DOCUMENTS

THE GOOD, BAD AND THE UGLY



WHY ARE BAD DOCUMENTS CREATED?

- Unintended Meaning
- Author Covering Himself
 - Advise Superiors
 - Bottom Line: I'm Not Responsible
- Evidence of Guilt
- Looks Bad But Really is Not
 - Idle Chatter Unrelated to Conduct Under Investigation
 - Evidence of Intent

PRIMARY OFFENDERS

- Handwritten Notes
- Internal Memos
- Marginalia
- E-Mail

HANDWRITTEN NOTES

- Traditional
- Saved in Folder
- Not to Others
- Frequently Discarded

INTERNAL MEMOS

- Intended to be Sent
- Not External Casual
- Commonly Used By Author to Cover Himself

MARGINALIA

- Notes in the Margins
- Stream of Consciousness
- Drafts Saved

E-MAILS

- Dangerous/Casual
- Ultimate Stream of Consciousness
- Replaces Telephone Conversations, Office Meetings, and Hall Chatter
- Intended to be Sent
 - No Control Once It is Sent
 - Passed Around the World
- Never Discarded
 - Is it Deleted or is it Saved for Eternity
 - Folders/Permanent Files
- Substitute for Correspondence File

#1 AWP:

THE RAMBLINGS OF A MID-LEVEL PHARMA EXECUTIVE

for us to change if a hot point could make

Approx 2-3 yrs ago, there was a subpoena.

We never changed AWP because the law dept. said that the states have known for yrs that AWP was not a valid price. It was a suggested/estimated price. We have no way of knowing what wholesalers sell [REDACTED]. AWP, for us to cahge it @ that point make us look guilty.

Gov't contention is that we are manipulating the price to create a longer spread between AMP & AWP so the pharmacist will make a higher profit by buying our [REDACTED].

#2 BUSINESS AS USUAL IN PHILADELPHIA

- Bribes/Payoffs Masked As Campaign Contributions
- Company Cannot Do it
- Employees/Consultants
 Reimbursed

- 	
ecex. USA Airbill Market 811364696593	Sender's Copy
From (please print and press hard) 12-7-99 Sender's FedEx Account Number: Phone 17031	FedEx Prority Overnight FedEx Standard Over
Tess EISENHOWER AVE	FedEx Uvertright Freight FedEx 2Day Freight FedEx Express Saver Freight (Next business day) FedEx Express Saver Freight (Second business day) Tup to 3 business days (Call for delivery schadule. Sae back for detailed descriptions of freight services.)
ALEXANDRIA Your Internal Billing Reference Information #3000. Contrib- Check To (please print and press hard)	Packaging FedEx FedEx FedEx FedEx Pkg G Special Handling Tone box must be checked Described to support No Yes Support Declarated Yes Octavity Dry Ice
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is to the service conditions in our current Service Guide or U.S. ent Service Guide. Both are available on request. SEE BACK OF SCOPY OF THIS ARREIL FOR INFORMATION AND ADDITIONAL TERMS. of the responsible for eny claim in excess of \$100 per package whether of loss, dermage, or delay, non-delivery, misdelivery, or misinformation, a declare a higher value, pay an additional charge, and document your	Your signature authorizes federal Express to deliver this spig- ment without obtaining a signature and agrees to indepently and hold harmlass federal Express from any resulting claims.
1-800-Go-FedEx* (800)463-3339 The World On Time	Rev. Oke 1781 Part /15302364 O087151332

#3000. Contrib. Check

2000

PRIVATE & CONFIDENTIAL MEMORANDUM

To:

From:

Date:

January 11, 2000

SUBJECT: PHL Audit

The following page is a letter received by Joe: International Airport. The letter is informing future.

via Certified Mail from the Philadelphia that an audit is expected in the near

Joe has requested that his expenses <u>not</u> be a part of our finances in Philadelphia for this audit. He informed me yesterday that it is in the "City Charter" that airport (city) officials are not to be taken out to lunches, dinners, etc. Obviously, on his expenses it shows that he has wined and dined certain individuals from the City.

We certainly don't want to create any more speed bumps in Philadelphia than we already must cross. If you have any questions or if you would like to discuss this further, please don't hesitate to call. Thanks.

The letter is informing

future.

that an audit is expected in the near

has requested that his expenses not be a part of our finances in Philadelphia for this audit. He informed me yesterday that it is in the "City Charter" that airport (city) officials are not to be taken out to lunches, dinners, etc. Obviously, on his expenses it shows that he has wined and dined certain individuals from the City.

