

# Delivery system innovations in Medicare Advantage

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# What do we mean by “delivery system”?

Newer, evolving components:

Engaging people who aren't sick

Giving care in non-traditional settings

Providing services that address social determinants of health (SDOH)



# Meet Mary

76 years old

Widowed, lives alone

Hypertension

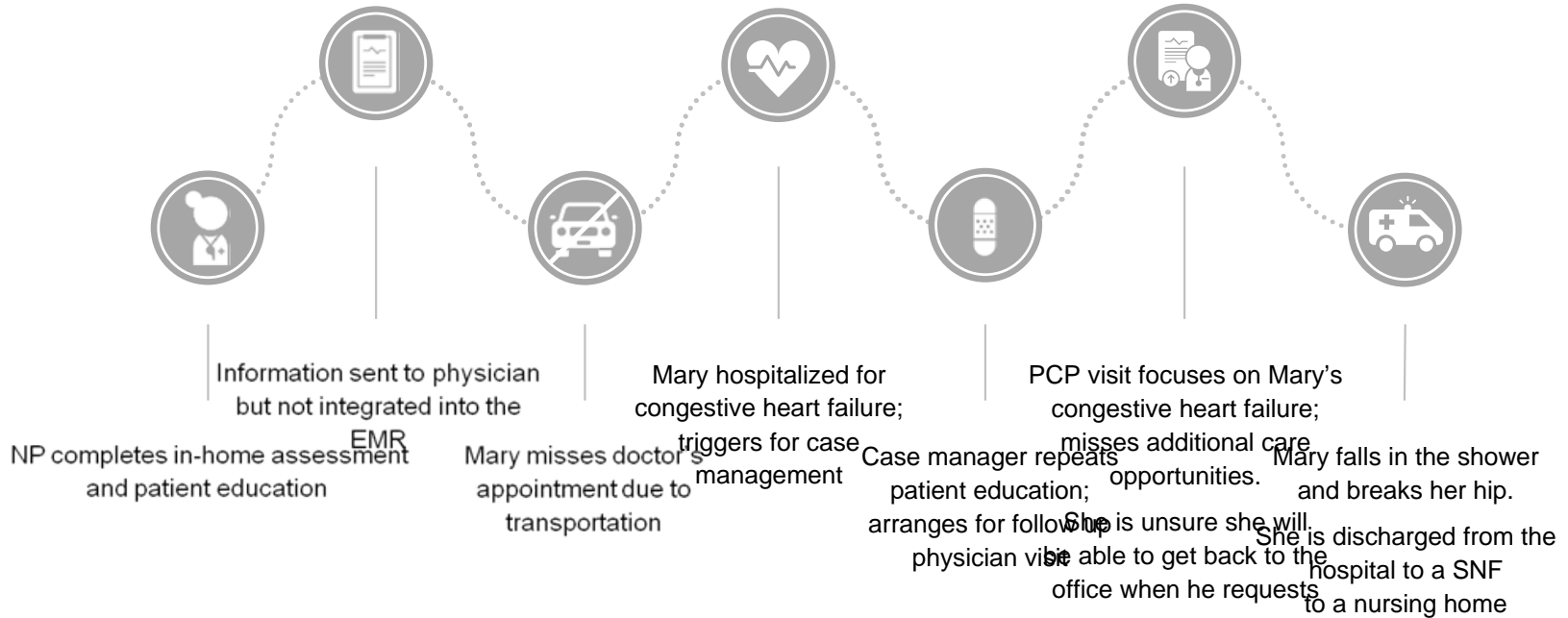
Congestive heart failure

Transportation difficulty

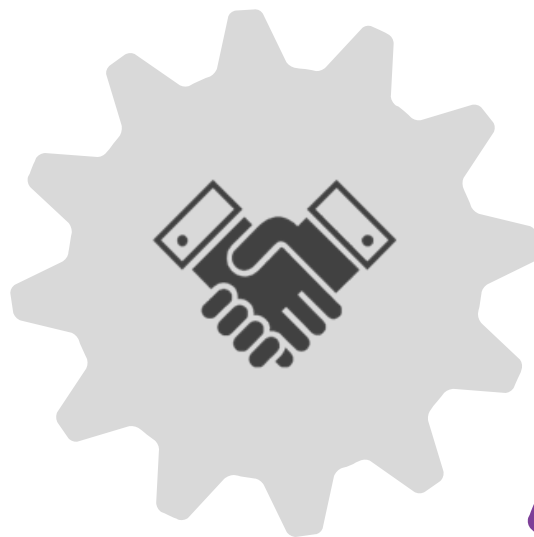
