#### **INTEGRATED CDI**

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## **Program Development**

- Manual process
- Traditional CDI program
- Coding education
- RACs

Case Management





**OUR WORK** 

#### **CDI Focus**

- UHDDS, Coding guidelines, coding clinic
- Working DRG
- DRG Reconciliation
- Coding appeals
- CDI and coding team meetings

- Medical necessity documentation
- UR screening documentation, no UR intuition
- UR committee
- Weekly Case Management/UR, CDI, chart auditing, RAC coordinator and physician advisor meeting
- Referrals for URC reviews
- CDI learns UR screening

- Nursing documentation to support inpatient care
- Office configurement
- Clarifying inconsistent documentation
- Core Measures committee
- EMR Superuser
- Create/evaluate templates

- RAC, CDI, and inpatient documentation discussion required for credentialing and recredentialing
- Delinquency prevention
- Audits for MARC and MEC
- Assist with RAC appeals
- Documentation By-laws



# Staffing

- Personality
- Relationships
- Education
- Teamplayer
- Behavioral interview vs clinical aptitude



**CONNECTING THE DOTS** 

## How do we measure up?

- 100% inpatient review
- 25% Query rate
- 98% query answer rate
- 7% self denial
- 93% Coding appeal success



**WORKING OUT THE BUGS** 

- CDI medical necessity education/learning curve
- UR documentation
- Nursing engagement
- Manual process
- Continual process improvement

### **Keeping Up With the Joneses**

- ACDIS
- CMS
- MLN Matters
- RAC Monitor
- MAC publications
- RAC Summit

#### **CONTACT INFO**

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