



# ChenMed



**TRANSFORMING  
HEALTHCARE**  
for the neediest populations for  
over 30 years



**JenCare** Senior  
Medical Center  
A CHENMED COMPANY



**Chen** Senior  
Medical Center  
A CHENMED COMPANY



**Dedicated** Senior  
Medical Center  
A CHENMED COMPANY

# THE CHENMED WAY

---





## Proven Outcomes Across Multiple Geographies

**50 +** CHENMED CENTERS  
IN SEVEN STATES

- Atlanta, GA
- Chicago, IL
- Lakeland, FL
- Louisville, KY
- New Orleans, LA
- Richmond, VA
- South Florida
- Tampa, FL
- Tidewater, VA

OPENING THIS YEAR

- Bradenton, FL
- Jacksonville, FL
- Philadelphia, PA



## OUR PATIENT

# Profile

- Low-to-moderate income senior (many dual-eligible)
- Minority
- More women than men
- Reside primarily in urban neighborhoods
- Average of 4-5 chronic conditions

THE CHENMED  
PRIMARY CARE

# Difference



450

Patients per PCP



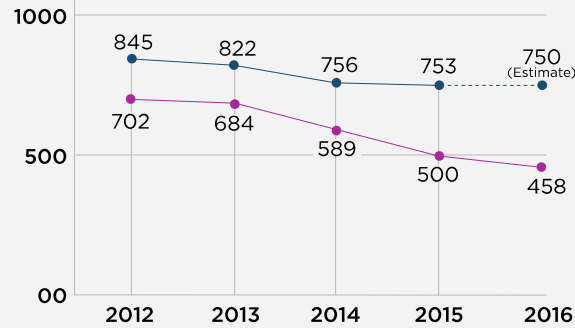
More **face-to-face** time  
with patients



28%

Fewer in-hospital  
admissions

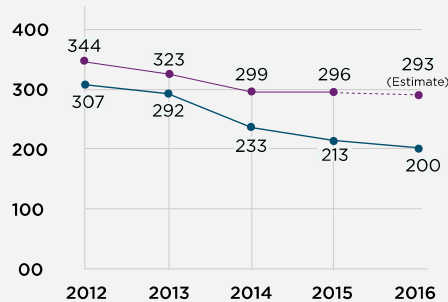
# CHENMED Results



In 2016, the ChenMed average decreased even further, with **just 458 ER visits per thousand patients.**

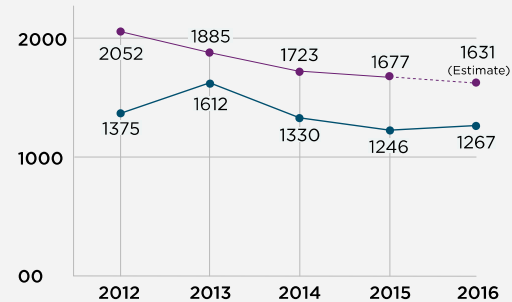
● 14-County Average  
● ChenMed Average

## IN-PATIENT HOSPITAL ADMISSIONS



● 14-County Average ● ChenMed Average

## IN-PATIENT HOSPITAL DAYS



● 14-County Average ● ChenMed Average



## VIP SERVICE for the patients

- Early high-risk disease detection
- Door-to-doctor transportation available
- Literacy-sensitive materials
- Dedicated specialists
- Medications provided on-site
- Walk-in appointments
- Social programs at all centers
- Financial Hardship Policy

PATIENT SATISFACTION  
Is High



87.8%

of ChenMed centers beat the U.S. Top Box average for “Provider - Overall Rating”





“I feel good every day. I’m in love with JenCare!”