

# Business Associate Contracts: Time Is Running Out . . .

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# . . . Or April Angst, Again

- ◆ April 2003: First deadline
- ◆ April 14, 2004: Second deadline
  - ❖ Small plans and
  - ❖ Grandfathered contracts



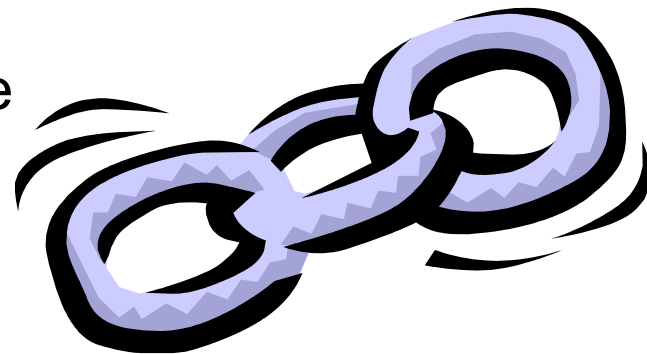
# Two Sides to Every Contract

- ◆ Covered entity
  - ❖ Has obligation to enter into contract
  - ❖ Often want added assurances
- ◆ Business associate
  - ❖ If business associate wants to work in the industry — must contract
  - ❖ May be a covered entity
- ◆ Battle of the forms



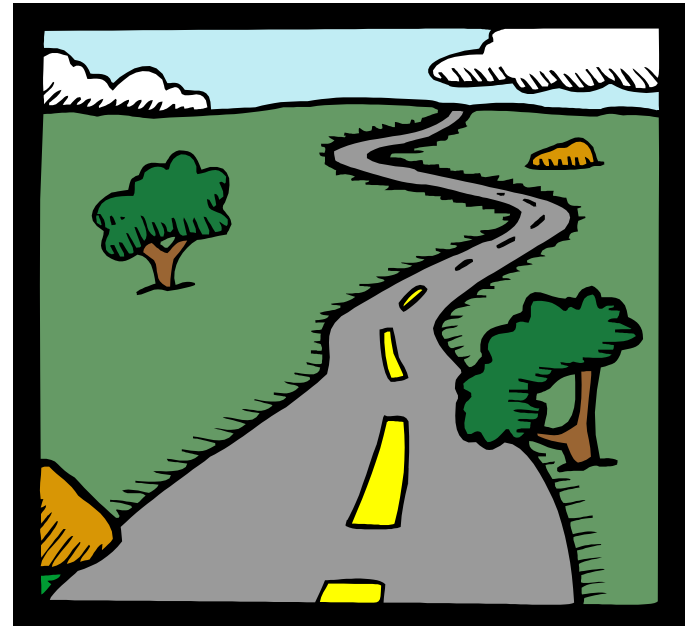
# Comparison of HIPAA Contracts

- ◆ **Chain of Trust Agreement**
  - ❖ Now Eliminated in Final Security Rule
- ◆ **Trading Partner Agreement**
  - ❖ Transaction & Code Set Rule
- ◆ **Business Associate Contract**
  - ❖ Privacy and Security Rules
- ◆ **Data Use Agreement**
  - ❖ Privacy Rule (for use with limited data sets)
- ◆ **Confidentiality Agreement**
  - ❖ Long-time historical use
- ◆ Contracts may be combined as appropriate, such as
  - ❖ Clearinghouses may require Trading Partner – BAC Combo
  - ❖ BA who creates limited data sets



# Approach to Contracting

- ◆ Contract management system
- ◆ Identification of business associate functions
- ◆ Development of templates and forms
  - ❖ How much negotiating?
  - ❖ How many forms?
  - ❖ Stand-alone contract v. addendum or exhibit
- ◆ Approval process



