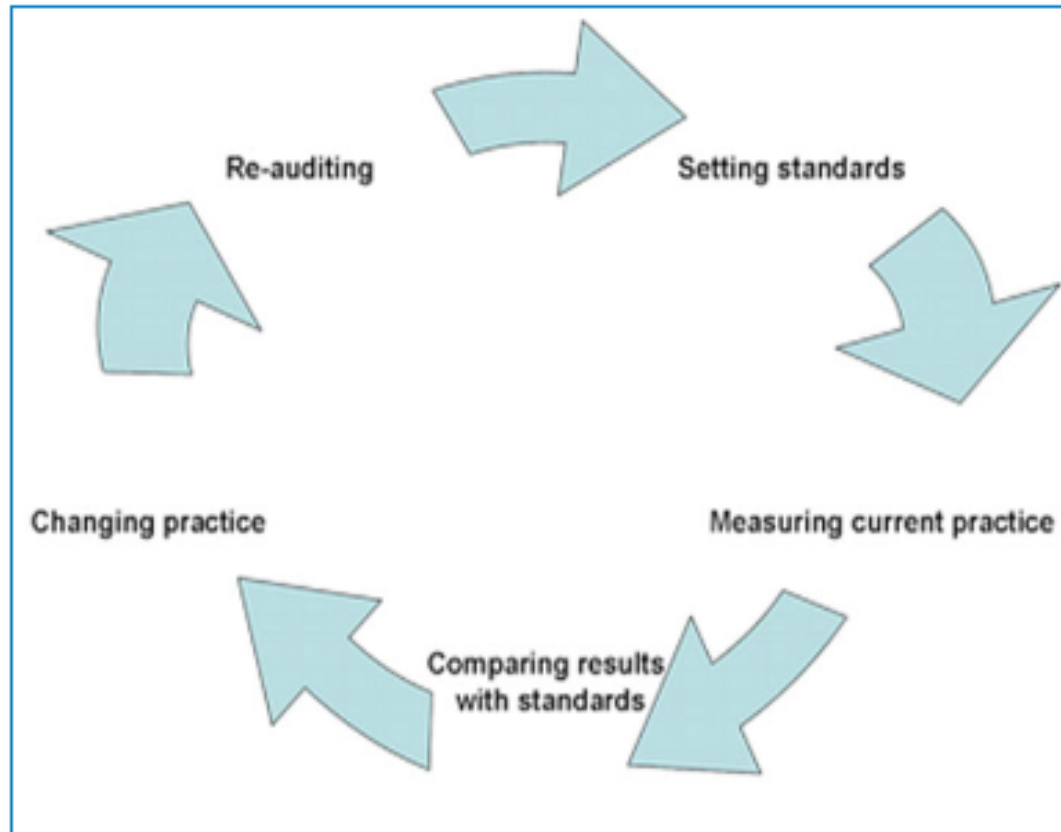# AUDIT PERSPECTIVE

Why Audit – Why Now

- **Examining the process for audit we find:**

  - On-going audit process creates sustainable success

  - Auditing control points allows for early detection of concerns that will be magnified upon claim submission

  - Allows for identification of patters and compliance risks

  - Universally accepted but seldom implemented in the US –
    - Why ?

- **We will spend a few minutes here at breakfast to discuss these topics of interest and how audit can be integrated into your cycle.**

National Health Service (NHS) Cycle

- **While NHS is not auditing reimbursement as much as quality their audit cycle will demonstrate how the US will move under the ACA**

- **This process demonstrates 5 elements that are very similar and are applicable to the revenue integrity program in most facilities**

  - Note the elements of this audit cycle, while more broad are very similar to that of a totally unrelated field (Natural Gas)
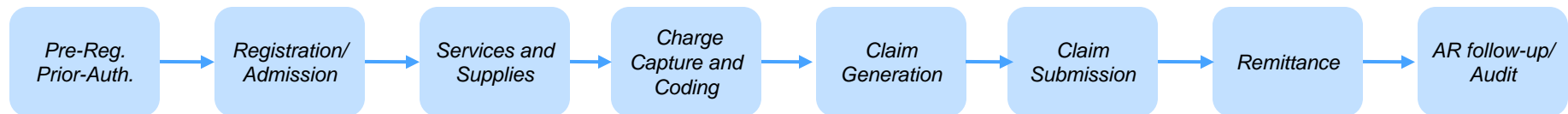
Dorsett County NHS – Audit Process

Copyright NHS: http://www.dchft.nhs.uk/patients/wards-depts/clinical-audit/clinical-audit.html
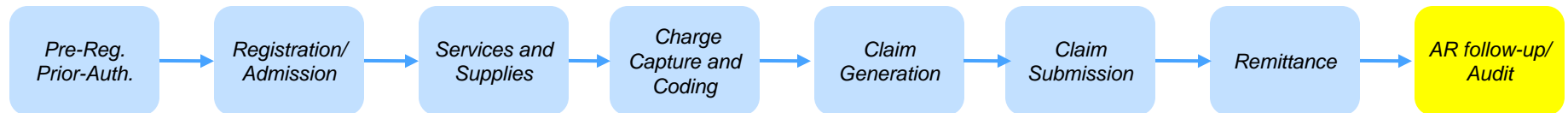
Standards

- **In order to audit there must be a written published standard**

  - Unfortunately most hospitals standards are unpublished and passed from generation to generation

  - This failure to have written standards and audit against them is a major cause of revenue loss