FAX TRANSMISSION

Sam To: Brim. From: 781-Fax: Company: 1/12 Date: Fax: Re: Urgent Expense Check -2 # of Pages:

> is woodly on an issue for us in PHL.

He needs to be to imbrase &

for an Expense he had, It does not want this paid as a bonus, but as an Expense -

Esic agrees and approves. Please Feder to Jos toright.

Jose is woodling on an issue for us in PHL.

He needs to be the imbuase of for an Expense he had, It does not want this paid as a bonus, but as an Expense -

Jnknown

From:

Bernard 1

Sent:

Friday, March 07, 2003 6:29 PM

To:

Eric

Subject:

RE: Presentation for

absolutely. I wouldn't bother making these "direct" comments to you if I didn't think you weren't able to 1) cope with them and 2) learn from them. You do have my trust and I look forward to our continued and fruitful collaboration. will look at your presentation this week end and get back to you on Monday. lave a great week end sernard

----Original Message----

From: Eric . .

Sent: Friday, March 07, 2003 6:25 PM

To: Bernard '

Subject:

Presentation for

Bernard,

I appreciate your concern and position regarding my draft document regarding . As you can imagine, Philadelphia has always been and continues to be a challenge in doing business the right way. For you and me, I want and expect to approach business in the proper way. I take your comments as a continued breadth of fresh air in comparison with the way I was expected to conduct business in PHL previously. In other words, do it the right way or don't do business there at all. I continue to learn, grow and hopefully excel in my duties for _____ and trust that you continue your faith in my abilities. I will chalk this issue up as "if you aren't making mistakes, you aren't working."

Enclosed is the draft presentation I plan to send to JoMo on Monday (3/10).

<< File: Draft Presentation 2-13-03.ppt >>

Sincerely, Eric

Eric Regional Vice President

Philadelphia has always been and continues to be a challenge in doing business the right way. For you and me, I want and expect to approach business in the proper way. I take your comments as a continued breadth of fresh air in comparison with the way I was expected to conduct business in PHL previously. In other words, do it the right way or don't do business there at all.

#3 3-2-1 LIFT-OFF

THE CASE OF THE EXPLODING ACID TANK

FACTS

- Refinery Explosion
 - Tank 393
 - Held Sulfuric Acid
 - 90,000 Gallons of Acid
- Mid-July 2001 Explosion
 - Killed Two Workers
 - Dumped 86,000 Gallons of Sulfuric Acid into River
 - Fish Kill

CRIMINAL INVESTIGATIONS

- DOJ
- EPA
- OSHA
- Fire Marshall
- State Police

COMPANY AND INDIVIDUALS

WHAT CAUSED THE EXPLOSION?

- Leaks in Tank?
- Failure to Inspect?
- Hot Work in Wrong Place?
- Other?

REFINERY

- Earned 10 Million Profit
- ANNUALLY?
- QUARTERLY?
- MONTHLY?
- WEEKLY?

DAILY

BAD DOCUMENTS

Leaks in Tank
Failure to Inspect

MY CLIENT

- Sr. Refinery Executive
- Knew of Leaks In Tank
- Knew Tank Overdue for Inspection
- Scheduled for Spring 2001
- Decided to Postpone/Cancel the Inspection Due to "Financial
 - Constraints"

Overview

Premise for Developin	g Tank I&T Pro	gram - Schedu	le / Costs				
A trade of the state of the sta							
Excluded WWTP tanks	which will be scl	neduled / budge	ted by WWTP I	&T.			
Excluded DP&L Tanks ((379, 380, 381) 8	all water tanks,	all overdue for ir	spection.			
Did not schedule more t	than 2 crude tan	ks, and more th	an 2 General Se	ervice tanks in a	ny one year.		
Plan for crude tanks is 2	2 tanks OOS in s	summer period,	with only one ta	nk out in winter	period to accom	modate increase	ed risk
of weather disruption to	crude supply.						
Non-inspection tank but	dget used to fix I	eaking roof dra	ns, other major	damage. Routin	e inspection rep	ort repairs accor	nodated
by Unit routine mainten	ance budget, e.g	, seal patches,	roof cleaning / p	painting, externa	I tank painting, in	nsulation repairs	, etc.
Decreasing value of no	n-inspection wor	k reflects less v	vork associated	with roof drains	etc by following	Alliance best pra	actices.
						<u> </u>	
Year	End of 2000	End of 2001	End of 2002	% End of 2003	End of 2004	End of 2005	Total 2001-2005
Budget	\$1,975,000	\$3,410,000	\$2,600,000	\$3,015,000	\$1,980,000	\$2,140,000	\$13,145,000
Non-inspection Tks	\$850,000	\$500,000	\$300,000	\$300,000	\$200,000	\$200,000	\$1,500,000
Total Budget	\$2,825,000	\$3,910,000	\$2,900,000	\$3,315,000	\$2,180,000	\$2,340,000	\$14,645,000
Tanks Overdue	27	10	5	3	1	0	
			1	<u> </u>		4 - 1 - 1 - 4 - 4 - 4	
To accommodate the p						d similar to a tur	naround with
dedicated resources we					ge duration.		
As previously, tank mo	difications, rebui	lds etc, will be h	andled as capit	al items.			
				<u> </u>		<u> </u>	
Proposed Blenders year					nk maintenance	budget to I&T ac	ccount.
No other unit account e	explicitly allocate	d maintenance	dollars for tank	work.			

