

The Metropolitan Police Service Approach to Corporate Resiliency

Chief Inspector Tim Marjason
Metropolitan Police Service
Emergency Preparedness OCU
CO3 - Central Operations
New Scotland Yard, London



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Central Operations C03 Emergency Preparedness OCU – Overview of Other Functions

Emergency Procedures – Major Incident C&C Tactical Advice, Electronic Contingency Plans (ECP database), DVRI, Fuel, Telecommunications, Prisons, Flooding, etc.

Partnership with the London Resilience Team (LRT).

CBRN(e) – Policy and Coordination.

Olympic/Paralympic Games 2012 - Consequence Management Strand, Strategic Coordination Centre (SCC) Design, NOCC BC/SME advice.



Profile of Metropolitan Police Service

34,000 Police Officers (27% of all UK Police Resources), 24,000 Police Support Staff, 9 Business Groups, 640 square miles, 7 million residents:

- Territorial Policing (TP), Central Operations (CO)
- Specialist Operations (SO) inc. CT - SO15
- Specialist Crime Directorate (SCD)
- HR Directorate, Directorate of Information (DOI)
- Directorate of Resources (DoR)
- Directorate of Public Affairs (DPA)
- Deputy Commissioners Command (DCC)



Business Continuity Management (BCM/COOP)

Defined as an holistic management process that identifies potential impacts that threaten the continued delivery of a service.

It provides a framework for building resilience, together with the capability for an effective response that safeguards the interests of its key stakeholders and reputation.



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Civil Contingencies Act (CCA) 2004

The Metropolitan Police Service is the largest Category 1 responder in the UK: -

“Category 1 Responders are to maintain plans to ensure that they can continue to exercise their functions in the event of an Emergency so far as is reasonably practicable”.

CCA 2004 prompted by 3 national crises?



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Found at GPSA.CO.ZA

Fuel Crisis 2000



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Floods 2000



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Foot and Mouth 2001



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The three 'F's



Fuel Crisis
2000



Floods
2000



Foot and Mouth
2001



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BCM: In the words of the CCA

“Category 1 Responders are to maintain plans to ensure that they can continue to exercise their functions in the event of an Emergency so far as is reasonably practicable”

Category 1's

- Emergency services
- Local authorities
- NHS Bodies
- Some Government agencies

Category 2's (Co-Operators)

- Utilities- Gas, Water, Electricity
- Water & Sewerage
- Public Communications providers (Landlines and Mobiles)
- Highways agency



What is an Emergency?

Defined as an event or situation which threatens serious damage to -

1. Human Welfare in the UK
2. Environment in the UK
3. The Security of the UK



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Possible circumstances to consider:

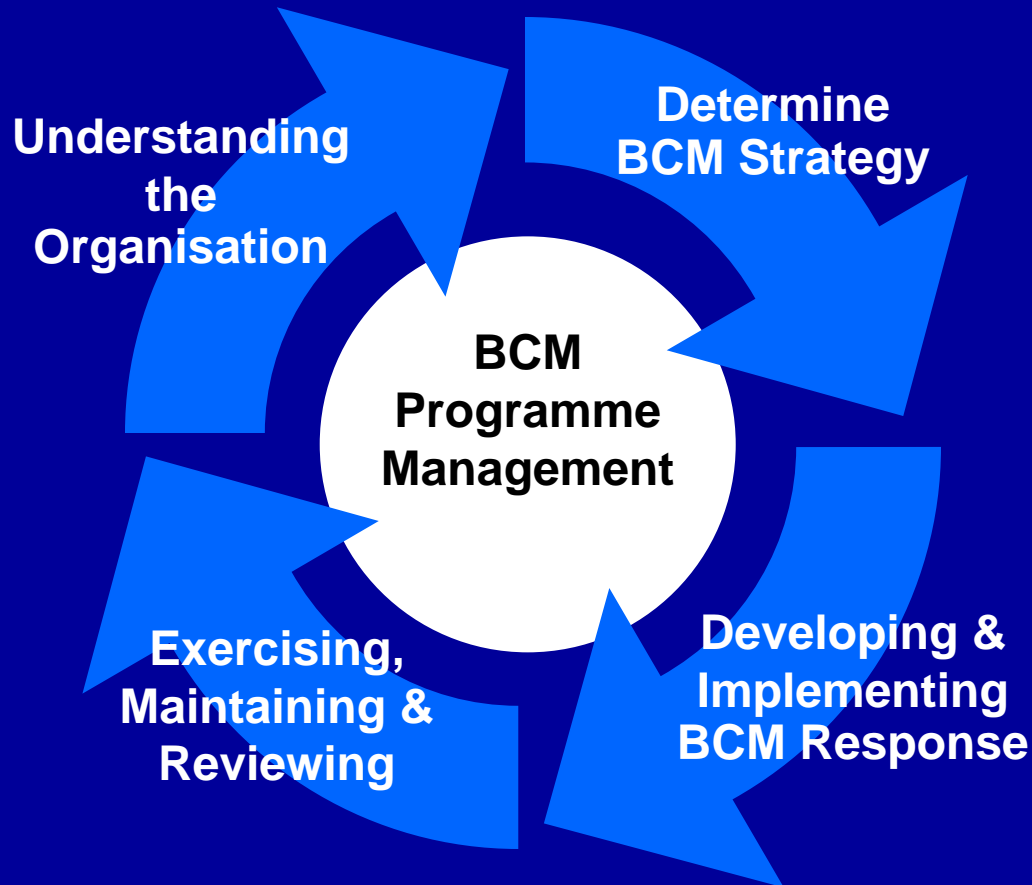


- **Fire**
- **Floods or Storm**
- **Terrorist attack**
- **Power Failures**
- **Loss of IT and Communications**
- **Supplier failure**
- **Pandemic**



Embedding BCM in your organisation's culture

BS25999



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Overarching Core Police Functions in the UK are:

- Keeping the Queens Peace
- Preventing the Commission of Offences
- Protecting Life and Property
- Preserving Order
- Bringing Offenders to Justice
- Duties under Common & Statute Law



Identify your core critical activities

Following a series of Workshops in 2006, ACPO agreed with the UK Govt the following critical police activities: -

Management of Operational Police Information and Intelligence (MOPI)

Crime Investigation

Major Incident Response

Responding to 999 calls

Health/Safety, Staff Welfare

Command and Control

Security & Protection

Maintain Public Order

Community Policing

(Receipt of 999 calls)

Criminal Case Progression

Communications/the Media

Custody Management



Metropolitan Police approach to BCM

The MPS CO3 approach to BCM methodology was to examine the resilience of four key areas:

Providers – 3rd party supply chain resilience

Technology – e.g. Airwave Radio

Infrastructure – buildings and facilities

People – skills, availability (e.g. flu pandemic, industrial action)



MPS – CO3 Corporate Approach

Compliance with ACPO/CCS Guidelines:

- Follow BS25999 Part 1 Methodology, not Part 2 cert
- MPS ACPO Lead for BCM is AC Chris Allison
- Each MPS Business Group has an ACPO Sponsor
- Local B/OCU Silver SMT Champion + BC Practitioner
- Intranet Site setting organisational Policies/SOPs
- BC Workshops / Training / 1– 2–1 coaching
- Exercising and Training – min 75% compliance
- Strategic, Tactical and Operational meeting structure
- Corporate BC Templates (Flu, BIA, BC, Ex + Test, KD)



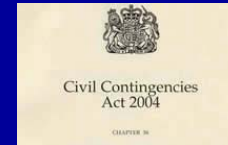
Example - CCC Business Continuity Plan – includes BCM solutions for the following: -

- 1st Contact - 999 calls (700,000 pa) + Non Emer (1,800,000)
- Call Dispatch
- Special Operations Room, Central Casualty Bureau
- Single/Multiple technology failure
- Key Management & Support Processes
- Infrastructure/Utilities failure
- Transportation/Catering/People + Command Structure at Bronze (Op), Silver (Tactical) & Gold (Strategic) levels



Governance

- Civil Contingencies Act 2004
- London Resilience
- Metropolitan Police Authority (MPA) Corporate Governance
- British Standard - BS25999
- HMIC (Baseline assessment of EP & BC in November 2008)



Tavistock Square, London - 7/7 (13 dead & 73 injured)



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What do your Organisations currently have in place?

Thankyou

Any questions?



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