

CREATING AN ENCHANCED PATIENT STORY

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2017 Boot Camp

Creating an Enhanced Patient Story

Challenges

- Electronic Documentation – can create ‘bad habits’ of copy forward, cut and paste, allows ‘ques’ to coach the provider/easy not to be engaged, creates a culture of ‘check box charting.’
- “Just do whatever – I want to take care of pts.’
- Too many layers within the EH R for speed of documentation
- All caregivers skimming/not reading the record prior to the ‘next’ documentation.
- Patient care is absolutely impacted. A much better way to teach than ‘regulation.’
- If at risk documentation is found, think “Risk Mgt” to support Revenue.

Best quote from a caregiver- Says it all

- “Well, there isn’t any real plan in the progress notes, but there are no real progress notes either.” *Thanks, Dr Salvatore, Beebe Hospital, Delaware.*

Everything is possible.. Have a passion