Year	End of 2000	- End of 2001	End of 2002	& End of 2003	End of 2004	End of 2005	Total 2001-2005
	\$2,825,000	\$3,910,000	\$2,900,000	\$3,315,000	\$2,180,000	\$2,340,000	\$14,645,000
Tanks Overdue	27	10	5	3	1		

TANK MAINTENANCE & WASTE DISPOSAL FRD TEAM IDEAS FROM - MARCH 27, 2000

- Apply RBI (Risk Based Inspection) to tanks due for inspection in '00. May result in a longer inspection interval for some tanks.
- Find ways to send hazardous waste materials to Cokers or other appropriate "recycle" / disposal units.
- Find ways to extract solids prior to tank opening.
- "Package" work for lower cost.
- Reduce number of tanks (accept some level of inventory risk).
- One tank maintenance budget.
- Consolidate tanks. Eliminate smaller tanks and build larger ones if cost effective.
- Firm commitment on tank maintenance premises (i.e., premises regarding regulatory compliance, painting/coating, etc).
- Optimize existing tankage.
- Rework drainage and apply cathodic protection to push out inspection intervals.
- Clean idle tanks fully (haz waste issues what's not classified as haz waste now might be when you finally get around to cleaning heels – much more expensive.
- Review desired run lengths.
- Good scope definition and prioritization.
- Consolidate maintenance and waste disposal contracts across the Alliance.
- · Competitive bidding.
- Set tank maintenance budgets on firm premises rather than "leftovers".
- Clearly define regulatory guides across the Alliance.
- Set tank maintenance schedules and stick to them.
- Sell off tank assets if more economical for others to operate.
- Focal point for tank maintenance "process owner" for the entire Alliance.
- · Send money.
- Find ways to minimize waste volumes.
- Take more regulatory risk.

TANK MAINTENANCE & WASTE DISPOSAL FRD TEAM IDEAS FROM - MARCH 27, 2000

 Apply RBI (Risk Based Inspection) to tanks due for inspection in '00. May result in a longer inspection interval for some tanks.

Take more regulatory risk.

DELAWARE CITY REFINERY INSPECTION DEPARTMENT

303		0	0
393	- 1	\cup	\cdot

SULFURIC ACID STORAGE 47'D X 32'H

UNIT

INSPECTOR ____

DATE 7/3/2000

REFER TO IR#99-819 & IR#00-326

EINDINGS

MAINTENANCE REPORTED A LEAK ON THE WEST SIDE OF THIS TANK.

IR# 00-326 (DATED 4/6/2000) RECOMMENDED:
1. USING AN EPOXY PATCH TO STOP THE LEAK.

2. THEN TO RAISE THE LEVEL 3 FEET ABOVE WHERE THE LAP PATCH IS TO BE INSTALLED.

3. WELD A 12' X 28' X 5/16' CARBON STEEL PATCH OVER AREA MARKED WITH YELLOW CRAYON.

THE EPDXY PATCH WAS INSTALLED, BUT THE CARBON STEEL PATCH WAS NOT INSTALLED PER IR# 00-326.

FAILURE OF THE EPDXY PATCH WAS THE CAUSE OF THE LEAK.

RECOMMENDATIONS

CC:

DM&U ZDNE 3

UNIT 13

1. CLEAN UP THE AREA TO BE REPAIRED AND FOLLOW THE RECOMMENDATIONS NOTED IN IR# 00-326.

2. THIS TANK TO BE TAKEN OUT OF SERVICE AS SOON AS POSSIBLE FOR AN INTERNAL INSPECTION DUE TO THE CORROSION ON THE SHELL.