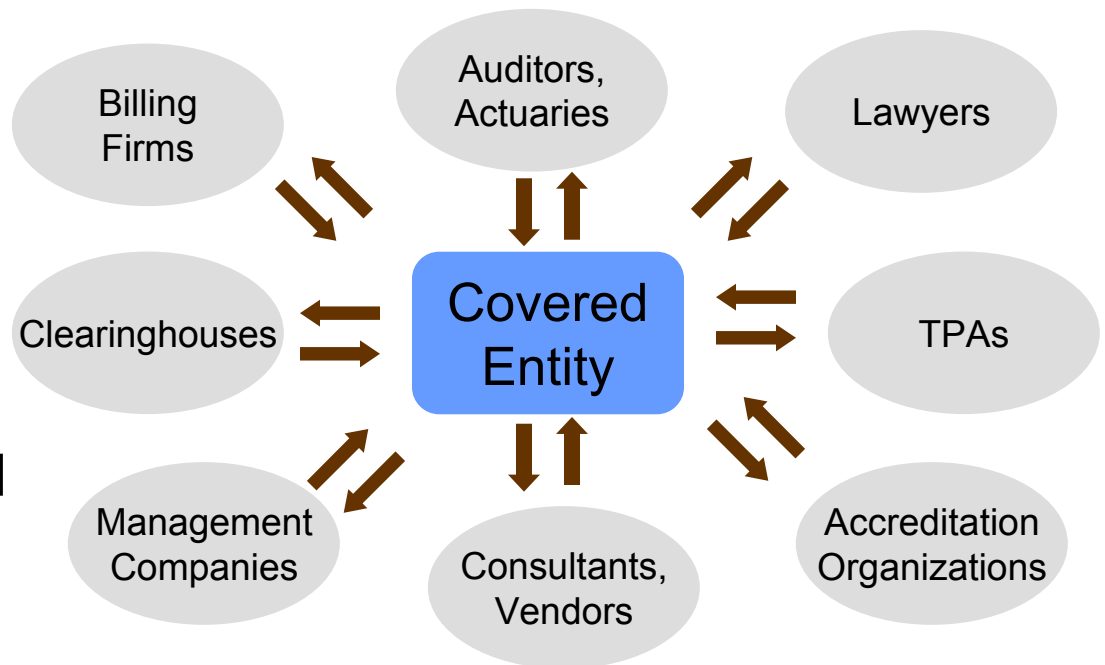
# Need to Identify Who is a Business Associate?

◆ A person who, on behalf of a covered entity or OHCA —

❖ Performs or assists with a function or activity involving

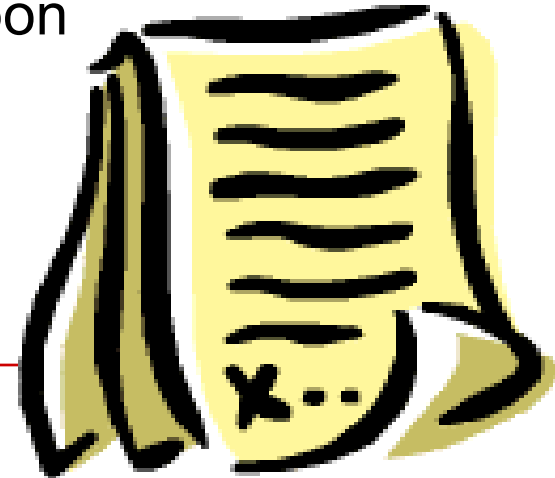
- Individually identifiable information, or
- Otherwise covered by HIPAA

❖ Performs certain identified services involving PHI



# Business Associate Contracts — Required Terms Under Privacy Rule

- ◆ Use and disclose information only as authorized in the contract
  - ❖ No further uses and disclosures
  - ❖ Not to exceed what the covered entity may do
- ◆ Implement appropriate safeguards
- ◆ Report unauthorized disclosures to covered entity
- ◆ Facilitate covered entity's access, amendment and accounting of disclosures obligations
- ◆ Allow HHS access to determine CE's compliance
- ◆ Return/destroy protected health information upon termination of arrangement, if feasible
  - ❖ If not feasible, extend BAC protections
- ◆ Ensure agents and subcontractors comply
- ◆ Authorize termination by covered entity



# Liability . . . Of the Covered Entity

- ◆ If covered entity knows of a pattern of activity constituting a breach by the business associate, then
  - ❖ Must take reasonable steps to
    - Cure the breach or end the violation
    - Require business associate to cure
  - ❖ If unsuccessful,
    - Must terminate if feasible or
    - Report to DHHS
- ◆ How much monitoring is required?
  - ❖ Affirmative representations by business associate?
  - ❖ Investigate complaints?
- ◆ Covered entity should train its workforce to recognize and report violations by business associates





