

National Congress On The Un and Under Insured

Welcome and Overview of Local Initiative Models

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- By Chan Lowe, Sun-Seninel, Fort Lauderdale, Tribune Media Services

‘Chicken and Egg’ Debate

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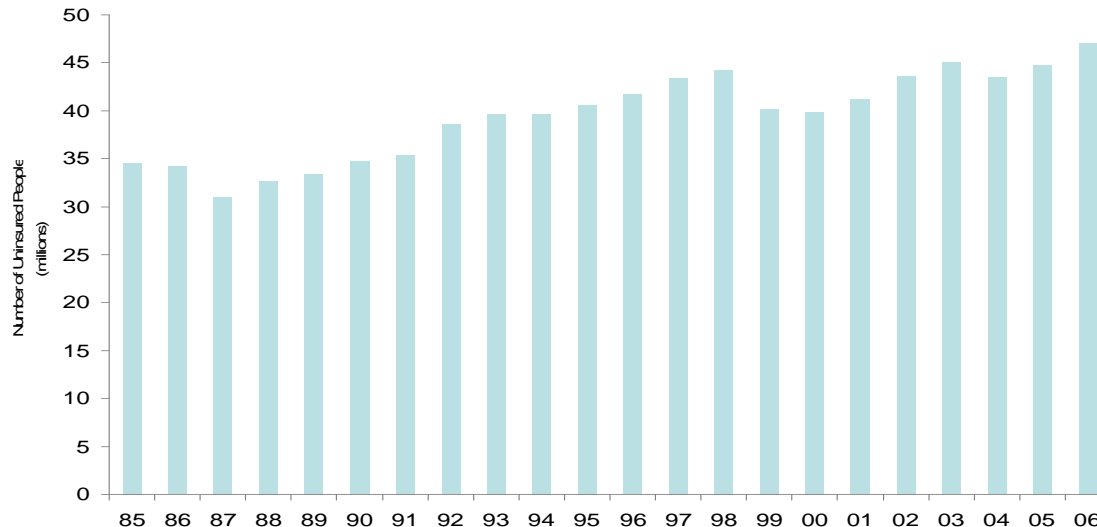
- First cost-containment, then health reform?
-or-
- First health reform, then cost-containment?

- First mandates, then market reform and subsidies?
-or-
- First market reform and subsidies, then mandates?

The Number of Uninsured People is Rising

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Number of Uninsured People, 1985 – 2006



Source: US Census Bureau. (2007). *Income, Poverty, and Health Insurance Coverage in the United States: 2006*.

2008 Update—

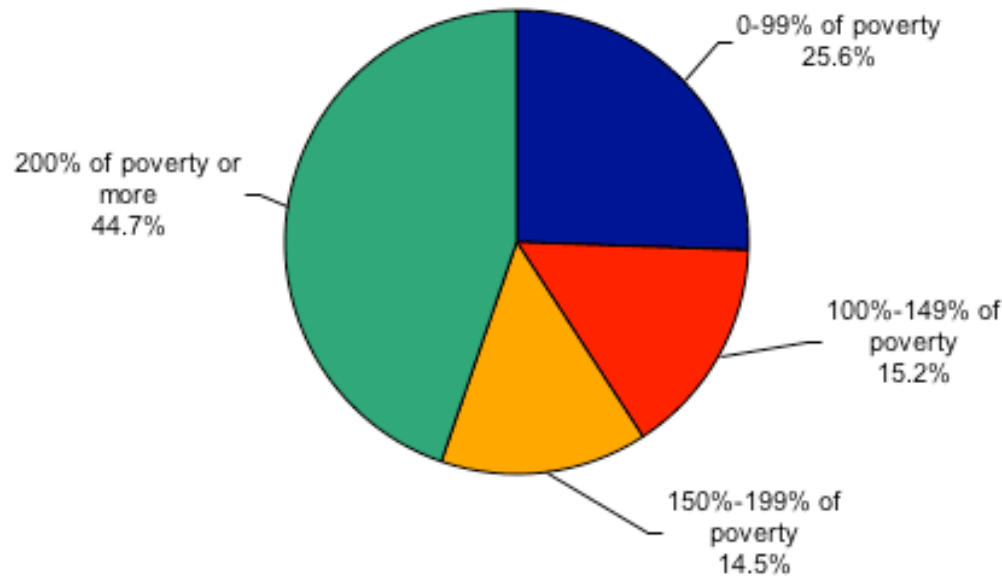
- Number of uninsured may have fallen
- But statistics before 2008 credit crunch and economic downturn
- So, uninsured expected to rise again