3. OPERATIONS SUPERVISOR TO WRITE TRAP WORK ORDER TO HAVE REPAIRS

4. HAVE VORK ORDER # SENT TO THE INSPECTION DEPARTMENT AND M&C FOR FOLLOW-UP,

KEY WORD= LEAK

RSB_7/3

NO. _00-508

PAGE 1 OF 2

FM048

DELAWARE CITY REFINERY INSPECTION DEPARTMENT SULFURIC ACID STORAGE UNIT 47'D X 32'H INSPECTOR DATE 7/3/2000

2. THIS TANK TO BE TAKEN OUT OF SERVICE AS SOON AS POSSIBLE FOR AN INTERNAL INSPECTION DUE TO THE CORROSION ON THE SHELL.

I believe the subject tank is in your area and that we have had at least two leaks in the recent past. What are we doing to assure that we will not have another problem here?

Richmond

ns

Subject: RE: Tank 393

Bill,

Can yoy develop a tank program so that we can go out for bids and establish blanket contracts for:

1)Tank Cleaning, 2)Tank double bottoms, and 3) Internal coating and exterior coating of roofs?

Subject: RE: Tank 393

When can this tank be removed from service? (IR# 00-508 recommends that it be removed from service as soon as possible.) Please issue a work order to open, clean, inspect and repair the tank.

We need to bid the neutralization and cleaning of the Tank 393. We did a similar job on Tank 398, in 1998.

Subject: RE: Tank 393

Richie -

The most recent leak on this tank was caused by the last repair not being correctly completed. An epoxy patch was applied, but the recommended carbon steel patch overlay was not installed. The complete repair has now been installed.

This tank is due for inspection in July-00. Once we get the acid inventory down we will plan to take the tank out of service, clean and inspect.

Tony.

Subject: RE: Tank 393

The most recent leak on this tank was caused by the last repair not being correctly completed. An epoxy patch was applied, but the recommended carbon steel patch overlay was not installed. The complete repair has now been installed.

This tank is due for inspection in July-00. Once we get the acid inventory down we will plan to take the tank out of service, clean and inspect.

Subject: RE: Tank 393

When can this tank be removed from service? (IR# 00-508 recommends that it be removed from service as soon as possible.)

August 09, 2000 4:45

ERIC.

HERE BECAUSE I HAD NOT HEARD ANYTHING FROM ANYONE. ON THE FRONT COVER OF THE UNSAFE CONDITION REPORT TABLET IT STATES THAT A REPRESENTATIVE FROM THE JOINT SAFETY AND HEALTH COMMITTEE AND /OR THE FIRE AND SAFETY DEPARTMENT WILL CONTACT YOU AS SOON AS POSSIBLE. NO ONE HAD CALLED OR E-MAILED ME. NO ONE EVEN LET ME KNOW THAT THEY HAD RECEIVED THE REPORTS.

I WAS NOT ABLE TO OPEN YOUR TOP TEN LIST UNTIL THIS WEEK. I SEE YOU HAVE CLEAN UP AREA AND REPLACE PLATES SOUTH OF ACID TANK FARM. DOES THIS INCLUDE PUTTING THE HOSES BACK IN THE TRENCHES? I DO NOT SEE WHAT ANCHORING THE COLLECTION BOX GRATES IN THE TANK FARM WOULD FALL UNDER. ALL IT WOULD TAKE TO SECURE THEM WOULD BE A POST INSERTED IN THE GROUND IN THE MIDDLE OF EACH SIDE. THE GRATE WOULD NOT BE ABLE TO SHIFT AROUND BUT YOU COULD LIFT IT IF YOU NEED TO HAVE EISCO CLEAN THE BOXES. IT WOULD ALSO LET PEOPLE KNOW WHERE THE GRATES WERE IF THEY WERE COVERED WITH SODA ASH OR SNOW. YOU COULD THEN AVOID WALKING ON THEM.

I REALIZE THAT YOU DO NOT HAVE CONTROL OF WHEN MAINTENANCE DOES THE REQUESTED WORK. THE MANPOWER SHORTAGE IS NO EXCUSE. AN UNSAFE CONDITION IS STILL AN UNSAFE CONDITION. MAINTENANCE NEEDS TO TAKE CARE OF THE PROBLEMS. IF THE REFINERY MANAGEMENT IS SERIOUS ABOUT SAFETY BEING THE NUMBER ONE PRIORITY THEY WILL SEE TO IT THAT THE WORK IS DONE. REFINERY MANAGEMENT HAS CAUSED THE MANPOWER SHORTAGE BY LAYING OFF THE CRAFT PEOPLE.

THANKS FOR TAKING THE TIME TO FILL ME IN ON WHAT IS GOING ON.

