TRANSFORMING HEALTHCARE for the neediest populations for over 30 years
**The ChenMed Way**

**VISION** To be America's leading primary care provider, transforming care of the neediest populations

**MISSION** We honor Seniors with affordable VIP care that delivers better health

**CORE** Build and invest in PCP-led care teams that can deliver outcomes
Proven Outcomes Across Multiple Geographies

50 + CHENMED CENTERS IN SEVEN STATES

- Atlanta, GA
- Chicago, IL
- Lakeland, FL
- Louisville, KY
- New Orleans, LA
- Richmond, VA
- South Florida
- Tampa, FL
- Tidewater, VA

OPENING THIS YEAR

- Bradenton, FL
- Jacksonville, FL
- Philadelphia, PA
OUR PATIENT Profile

- Low-to-moderate income senior (many dual-eligible)
- Minority
- More women than men
- Reside primarily in urban neighborhoods
- Average of 4-5 chronic conditions
THE CHENMED PRIMARY CARE

Difference

- 450 Patients per PCP
- More face-to-face time with patients
- 189 Min
- 28% Fewer in-hospital admissions

ChenMed
In 2016, the ChenMed average decreased even further, with just 458 ER visits per thousand patients.
VIP SERVICE for the patients

- Early high-risk disease detection
- Door-to-doctor transportation available
- Literacy-sensitive materials
- Dedicated specialists
- Medications provided on-site
- Walk-in appointments
- Social programs at all centers
- Financial Hardship Policy
PATIENT SATISFACTION Is High

87.8% of ChenMed centers beat the U.S. Top Box average for “Provider - Overall Rating”
“I feel good every day. I’m in love with JenCare!”