Income and Poverty Status

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- According to national surveys, the high cost of health insurance is the primary reason people are uninsured.

Uninsured Non-elderly Population by Family Poverty Status, 2005



Source: Employee Benefit Research Institute estimates from the March Current Population Survey, 2006 Supplement retrieved from: covertheuninsured.org

- Query—Perception or Reality?

Uninsured but Eligible for Coverage?

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- Public programs designed to cover the uninsured may not be reaching everyone eligible.
- In 2002, the Urban Institute estimated that approximately 30% of the non-elderly eligible for either Medicaid or SCHIP were not enrolled.

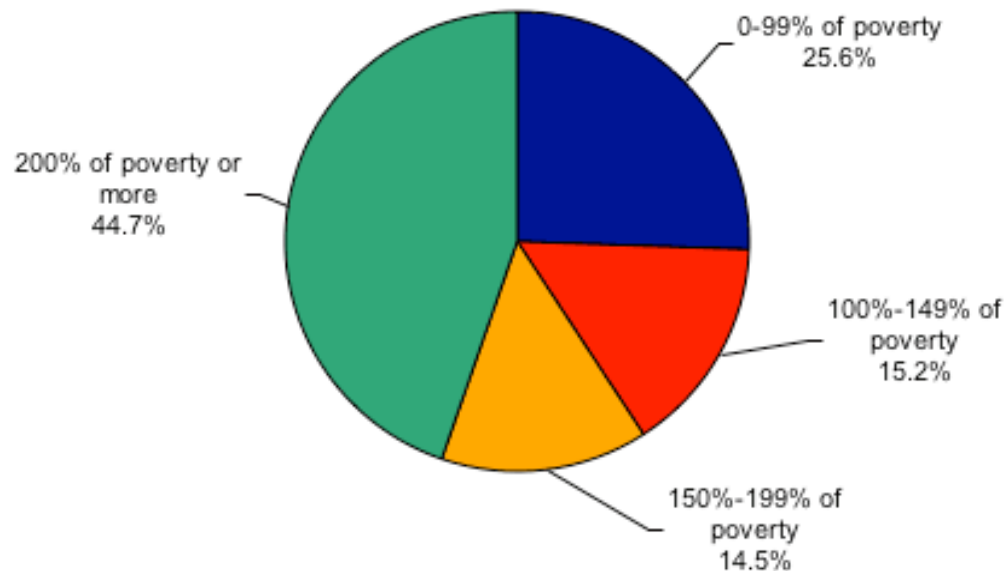
Source: *Health Coverage Issues: The Uninsured and the Insured*, Issue Brief by the American Academy of Actuaries, (December 2005), available at www.actuary.org/pdf/health/uninsured_dec05.pdf.

Uninsured Children

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- 9.4 million children are uninsured
- Up to 70% are eligible for public assistance programs

Uninsured Children by Family Poverty Status, 2005



Source: Employee Benefit Research Institute estimates from the March Current Population Survey, 2006 Supplement, retrieved from: covertheuninsured.org

Why?

- Unaware of government program availability
- Administrative, cultural or language barriers
- Stigmatization associated with public assistance programs

Source: *Health Coverage Issues: The Uninsured and the Insured*, Issue Brief by the American Academy of Actuaries, (December 2005), available at www.actuary.org/pdf/health/uninsured_dec05.pdf.