August 09, 2000 4:45

UNSAFE CONDITION REPORTS

I REALIZE THAT YOU DO NOT HAVE CONTROL OF WHEN MAINTENANCE DOES THE REQUESTED WORK. THE MANPOWER SHORTAGE IS NO EXCUSE. AN UNSAFE CONDITION IS STILL AN UNSAFE CONDITION. MAINTENANCE NEEDS TO TAKE CARE OF THE PROBLEMS. IF THE REFINERY MANAGEMENT IS SERIOUS ABOUT SAFETY BEING THE NUMBER ONE PRIORITY THEY WILL SEE TO IT THAT THE WORK IS DONE. REFINERY MANAGEMENT HAS CAUSED THE MANPOWER SHORTAGE BY LAYING OFF THE CRAFT PEOPLE.

From:

(Tony)

Sent:

Friday, December 08, 2000 6:17 AM

To:

(Joseph)

Cc:

(Bill)

Subject:

FW: Tank Maintenance FRD - Tank Coordinator Initiative

Joe - fyi note from "Tank Champion Coordinator"

Were there specific action items for DCR to pursue from October Tank FRD meeting? If so what is status?

I will reply with 12/12 as only date I can make the conference call. Would like you to be part of that discussion (you need to know every detail of any tank strategy).

I think our main concern for 2001 is the budget. With mandated work we could not afford the budget cuts that have been made. I think I would like to review our tank plan with tank FRD representatives in detail and see if there are areas for cost reduction / work avoidance. If we cannot see how to get the work done for the prescribed budget we need to make aware as soon as possible.

Tony.

Friday, December 08, 2000 6:17 AM

FW: Tank Maintenance FRD - Tank Coordinator Initiative

I think our main concern for 2001 is the budget. With mandated work we could not afford the budget cuts that have been made. I think I would like to review our tank plan with tank FRD representatives in detail and see if there are areas for cost reduction / work avoidance. If we cannot see how to get the work done for the prescribed budget we need to make aware as soon as possible.

Tank Program 2001 Budget Review

Total Budget

\$3,115,000

Miscellaneous, Non-T/A Items

\$500,000

Tank T/A's

\$2,615,000

2000 Carry-overs

Tank #	Work Left	Cost	2
3	Seals, Roof, Hydrotest, Floor Coating, Close	\$80,000	
12	Floor Coating, Close	\$75,000	
74	Install Blinds, Strip Insulation, Demolish	\$250,000	Original estimate
163	Seals, Roof, Close	\$30,000	545A1
223	Roof Repairs, Coating, Temp Float, Close	\$30,000	
262	Clean, Demolish	\$40,000	
285	Seal, Roof Coating, Floor Coating, Close	\$250,000 -	> \$ 130,000
330	Repair Floor, Clean Out, Close	\$7,500	
553	Pull Scaffold, Close	\$5,000	
	Sub-Total	\$767,500	

EPA Tanks

Tank #	2002 Carry-over	Cost
1		\$600,000
6	Approximately 75% in 2001	\$450,000
166	•3	\$200,000
243	Approximately 67% in 2001	\$117,250
244		\$100,000
248		\$600,000
	Sub-Total	\$2,067,250

Seal Repairs (EPA Mandated)

Tank #	Work Scope	Cost
182	90' of rim angle is detached, corroded chime	\$200,000
	Sub-Total	\$200,000

Tank must be removed from service by 2/18/01

autice Deaf Deales			
_eaking Roof Drains Tank #		Cost	
135		\$25,000	
181		\$25,000	
224		\$25,000	_
224	Sub-Total	\$75,000	
	Total of Above Tanks	\$3,109,750	
	Total Over Budget	(\$494,750)	Tanks listed below are not included in this total
Tanks Overdue from 2000	· · · · · · · · · · · · · · · · · · ·		
	Original Due Date	Cost	
Tank #	Jul-98	\$125,000	Delay until 2002, after Tank 243 finishes
150	Jan-72	\$50,000	Tank has not been inspected in 39 years
551	Sub-Total	\$175,000	
Other Tanks			
Tank #	Service	Cost	<u>-</u>
263	Gasoline	\$175,000	
317	Glycol	\$15,000	
319	Solvent Slops	\$20,000	
321	Fresh/Spent Acid	\$25,000	
323	Quench Water	\$25,000	
340	Demulsifier	\$10,000	Delay until Crude S/D
393	Fresh/Spent Acid	\$75,000	Tank has holes in shell at 33'
417	Ammonia	\$10,000	Delay until Crude S/D
550	Product C-9	\$50,000	Tank has not been inspected in 31 years
	Sub-Total	\$405,000	