# Liability . . . Of the Business Associate

- ◆ Contract Liability (e.g., damages for breach, injunctive relief)
- ◆ State privacy torts
- ◆ Criminal Liability?
  - ❖ Suggested by a U.S. Attorney's Office
  - ❖ Argue criminal provisions apply to all — not just CEs
  - ❖ Conspiracy statutes (aiding & abetting)
  - ❖ If a BA *willfully* causes an act to be done (the wrongful disclosure of PHI), which would be an offense if done by a CE, then the BA arguably could be punished as if a CE
  - ❖ Note higher standard than “knowingly”
  - ❖ Never been tested/Grain of salt



# Business Associate Contracts Under Security Rule or April Angst Part III

- ◆ Implement administrative, physical and technical safeguards that reasonably and appropriately protect the
  - ❖ Confidentiality
  - ❖ Integrity and
  - ❖ Availability of *electronic* protected health information
- ◆ Ensure any agent agrees to same restrictions
- ◆ Report any “security incident”
  - ❖ Very broad
- ◆ Authorize termination if the covered entity determines business associate has breached
- ◆ When to implement?
  - ❖ Now?
  - ❖ 2005?



# Limited Data Set — Not Quite De-Identified

- ◆ Limited Data Set = PHI that excludes direct identifiers except:
  - ❖ Full dates
  - ❖ Geographic detail of city, state and 5-digit zip code
- ◆ Not de-identified
- ◆ Special rules apply



# Data Use Agreements

- ◆ A CE may use or disclose a limited data set for research, public health or health care operations if recipient signs data use agreement
- ◆ Required elements:
  - ❖ Establish permitted uses and disclosures by recipient
  - ❖ Establish who is permitted to use or receive limited data set
  - ❖ Require recipient to:
    - Not further use or disclose information
    - Use appropriate safeguards
    - Report impermissible use or disclosure
    - Ensure agents comply
    - Not identify the information or contact the individuals
- ◆ Beware of state law twists



# Issues in Negotiations

- ◆ Covered entity obligations listed in “sample” language
  - ❖ Notice to BA
  - ❖ No nonpermissible requests
  - ❖ Obligation to notify BA of changes to NPP or PHI
- ◆ Business associate’s obligation to mitigate
  - ❖ CE has duty to mitigate under HIPAA
  - ❖ Would want assistance from BA
  - ❖ Not required



# Issues in Negotiations

- ◆ Indemnification
- ◆ Insurance
- ◆ Limitations on liability
- ◆ Right to review contracts between business associates and their subcontractors/agents
- ◆ Right to inspect/investigate/audit
- ◆ Change in law
  - ❖ Agree to negotiate amendments
  - ❖ Unilateral amendments
  - ❖ Ability to terminate if parties do not agree to amend



# Issues in Negotiations

- ◆ Termination provisions
  - ❖ Right to immediately terminate
  - ❖ Cure periods
    - Authorized to terminate
    - Not required to terminate
    - Breach of underlying contract
- ◆ Determinations of feasibility of return or destruction upon termination
  - ❖ May be built into contract



# Issues in Negotiations

- ◆ What about non-applicable provisions?
- ◆ BA certifies HIPAA compliance to avoid contract
  - ❖ No go
- ◆ BA promises to comply as if it were a covered entity
- ◆ No third-party beneficiaries
  - ❖ Beneficial to both parties
- ◆ Whistleblower provision
  - ❖ 45 CFR Section 164.502(j)(1)(i)





# Issues in Negotiations

- ◆ Permissible provisions
  - ❖ Allow BA to use and disclose PHI for its proper management and administration
  - ❖ Permit BA to use and disclose PHI to carry out its legal responsibilities
  - ❖ Disclosures must be required by law or with appropriate assurances
- ◆ De-identification and data aggregation (relating to CE's operations) of PHI
- ◆ Meeting state law timeframes/obligations
- ◆ Ownership of information





# Questions