



Stand up. Stand out.

Ready for what's coming next?

Medical Home Recognition/Accreditation

Comments from the Pre-Conference Chair

Patrice Sminkey, CEO



Commission for Case Manager Certification

Medical Home Summit, March 23-25, 2015



Stand up. Stand out.

Common Interests

- Competency
- Validation
- Recognition of quality capabilities/functions
- Clear, measurable standards



Stand up. Stand out.



**37,000 CCM[®]
Certificant holders**

**Professional
Standards for
Individuals**



Informs



**PCMH
Accreditation**

**Organizational
Standards for
Practices & Medical
Home Community**



Stand up. Stand out.

About the Commission

- First nationally accredited case manager credential
- More than 37,000 board-certified case managers in every state, U.S. territory and abroad
- Certification exam based on ongoing scientific research; practice-based questions developed by case management subject matter experts
- Quality of exam and renewal requirements rigorously upheld by the Commission and externally validated through NCCA accreditation



Stand up. Stand out.

**Case Manager
Code of Professional Conduct**




**Public
Safety**

**Client
Advocacy**



Stand up. Stand out.



Professional Case Manager Workforce Readiness

- Assess risk
- Plan and implement interventions
- Coordinate care
- Navigate care transitions
- Provide wraparound and followup services



Achieve the Triple Aim

Who is today's professional case manager?

61.2% have **6+** years in case management

60%
spend at least
half their
time on
case management
activities



PROFESSIONAL BACKGROUND: **88.6%** RNs,
4.4% social workers, **2.3%** vocational rehabilitation

43.6%
Over age 55

94.6%
WOMEN



25.9% have advanced **DEGREES**



 TOP WORK SETTINGS: *Health plans* (**28.8%**), *Hospitals* (**22.8%**),
Workers' comp (**11.6%**), *Independent case management* (**7.3%**)



Stand up. Stand out.

1



Case Management
Body of Knowledge®
Find it. Now. 

ways to **2**
your workforce

CMLearning network®



PATHWAY TO DISCOVERY FOR THE PROFESSIONAL CASE MANAGER

3

CCM® CERTIFICATION workshops

Equipping today's case managers for tomorrow's challenges

Workforce
Development
Toolkit



4

PACE™



JOIN US!

January 21-23, 2015

Planet Hollywood

Las Vegas, Nevada

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