Also—

- Provider Access/shortage
- Unaware of insurance product availability

Assessing the Needs—Un and Under Insured

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HEALTHCARE LEADERSHIP COUNCIL

QUALITY  COMPETITION  INNOVATION

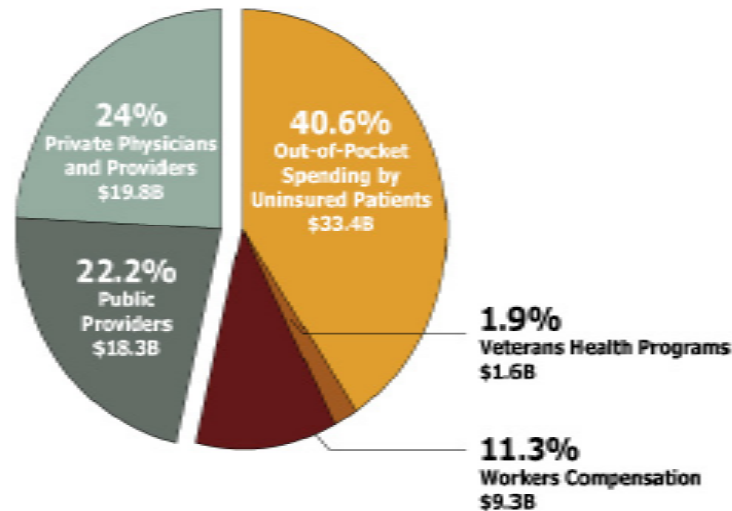
- Focus on:
 - Who is un/underinsured?
 - Why?
 - What programs might these individuals be eligible for?
 - Federal, State, Local programs
 - Private insurance product purchase options
- Local “sign up” coverage Initiatives—
HealthAccess America

Health Spending for Uninsured

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- The uninsured will account for \$82.4 billion in health expenditures in 2007; \$38.1 billion of this care is uncompensated.

HEALTH SPENDING FOR THE UNINSURED (BILLIONS)



Source: Federation of American Hospitals. Health Coverage Passport.

- By 2010, the cost of health care provided to people without health insurance that is not paid out-of-pocket by the uninsured will exceed \$60 billion.

Legal/Regulatory Climate

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- All segments of the health care community are giving it away/paying for it anyway
 - Increasing legal/regulatory pressure to subsidize coverage/care for the uninsured
 - Active Plaintiffs' bar
 - Federal/State government mandates, settlements
- But without credit for our good works!

Hospitals

- Emergency Medical Treatment and Labor Act
 - Addresses “patient dumping”—now broadly interpreted and applied
 - Mandates patient medical screening and stabilization for anyone presenting at a hospital emergency department
- Unfunded mandate—in 2007, expected costs of EMTALA were \$4.4 billion
- According to the American Hospital Association, hospitals provide more than \$21 billion in uncompensated care every year

Pharmaceutical Companies

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- Voluntary “Patient Assistance Programs”
 - Provide free or low-cost medications to individuals who otherwise cannot afford them.
 - According to Pharmaceutical Research and Manufacturers Association (PhRMA), member companies contributed \$5 billion annually to patient assistance programs.*
- Clinical trial funding

* Source: Pharmaceutical Research and Manufacturers Association, 2008 Industry Profile.
Available at <http://www.phrma.org/files/2008%20Profile.pdf>.

Tax Exempt Health Care Organizations

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- New enforcement of charitable obligations at federal and state level
 - Vision Quest—federal tax exemption denial
 - CareFirst—D.C. government challenge under non-profit charter
- State property tax exemptions also jeopardized
 - Provena Covenant Medical Center (Catholic Hospital, Central Illinois)
 - Intermountain (Utah)

Tax Exempt Health Care Organizations

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- Tax exempt status of health care organizations threatened without significant amounts of charitable work
 - Health care mission may no longer be sufficient
- Federal Tax Form 990—Schedule H
 - Enumeration of charity care (not just bad debt)
 - Number of activities, persons served (optional)
 - Net community benefit expense
 - Requests policies and whether there are “budgeted amounts” for free or discounted care to the medically indigent

Congressional Inquiries

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- Senator Grassley (R-Iowa), Senate Finance Committee