Tank Program 2001 Budget Review

Total Budget

\$3,115,000

	340 393	Fresh/Spent Acid	\$75,000	Tank has holes in shell at 33'
550		Product C-9	\$50,000	Tank has not been inspected in 31 years
551		Jan-72	\$50,000 _	Tank has not been inspected in 39 years

Tank Program Goals Weeks of 1/8/00 & 1/15/00

- Tank 3 Inspect roof. Install new seals. Perform WFMPT of door sheet welds.
- Tank 8 Inspect roof and roof drain plug. Determine why oil is still leaking onto roof.
- Tank 12 Insulate roof with concrete blankets and install second steam heater. Begin sandblasting floor. Zarnas will work 7 days a week until coating is finished.
- Tank 74 Install blinds. Engineering is writing work scope for insulation removal contract.
- Tank 163 Inspect floor repairs. Clean floor. Inspection to mark additional patches to allow for a 10-year run. Install coflexip roof drain. Zarnas to complete sandblasting and priming roof.
- Tank 182 Tank will be removed from service 2/16/01 for a full internal inspection due to bad seal.
- Tank 223 Complete roof repairs. Continue temperature float fabrication. Inspect new floor.
- Tank 243 When will this tank be available for blinding?
- Tank 245 Install manhead with sample point attached when level is low enough.
- Tank 262 Is this tank empty? Open and clean.
- Tank 285 Complete clean out. Install new seal. Set up heater and demudifier and wrap bottom course with insulation.
- Tank 330 Inspect floor and bottom of shell. Repair per IR. Install ladder for inspection of roof.

PJK

- Tank 553 Engineering to develop bid package for double floor after request is approved by management. Remove scaffold.
- Tank 583 Tank will be removed from service 2/2/01 to repair seal. / 30 day exersion / purform work during

Tanks due to be removed from service in January, 2001:

- 243 Gasoil 1/? EPA Tank
- 224 Alkylate 1/15 (after Tank 223 is returned to service roof drain leaks)
- 248 Hydrocracker Feed 1/22 EPA Tank

Tanks due to be removed from service in February, 2001:

- 319 Glycol (Tetra unit) 2/5
- 348 Caustic (WWTP) 2/5
- 393 Fresh/Spent Acid 2/5
- "B" Sand Filter 2/5

Tanks due to be removed from service in March, 2001:

- 1 Crude 3/19 EPA Tank (after Tank 12 is returned to service)
- 181 Gasoline 3/12 (roof drain leaks)
- 321 Acid 3/15
- 323 Quench Water 3/5

** TR 285 cooling Fibegloss \$62,000 > vinglester cooling (no protection against underside prot corrosion)

123,000 > cool ter equivalent

Tank Program Goals Weeks of 1/8/00 & 1/15/00

Tanks due to be removed from service in February, 2001:

Tank Program Goals Weeks of 2/5/01 & 2/12/Q

- r Runwamports before close up TRIZ. Tank 3 - Complete secondary seal installation Clean out for hydrotest. Close and begin filling.
- Tank 12 Zamas complete finish coating floor. Replace 2 pressure/vacuum vent valvey. Strap tank.
- Tank 74 Asbestos insulation removal bids due 2/5. Demolition cost for this tank and tank 262 are \$35,000. Does this included decontamination costs?
- Tank 163 Clean floor. Install 18 additional floor patches. DNREC inspection on 2/8/01. Clean out and close up/pull blinds. -> Strap today. No hydro regured (Sent regard -)
- Tank 182 Remove tank from service no later than 2/18/01. high faum.
- Tank 223 Hydrotest. Start draining. -> Witness benacout / Hookup Godwin
- Tank 243 Clean tank.
- Tank 245 Install manhead with sample point attached when level is low enough.
- Tank 248 Strip asbestos and install blinds. Open manheads and sample sludge in tank. Sample
- Tank 262 Clean from manhead. Open roof manheads after tank is clean. Tank 285 - Insulate roof with concrete blankets. Waterproof seal. Dry out tank. Set up and begin - Allsiche
- PSI sandblasting.
- Tank 330 Install pressure/vacuum vent. Valve is due in 2 weeks.

update

Tank 553 - Engineering to develop bid package for double floor after request is approved by management. Remove scaffold.

Tank 583 - Install blinds and open. Clean out. Inspect and repair seal. DNREC inspection scheduled for afternoon of 2/8/01 (Thursday). Pull blinds after inspection. But not least is desired to be sent not least is desired to the sent not least install scaffold and inspect.

12-D-12 - When will this tank be blinded?