Unsteady gait



# Common member journey



# Vehicles for delivery system innovation

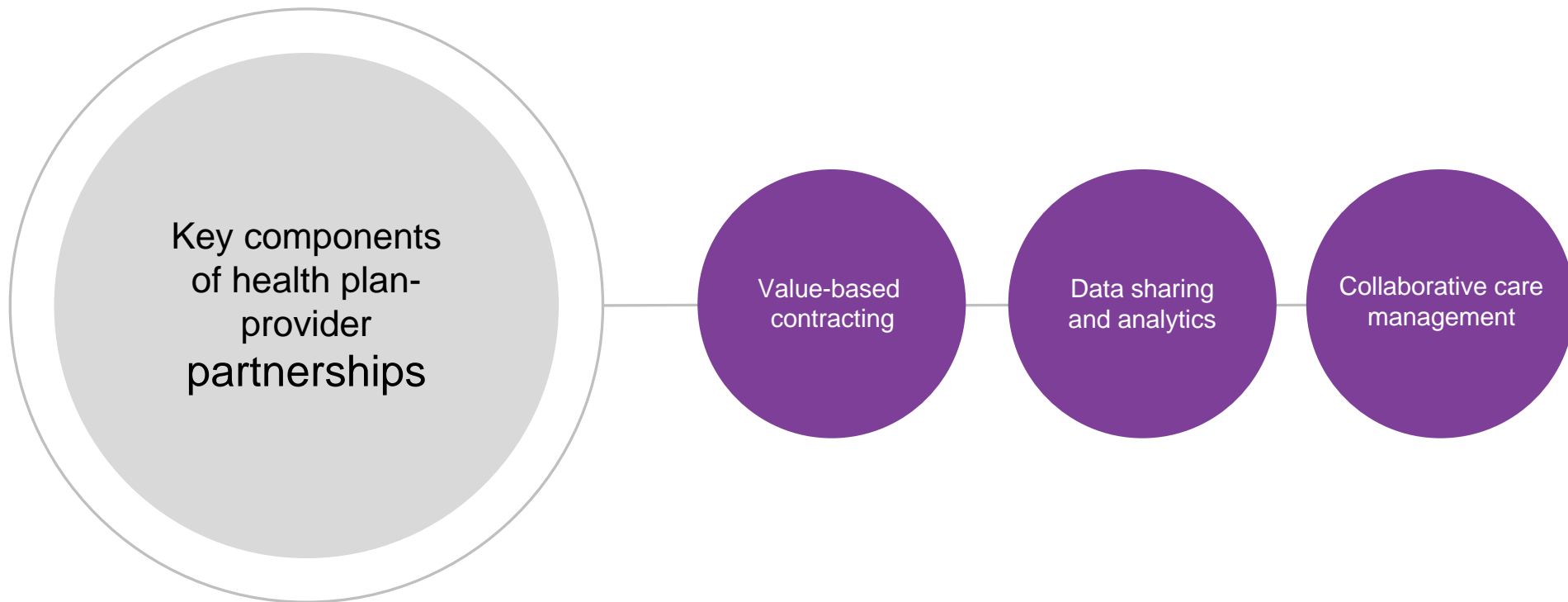


Health plan-provider  
partnerships

**A health plan  
care model**  
that is person-centered,  
multi-disciplinary and  
community-based





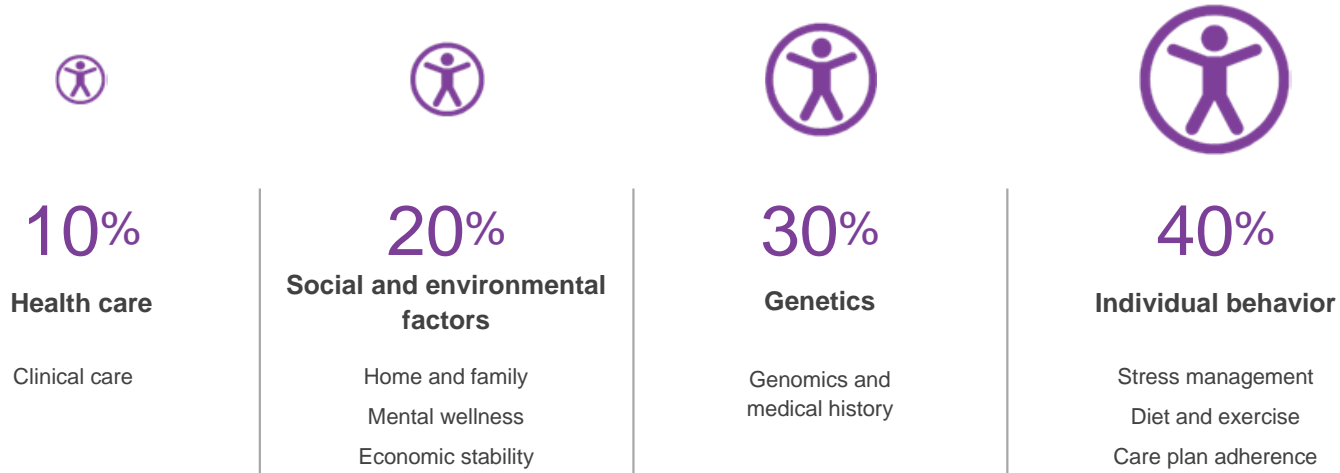




**Tightly  
coordinated  
with PCP**

# Benefit flexibility to support innovation

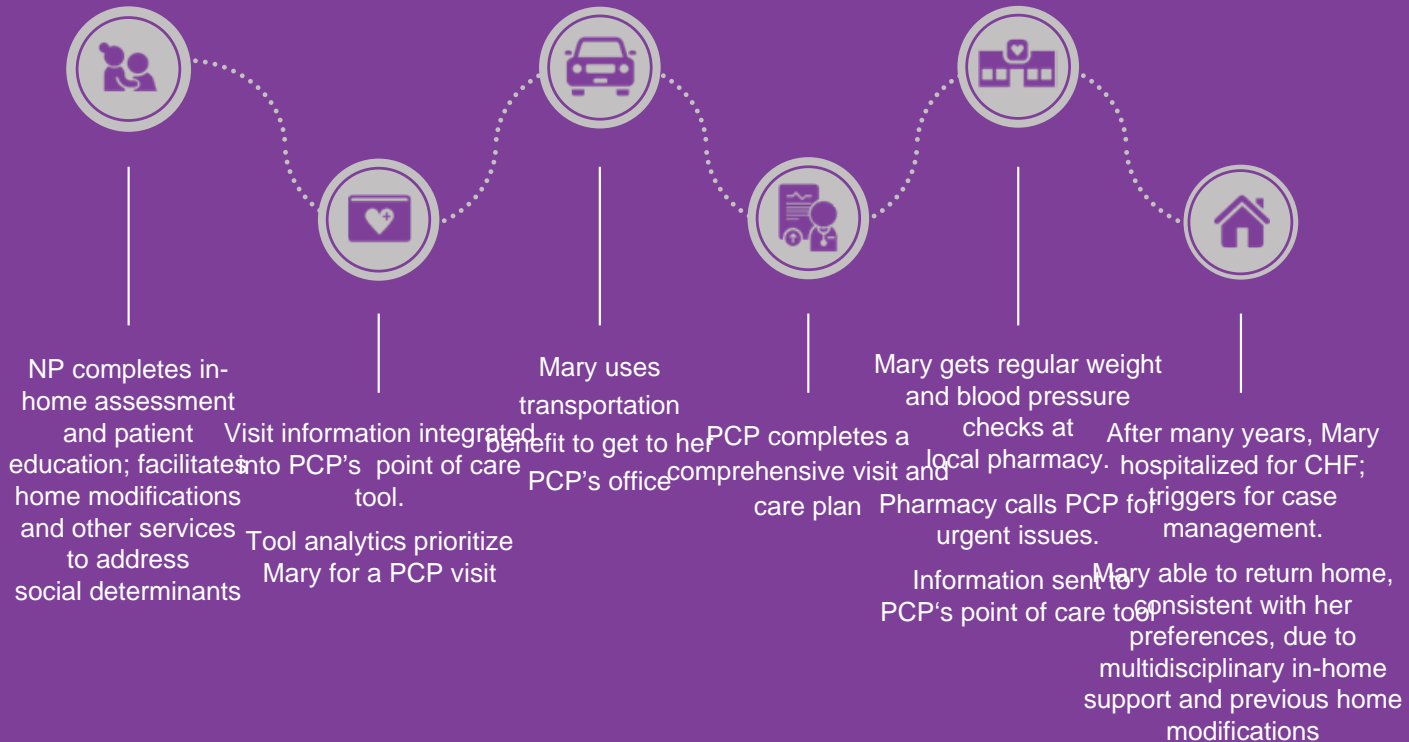
Proportional contribution to premature death



Source: Schroeder SA, New England Journal of Medicine, September 2007; adapted from McGinnis JM, Russo PG, Knickman JR, Health Affairs, April 2002.



# Enhanced member journey



# Key innovation outcomes



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Better member  
experience

+



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Better health outcomes

+



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More  
affordable care

Thank you

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