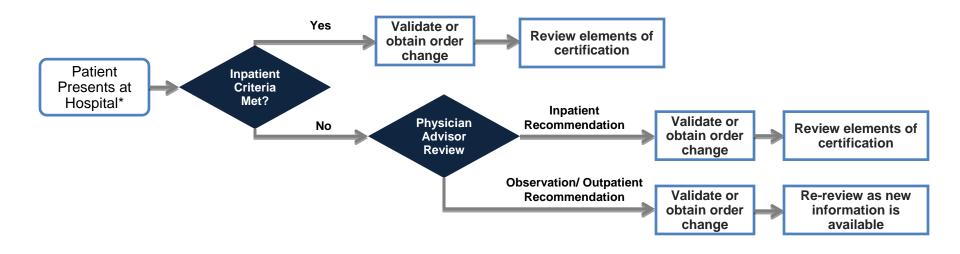
Admission Review – Key Considerations

- Initial review for Expectation of Length of Stay
- Physician documentation of an expectation of two midnight stay generally falls into three categories:
 - Supports expectation of 2 midnight stay
 - "I expect this patient to remain in the hospital for longer than..."
 - Expected LOS > 2 midnights (in document signed by physician)
 - No documentation/conflicting documentation
 - Clearly conflicts with or fails to support expectation of 2 midnight stay
 - Order "Discharge in am" (when care has not already crossed at least one midnight)
 - Progress note "anticipate d/c in am" (when care has not already crossed at least on midnight)



Recommended Hospital Work Flow

Expected LOS Greater Than Two Midnights or Unclear



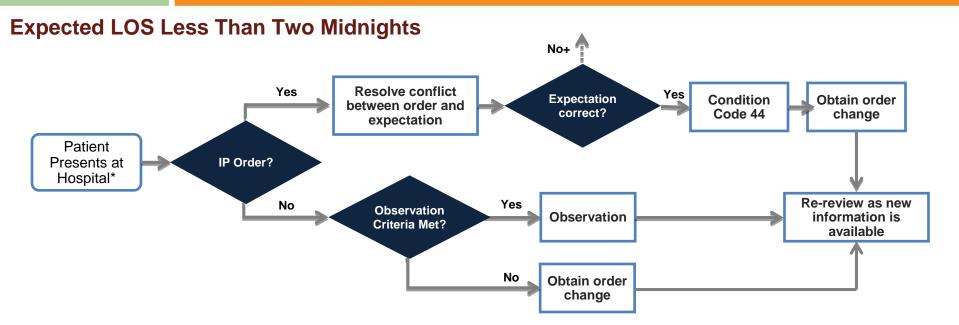
Follow this process when:

- Physician documentation of expected discharge is greater than 2 midnights; or
- There is no documentation of expected discharge

^{*} Patient hospitalized for condition other than Inpatient Only Procedure List



Recommended Hospital Work Flow



Follow this process when:

- Physician documentation of expected discharge is in less than two midnights
- * Patient hospitalized for condition other than Inpatient Only Procedure List.
- +If the expectation is not correct, follow the workflow for an expected length of stay of greater than two midnights.



Symptoms:	 80 year old female admitted with chest pain, positive biomarkers and EKG changes in the emergency room, urgently taken to catheterization lab
Order	"Admit as inpatient"
Expectation of LOS	 "I expect this patient to remain in the hospital for a time greater than 2 midnights"
Medical Necessity	Documentation present to support inpatient admission
Certification	All elements of certification present per document review
Follow up necessary	 Patient does not remain for 2 MN Was (presumption not met) due to of the exception: death, transfer, AMA, inpatient only procedure or "recovery faster than anticipated"? Evaluate based on start of service to see if benchmark met



Symptoms:	 65 year old male, no previous cardiac history, presents with shoulder pain after exertion, physician suspects musculoskeletal, biomarkers below detection threshold, no EKG changes. Monitor overnight if telemetry, enzymes and EKG's remain negative anticipate discharge in am. No planned stress test or further evaluation during hospitalization.
Order	Admit as inpatient
Expectation of LOS	23 hour monitoring
Medical Necessity	Documentation does not support inpatient admission – observation
Certification	 Order and physician expectation of 2 midnights are in conflict Order and medical necessity are in conflict
Follow up necessary	 Consider Condition Code 44 if requirements are met If patient remains in hospital, or new information available re-review for medical necessity at inpatient level If patient discharged – cannot do Condition Code 44, if within rebilling timeframe, consider for Part B Rebilling



Symptoms:	 78 year old female admitted for atrial flutter, stabilized in Emergency Room. Although expected to be discharged after medication adjustments, patient developed heart block requiring additional adjustments and possible pacemaker
Order	Place in observation
Expectation of LOS	Anticipate short stay, 23 hour monitoring
Medical Necessity	Delayed review suggests that inpatient may be appropriate
Certification	 All elements of certification would need to be completed prior to discharge
Follow up necessary	 EHR would recommend inpatient level of service Call with physician to discuss medical necessity in light of order change requirement Call with Case manager to discuss order change, and expectation documentation with regard to certification requirements Inpatient order, documentation of expectation and all other elements of certification would need to be addressed prior to discharge



Symptoms:	 76 year old woman with UTI, treated with intravenous antibiotics. Fevers continue with tachycardia and hypotension requiring fluid support. Immunosuppressed due to post kidney transplant status.
Order	Admit for inpatient services
Expectation of LOS	Admission orders include order for "discharge in am"
Medical Necessity	 Would meet for inpatient by criteria, but documentation clearly violates 2 midnight expectation
Certification	 Depending on follow-up activity, if inpatient supported confirm all elements of certification prior to discharge
Follow up necessary	 Although historically inpatient medical necessity would be met, the documentation does not support 2 MN expectation Resolve conflict between order/medical necessity and expectation Update documentation if patient not discharged as planned Consider Condition Code 44 if expectation of discharge remains



Symptoms:	 68 year old male, with a history of stroke, known carotid stenosis, and previous neck irradiation making carotid end-arterectomy high risk. Patient scheduled for carotid angiography and stent placement.
Order	Observation
Expectation of LOS	• <2 midnights
Medical Necessity	 Procedure appropriate for inpatient based on inpatient-only status
Certification	 All elements of certification except the 2 MN expectation would be required to be documented prior to discharge to support inpatient claim
Follow up necessary	 Order should be corrected for procedure on CMS inpatient only procedure list For procedures on the inpatient only list, order must be present on the medical record prior to the initiation of the procedure Inpatient only procedures are exempted from the 2 midnight expectation, but all other certification requirements remain



Summary

- "Get It Right" while the patient is in the hospital and as early in the stay as possible
- Admission Review Key Considerations:
 - Order
 - Expectation
 - Medical Necessity
 - Documentation & Certification
- While the time requirement has evolved, the science at the core of medical necessity remains the same



Questions?



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EHR has been awarded the exclusive endorsement of the American Hospital Association for its leading suite of Clinical Denials Management and Medical Necessity Compliance Solutions Services.

EHR received the elite Peer Reviewed designation from the Healthcare Financial Management Association (HFMA) for its suite of medical necessity compliance solutions, including: Medicare and Medicaid Medical Necessity Compliance Management; Medicare and Medicaid DRG Coding and Medical Necessity Denials and Appeals Management; Managed Care/Commercial Payor Admission Review and Denials Management; and Expert Advisory Services.

EHR was recognized as one of the "Best Places to Work" in the Philadelphia region by Philadelphia Business Journal for the past five consecutive years. The award recognizes EHR's achievements in creating a positive work environment that attracts and retains employees through a combination of benefits, working conditions, and company culture.