Tanks due to be removed from service in January, 2001:

224 - Alkylate - 1/15 (after Tank 223 is returned to service - roof drain leaks)

Tanks due to be removed from service in February, 2001:

- 182 Gasoline 2/16 EPA Seal Leak (after Tank 163 is returned to service)
- 348 Caustic (WWTP) 2/13

Tanks due to be removed from service in March, 2001:

- 1 Crude 3/19 EPA Tank (after Tank 12 is returned to service) haver heps !!
- 181 Gasoline 3/12 (roof drain leaks after Tank 182 is returned to service)

Tanks not removed from service due to financial constraints:

- 263 Gasoil 2/5
- 319 Glycol Slops 2/5
- 393 Fresh/Spent Acid 2/5
- 323 Quench Water 3/5
- 321 Acid 3/15

Tank Program Goals Weeks of 2/5/01 & 2/12/01

Tanks not removed from service due to financial constraints:

Tank Program Goals

The 1 prop inspection .~ how logs. Weeks of 2/12/01 & 2/19/01

- Tank 3 Complete secondary seal installation. Clean out for hydrotest. Close and begin filling.
- Tank 12 Remove roof insulation after coating cures. Have DNREC inspect seal. Strap tank. Clean out and close tank.

 Runer QC does from conbuder. / Strup next with
- Tank 74 Strip insulation when? -> Contract leng sent to D. amond Huttach / Squar scoffel ting
 Tank 163 Clean out and close up/pull blinds. <- today/ Und ... to longit
- Tank 182 Remove tank from service no later than 2/18/01.
- Tank 223 Drain tank. Open manheads and clean out. Zarnas begin sandblasting and coating roof. (
- Tank 243 Clean tank. (Still change ~ our labovers; Where disposing) to kind gill
- Tank 245 Install manhead with sample point attached when level is low enough.
- Tank 248 Open manheads and sample sludge in tank) Cleaning bids due 2/19) Pull land with Ecco
- Tank 262 Clean from manhead. Retest material in tank for benzene. Initial test results indicate 20 Where to ppm benzene, threshold for non-hazardous is .5 ppm. Need to know what current levels are before deciding on a cleaning method. Water & Solide (hizardous)
- Tank 285 Waterproof seal. Dry out tank. Clean ~30 roof legs that are leaking oil. Set up and begin sandblasting.
- Tank 330 Install pressure/vacuum vent. Valve is due in 1 week.
- Tank 348 Install blinds and open manheads. Clean for entry. Cauche / Strees relieved
- Tank 553 Engineering to develop bid package for double floor after request is approved by management. Remove scaffold.
- Tank 583 DNREC inspection scheduled for afternoon of 2/12/01 (Monday). Pull blinds after inspection. -> Seed work -> passed uspect on.
- B Sand Filter Clean out. Install scaffold. Zamas to sandblast. Cod Tor Epoxy

Tanks due to be removed from service in January, 2001:

224 – Alkylate – 1/15 (after Tank 223 is returned to service – roof drain leaks)

Tanks due to be removed from service in February, 2001:

182 - Gasoline - 2/16 - EPA Seal Leak (after Tank 163 is returned to service)

Tanks due to be removed from service in March, 2001:

- 1 Crude 3/19 EPA Tank (after Tank 12 is returned to service)
- 181 Gasoline 3/12 (roof drain leaks after Tank 182 is returned to service)

Tanks not removed from service due to financial constraints:

- 263 Gasoil 2/5
- 319 Glycol Slops 2/5
- 393 Fresh/Spent Acid 2/5
- 323 Quench Water 3/5
- 321 Acid 3/15

Tank Program Goals Weeks of 2/12/01 & 2/19/01

Tanks not removed from service due to financial constraints:

Tank Program Goals Weeks of 2/26/01 & 3/05/01

- Tank 3 Complete secondary seal installation. Clean out for hydrotest. Close and begin filling.
- Tank 12 Remove roof insulation after coating cures. Strap tank roof. Clean out and close tank. Pull blinds and return to service. -> Steep boday / Friday Hs /
- Tank 62 Replace P/V vent valve.
- Tank 74 Superior Scaffold to start scaffolding for insulation removal by Diamond Huntback.
- Tank 163 When can we raise roof legs?
- Tank 182 Install blinds and open manheads. Begin cleaning. There is an 18" line tied into the oval manhead. The block valve will need to be removed and a blind flange installed before entry is [15] - Eng Rug obtained. This line and nozzle should be modified during this outage (similar to Tank 162).
- Tank 223 Drain last 5' of water to WWTP. Open manheads and clean out. Zarnas begin sandblasting and coating roof.
- Tank 243 Complete sandblasting internals. Clean out sand and inspect.
- Tank 245 Install manhead with sample point attached when level is low enough.
- Tank 248 EISCO to remove liquid layer from tank before cleaning contractor arrives. tomplete Mon/Tues
- Tank 262 Clean from manhead. Material sent out for testing; waiting on results.
- Tank 285 Complete cleaning roof legs that are leaking oil. Grind old weld splatter on floor per coating inspector's instructions. Set up and begin sandblasting.
- Tank 553 Engineering to develop bid package for double floor after request is approved by 551 550 management. Remove scaffold.
- B Sand Filter Repair per IR.