  - *If you don't have a standard then there is no control point*

  - A control point with published standards must be present at each step in the revenue cycle in order to achieve revenue integrity

  - In the next slides we will illuminate each of the control points to consider

AUDIT & THE REVENUE CYCLE

Base Healthcare Revenue Cycle

Pre-Reg. Prior-Auth.	→	Registration/ Admission	→	Services and Supplies	→	Charge Capture and Coding	→	Claim Generation	→	Claim Submission	→	Remittance	→	AR follow-up/ Audit

Base Healthcare Revenue Cycle - Audit

| Pre-Reg. Prior-Auth. | → | Registration/ Admission | → | Services and Supplies | → | Charge Capture and Coding | → | Claim Generation | → | Claim Submission | → | Remittance | → | AR follow-up/ Audit |

Base Healthcare Revenue Integrity Cycle

Audit → *Pre-Reg. Prior-Auth.*

Audit → *Registration/ Admission*

Audit → *Services and Supplies*

Audit → *Charge Capture and Coding*

Audit → *Claim Generation*

Audit → *Claim Submission*

Audit → *Remittance*

Audit → *AR follow-up/ Audit*
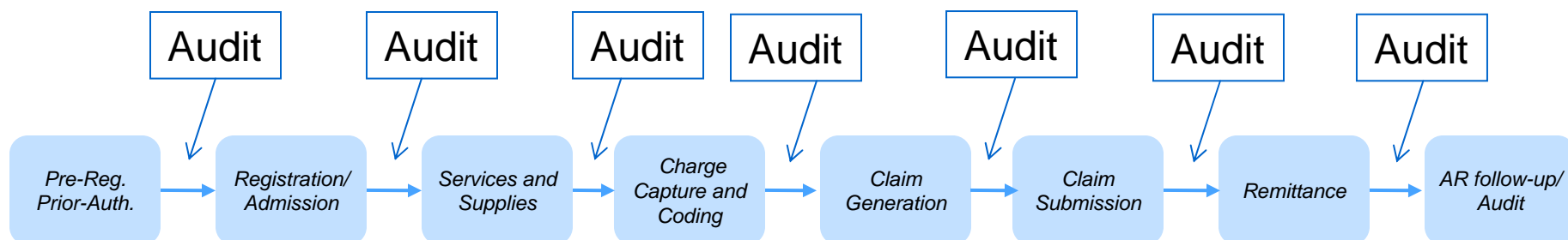
Control Point Integrity
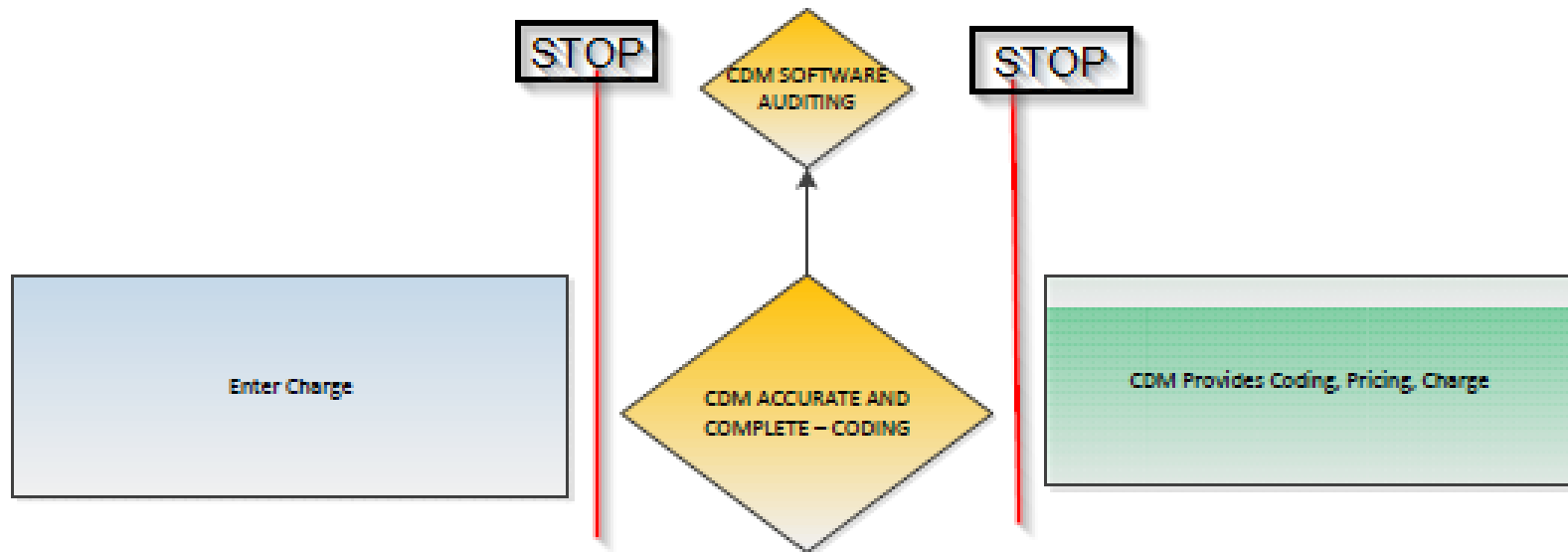
Discussion

- **Let's take a few minutes and review processes at your facility that may already be undergoing an informal process**

- **Are there any specifics that should be formalized:**

  - Create Policies / Procedures / Standards

  - Create a written process and role accountability

  - Create measured benchmarking

  - Etc…..