“[H]ospitals... losing sight of the public service that comes with tax-exempt status.”
- Letters requesting information from:
 - University of Chicago Medical Center
 - Details re: free/discounted care to the poor
 - MD Anderson Cancer Center, Houston
 - Upfront payments for care

Other Tax Exempt Health Care Organizations

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- ***Vision Service Plan (VSP) v. United States***^{*}
 - One of the country's largest eye-care insurance programs, 50 year history as nonprofit, tax-exempt organization.
 - In 2003, the Government revoked VSP's tax-exempt status.
- 501(c)(4) tax exemption for "organizations not organized for profit but operated exclusively for the **promotion of social welfare**"**
- Treasury Regulations provide:
 - An organization is not operated primarily for the promotion of social welfare if its **primary activity** is "carrying on a business with the general public in a manner similar to organizations which are operated for profit."***
- District Court Opinion (2005)
 - VSP did not primarily promote social welfare.
 - VSP was engaged in carrying on a business with the public in a manner similar to that of for-profit organizations.
- District Court judgment affirmed by Appellate Court (2008).
- *Writ of certiorari* to Supreme Court to be filed.

* (Civ. No. S-04-1993 LKK/JFM)

** IRC, 26 U.S.C. §§ 501(a) and (c)(4)(A)

*** 26 C.F.R. §1.501(c)(4)-1(a)(2)(ii)

VSP v. United States

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District Court Ruling

- VSP's primary activity was NOT promoting social welfare:
 - Service small employers/rural subscribers \neq social welfare
 - Medicaid, Medicare, Healthy Families contracts competitively bid and profitable, not social welfare
 - Charity services to non-enrollees comparatively small
 - **In 2003, VSP only spent \$8M or 24% of net income on charity**
 - Sight for Students Program: spent only \$2.8M, 0.19% of enrollment
 - Disaster Relief Services: only 285 victims serviced in 2003
 - Community outreach and education spending only a “small fraction” of gross income
 - VSP operated like a for-profit business
 - Cost-cutting measures—employee bonuses tied to cost reduction
 - Commissions paid to brokers to bring in new clients
 - Executive and officers had “high salaries,” bonuses directly from net earnings

Payors/Managed Care Organizations

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CareFirst

- D.C. affiliate of Blue Cross and Blue Shield
- Tremendous surplus growth—\$754 million by end of 2007
- Unsuccessfully sought to convert to for-profit entity between 2002 and 2003
- DC Appleseed Report:
 - “Congress meant for the company to pursue a true charitable public health mission... to benefit not just the company’s current subscribers, but the public at large.”
 - Cites Board fiduciary/legal duty to fulfill charitable obligations.

DC Appleseed Report

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- Says CareFirst should:
 - Offer health education programs
 - Conduct health data analysis and health research programs
 - Offer subsidized /low-cost coverage
 - Address needs of high risk individuals/groups
 - Participate in Medicare/Medicaid
 - Select a board of directors broadly representative of the community

Source: *CareFirst: Meeting Its Charitable Obligation to Citizens of the National Capital Area [hereinafter "Appleseed Report"]*, by the DC Appleseed Center, Phyllis Thompson of Covington and Burling and Deborah Chollet of Mathematica Policy Research, (December 6, 2004), available at <http://www.dcappleseed.org/projects/publications/DCA-Final-CareFirst-12-6-04.pdf>.

DC Appleseed Report

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Says health insurers could be key players in:

- Healthier lifestyles
- Greater health care access by support public clinics, subsidize enrollment
- Best practices for:
 - ongoing quality improvement
 - protocols for public health emergencies
- Incentivize providers to serve low-income/uninsured
- More language interpreters
- More training in cultural competency.

Source: *CareFirst: Meeting Its Charitable Obligation to Citizens of the National Capital Area* [hereinafter "Appleseed Report"], by the DC Appleseed Center, Phyllis Thompson of Covington and Burling and Deborah Chollet of Mathematica Policy Research, (December 6, 2004), available at <http://www.dcappleseed.org/projects/publications/DCA-Final-CareFirst-12-6-04.pdf>.