Tanks due to be removed from service in January, 2001:

224 - Alkylate - 1/15 (after Tank 223 is returned to service - roof drain leaks)

Tanks due to be removed from service in March, 2001:

- 1 Crude 3/19 EPA Tank (after Tank 12 is returned to service)
- 181 Gasoline 3/12 (roof drain leaks after Tank 182 is returned to service)

Tanks due to be removed from service in April, 2001:

- C Sand Filter 4/2
- 357 Cuff Feed 4/3

Tanks not removed from service due to financial constraints:

- 263 Gasoil 2/5
- 319 Glycol Slops 2/5
- 393 Fresh/Spent Acid 2/5
- 323 Quench Water 3/5
- 321 Acid 3/15

Tank Program Goals Weeks of 2/26/01 & 3/05/01

Tanks not removed from service due to financial constraints:

```
> ----Original Message----
 > From:
                    (Richmond)
> Sent Wednesday, May 30, 2001 7:56 AM
> To:
                  (Pat)
- Subject: Fvv: rank 393
 FYH. We must figure out how to get this tank out of service for
inspection.
> The history provided below supports an approach using extreme measures.
> Develop a plan and then let's review.
>
> Richmond
> Phone (302)
> Pager (302)
> Cellular (302)
> ----Original Message----
                     Melanne)
> From:
> Sent: Wednesday, May 30, 2001 6:57 AM
> Tc. :
               . (Richmond)
> Subject: Tank 393
> I saw yesterday's M-21 for Tank 393 and didn't know whether you had any of
> this additional information.
> 1.
              : weekly tank report that listing Tank 393 as one of the
> tanks not removed from service due to financial constraints.
> 2. IR 00-508 for a leak on the west side of tank. Inspection
> recommended taking tank out of service as soon as possible for an internal
> inspection due to corrosion on the shell.
> 3. IR 00-326 for a leak. Inspection recommended taking tank out of
 service as soon as possible for an internal inspection due to corrosion on
  ne shell.
 4. IR 99-819 for a leak. Inspection recommended taking tank out of
> service as soon as possible for an internal inspection due to corrosion on
> the shell.
```

MM (Melanne)

From: (Mike)

Sent: Friday, June 01, 2001 8:16 AM

To: 4my)

Cc:

Subject: FW: Tk 393 Spent Acid Leak

Although this leak did not have to be reported to the National Response Center and the Delaware Response Center (less than 66 gallons) the leak was large enough so that it has to be reported internally (greater than 1 Bbl.). Once again, repeating the obvious, this tank should be taken out of service and repaired.

Subject:

Tk 393 Spent Acid Leak

Attached is a Hydrocarbon release report. Please let me know if there is something else that needs to be filled out. I ran the calculation for the amount of spent acid that leaked to the ground which equals 61.2 gallons. The limit is 66 gallons of 99+%H2SO4. In other words, we didn't have a reportable quantity spill. I used an orifice calculation program so I can't forward the calculations electronically. A hardcopy of my calculations will be kept in my files. Let me know if you have any questions.

Amy i



Env Release Report52901spill_.... Sent: Friday, June 01, 2001 8:16 AM

Subject: FW: Tk 393 Spent Acid Leak

Although this leak did not have to be reported to the National Response Center and the Delaware Response Center (less than 66 gallons) the leak was large enough so that it has to be reported internally (greater than 1 Bbl.). Once again, repeating the obvious, this tank should be taken out of service and repaired.

What Happened?

- No Individual Prosecuted
- Company Changed with a Misdemeanor
- Paid \$10 Million Fine
- Small OSHA Penalty

Why?

- Explosion Not Linked to Failure to Inspect
- Related to Failed Pump which No One Could Detect
- Created Unsafe Flammable Condition
- Hot Work Ignited Acid/Oxygen Mixture

Bad Documents

- Can they be Eliminated?
- Can People Be Trained not to Write Them?

LET'S TAKE A BREAK AND ASK ROY