Lawsuit Brought by DC Government

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- Alleges surplus fund exceeds level for legitimate charitable or nonprofit purposes
 - Willful Violation of Charter by operating for purposes contrary to its charitable mission
 - Breach of Charitable Trust by using assets inconsistently with its charitable purposes
- Seeks:
 - Declaration and injunction from further violations of the charter and breaches of the charitable trust
 - Rehabilitation/rededication to charitable purposes
 - Special Master to oversee rehabilitation

Government Settlements

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- Antitrust
 - Merger of Sierra Health Plan and UnitedHealth Group
 - Payment of \$7.175 million to Las Vegas public hospital to improve health care delivery and fund infrastructure improvements who are uninsured or underinsured, among other required charitable contributions
- Other Settlements?

Other Business Costs



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- Individual Bankruptcies from health care bills—\$1.85 million per year (AARP Statistic)
- Means both health care and non-health care bad debts
- Affects health care and non-health care companies

The Business Case for Health Care/Access Initiatives

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- The health care community pays for it anyway
- Legal/regulatory pressure to pay for more
- Turn bad debts into good receivables
- Turn unfunded mandates into new markets
- Get credit! (Because credit is due!)
- Manage litigation risk/expense
- Manage reputational risk
- Promote corporate social responsibility

Building Blocks for Local Initiatives

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- Free Clinics/Federally Qualified Health Centers:
 - Laboring oar for primary care services for un/underinsured
 - Federal grants available

Building Blocks for Local Initiatives

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- What about continuity of care, specialty care, diagnostic services, surgical care, diagnosis and treatment of chronic conditions, preventive care?
- Where local initiatives come in—
 - “Build it and they will come”
 - Next generation models of collaboration, risk sharing

The Social Sector as a New Economic Paradigm

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ASHOKA
Innovators for the Public

- Social Entrepreneurship
- Hybrid Organizations (*i.e.*, amalgam of nonprofit/for profit)
- Access to equity capital and Foundation funding
- Leverage available government funding
- Sustainable efforts
- Mission-Related Profitability versus maximizing profitability

For-Profit Health Care Organizations

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- New Emphasis on Social Responsibility
(It's not just for Ben & Jerry's anymore!)
 - Companies increasingly being judged on non-financial performance measures by consumers and investors
 - (*e.g.* carbon footprint)
 - Health care access as a new area of corporate social responsibility
- Corporate pride as a strategic asset in employee recruitment and retention

Google Search Example

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UnitedHealth Group®

- UnitedHealth Group new website dedicated to social responsibility, June 2008
- Features its "social responsibility commitment to preventing disease and promoting health, addressing racial and social disparities in health care, improving medical knowledge, encouraging volunteerism, and fostering corporate citizenship."

Building Blocks for Local Initiatives

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Government Funding

- PHS Grants
 - FQHC Centers (primary care-focused)
 - Disease states
 - Rural and specified vulnerable populations
- Medicaid waivers
 - States can seek waivers, research and demonstration projects
 - Serve populations or provide services not otherwise covered by state Medicaid programs.
- SCHIP
 - Coverage for children
 - Creative use by states to cover families as well

Building Blocks for Local Initiatives

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Private Funding - Nonprofit Sources

- Foundation Grants
 - *E.g.*, Gates, Robert Wood Johnson
 - Now largely
 - overseas funding
 - disease-state based
- Faith-based Initiatives
- Corporate foundations/philanthropy

Building Blocks for Local Initiatives

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Private Funding - For Profit Sources

- Corporate social responsibility funding
- Corporate pro bono/community service/volunteerism initiatives
- Private Equity capital?
- Health care organization budgets for bad debt?
- Social Entrepreneurship funding?

Benefits

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- Coordination of funding sources
- Administrative simplicity - one-stop eligibility/intake
- Mainstreaming of care - reduce stigma
- Coordinated delivery of care
 - Primary care plus specialty, diagnostic services treatment, disease management for chronic conditions
- Cost-effective delivery of care
 - Emergency departments for emergencies, not routine care

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